

# Freedom of Information

*Annual Report by  
the Attorney-General  
of Victoria*

2002

# FOREWORD

I have much pleasure in submitting to both Houses of Parliament, the 2002 Freedom of Information Annual Report.

This report reflects the operation of freedom of information in Victoria for the 2001/2002 financial year and has been prepared in accordance with sections 64 and 65AA of the *Freedom of Information Act 1982*.

ROB HULLS MP  
Attorney-General

# TABLE OF CONTENTS

|   |           |
|---|-----------|
| <b>PART 1: FREEDOM OF INFORMATION OVERVIEW .....</b>                            | <b>4</b>  |
| <b>PART 2: USE OF FREEDOM OF INFORMATION .....</b>                              | <b>5</b>  |
| 1. NUMBER OF REQUESTS, INTERNAL REVIEWS AND VCAT APPEALS .....                  | 5         |
| <i>Table 1: Number of Requests, Reviews and Appeals.....</i>                    | <i>6</i>  |
| 2. DECISIONS ON REQUESTS .....  | 7         |
| <i>Table 2: Decisions on Requests.....</i>                                      | <i>7</i>  |
| 3. MOST FREQUENTLY CITED EXEMPTIONS .....                                       | 9         |
| <i>Table 3: Exemptions Cited.....</i>   | <i>10</i> |
| 4. FEES AND CHARGES FOR REQUESTS .....  | 10        |
| 5. 'TOP 20' AGENCIES .....  | 10        |
| <i>Table 4: Agencies Receiving the Most Requests .....</i>                      | <i>11</i> |
| <b>PART 3: DETAILED STATISTICS FOR EACH AGENCY .....</b>                        | <b>12</b> |
| 6. REQUESTS RECEIVED BY AGENCIES.....   | 12        |
| 7. REQUESTS FOR INTERNAL REVIEW.....  | 12        |
| 8. APPEALS TO THE VICTORIAN CIVIL AND ADMINISTRATIVE TRIBUNAL .....             | 12        |
| 9. EXEMPTIONS CITED.....  | 13        |
| 10. DECISION MAKERS .....   | 13        |
| 11. FEES AND CHARGES.....   | 13        |
| 12. RETROSPECTIVE ACCESS.....   | 14        |
| <i>Table 5: Requests Received by Agencies.....</i>                              | <i>15</i> |
| <i>Table 6: Requests for Internal Review .....</i>                              | <i>23</i> |
| <i>Table 7: Appeals to the Victorian Civil and Administrative Tribunal.....</i> | <i>26</i> |
| <i>Table 8: Exemptions Cited .....</i>  | <i>28</i> |
| <i>Table 9: Names of Decision Makers (where provided by agencies) .....</i>     | <i>35</i> |
| <i>Table 10: Fees and Charges .....</i>   | <i>44</i> |
| <b>PART 4: HOW TO USE FREEDOM OF INFORMATION .....</b>                          | <b>50</b> |
| <b>PART 5: LIST OF AGENCIES.....</b>  | <b>63</b> |

## PART 1: FREEDOM OF INFORMATION OVERVIEW

In 2001-2002 there was a fourteen per cent increase in the number of Freedom of Information requests reported by agencies across Victoria.

Consistent with the Government's commitments to making FOI more accessible and encouraging openness and accountability amongst government agencies, a Whole-of-Government FOI website ([www.foi.vic.gov.au](http://www.foi.vic.gov.au)) has been developed. The website is designed to give the community ready access to information about how FOI works, standard application forms and e-mail addresses to allow direct contact with FOI officers in more than 300 agencies. The first stage of the FOI Online website went live in July 2002. During 2002/2003 the website will be further developed to allow FOI requests to be lodged electronically.

Again this year, the personal affairs exemption (section 33(1)) is by far the most frequently used individual exemption. This exemption allows the consideration of the protection of an individual's personal affairs when making decisions on access to documents.

Public sector agencies are now covered by both the FOI Act and the *Information Privacy Act* which became fully effective on 1 September 2002. Feedback from agencies suggests they are paying closer attention to the issues surrounding the disclosure of personal information under the FOI Act in light of the new privacy regime.

As we approach the twentieth anniversary of the introduction of the FOI Act it is pleasing to see that more Victorians made use of FOI this year than ever before.

ROB HULLS MP  
Attorney-General

## **PART 2: USE OF FREEDOM OF INFORMATION**

The statistical information contained in this report was collated from data provided to the Department of Justice from 326 State Government bodies subject to the *Freedom of Information Act 1982* (FOI Act). The statistical data was requested by the Department and provided on a uniform basis by agencies, in accordance with the requirements of sections 64 and 65AA of the Act.

### **1. Number of Requests, Internal Reviews and VCAT Appeals**

Table 1 below provides a summary of the total number of FOI applications, corresponding internal reviews and Victorian Civil and Administrative Tribunal appeals, for the period since the FOI Act came into effect in 1983.

The number of requests reported in 2001/02 showed an increase of 14% above the figure for the previous year. Advice from agencies suggests that key factors likely to have contributed to this significant increase include:

- increasing use of FOI by solicitors as an alternative to the formal discovery process for personal injury/public liability claims;
- growing awareness amongst consumers of their FOI rights due in part to ongoing media coverage of FOI;
- concern about the privacy implications of releasing documents outside FOI; and
- high levels of community activism and the use of FOI to scrutinise planning and development decisions of councils.

In 2001/02 applicants in 2% of requests sought an internal review. Original decisions on access were confirmed in 73% of internal reviews.

The number of VCAT appeals increased by 13% in 2001/2002 when compared to the figure for the previous year. Feedback from agencies suggests that the increase in VCAT appeals is not the result of any single factor.

Of the 19,652 requests reported by agencies, less than 1% (.6%) of these were appealed to VCAT. Decisions made by the Tribunal resulted in agency decisions being fully confirmed in 64% of cases and in 14% of appeals decided, VCAT partially upheld agency decisions. In 22% of the appeals decided in 2001/02, VCAT granted full access to documents. Of the 122 appeals lodged with the Tribunal, 70% of applications were undecided as at 1 July 2002.

**Table 1: Number of Requests, Reviews and Appeals**

| <i>YEAR</i> | <i>FOI REQUESTS</i> | <i>INTERNAL REVIEWS</i> | <i>TRIBUNAL APPEALS</i> |
|-------------|---------------------|-------------------------|-------------------------|
| 2001/2002   | 19652               | 447                     | 122                     |
| 2000/2001   | 17224               | 393                     | 108                     |
| 1999/2000   | 14260               | 258                     | 143                     |
| 1998/1999   | 13082               | 270                     | 159                     |
| 1997/1998   | 12 195              | 319                     | 304                     |
| 1996/1997   | 12 211              | 288                     | 189                     |
| 1995/1996   | 10 834              | 291                     | 154                     |
| 1994/1995   | 10 447              | 293                     | 156                     |
| 1993/1994   | 10 151              | 312                     | 171                     |
| 1992/1993   | 11 364              | 372                     | 220                     |
| 1991/1992   | 14 357              | 416                     | 193                     |
| 1990/1991   | 14 690              | 372                     | 168                     |
| 1989/1990   | 10 460              | 437                     | 177                     |
| 1988/1989   | 10 700              | 402                     | 141                     |
| 1987/1988   | 9 662               | 443                     | 161                     |
| 1986/1987   | 9 401               | 324                     | 151                     |
| 1985/1986   | 9 031               | 274                     | 126                     |
| 1984/1985   | 4 702               | 224                     | 112                     |

## 2. Decisions on Requests

The level of access to documents remained constant at 68% when compared to 2000/2001. (see table 2 and chart 1 below). Coupled with partial access decisions, applicants gained access to documents in 86% of requests and access was refused outright in less than 2% (1.8%) of requests considered.

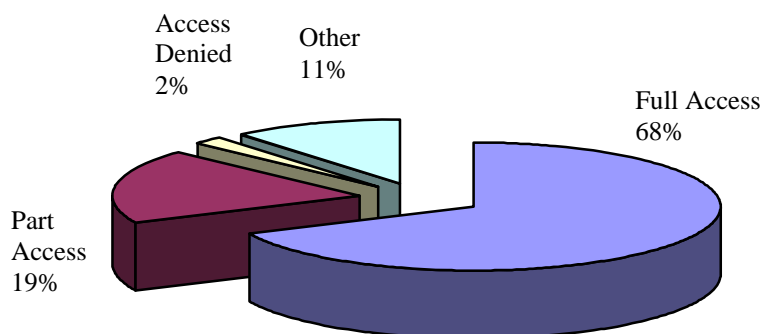
In 2001/2002, the number of personal requests increased by 24% when compared with the previous year (up from 7,166 to 8,885). The number of non-personal requests increased by 7% compared with 2000/2001 (up from 10,058 to 10,767).

The 11% of requests not covered by Table 2 are those requests included in 'other' in Chart 1. Charts 1 to 3 illustrate the outcomes of requests, reviews and appeals in 2001/2002.

**Table 2: Decisions on Requests**

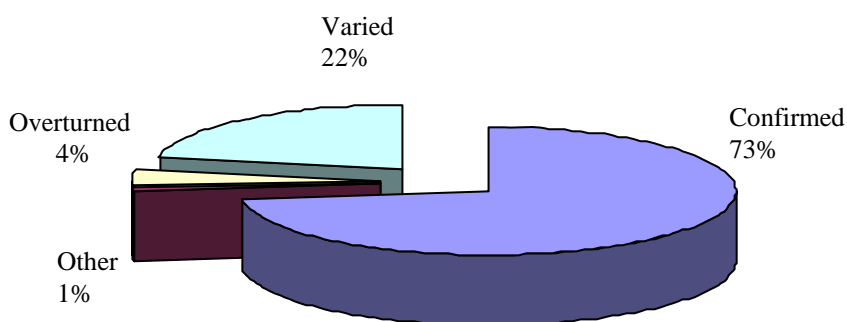
| <b>DECISION</b> | <b>2001/2002</b> | <b>% of<br/>TOTAL REQUESTS</b> | <b>2000/2001</b> | <b>% of<br/>TOTAL REQUESTS</b> |
|-----------------|------------------|--------------------------------|------------------|--------------------------------|
| FULL ACCESS     | 13285            | 68%                            | 11754            | 68%                            |
| PART ACCESS     | 3679             | 19%                            | 3072             | 18%                            |
| ACCESS DENIED   | 368              | 2%                             | 369              | 2%                             |

**Chart 1: Decisions on requests (2001/2002)**



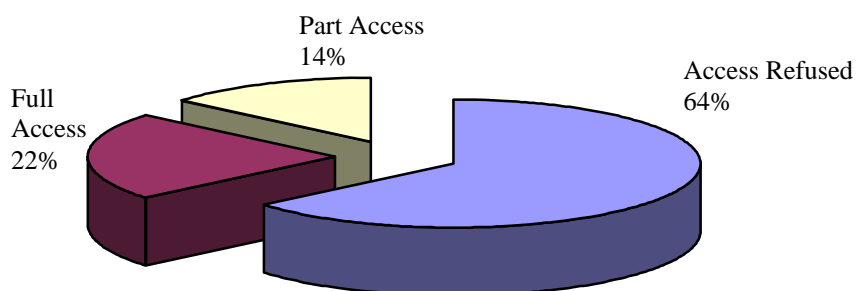
**Note:** 'Other' covers situations where a request has been received but one of the following situations applies: the applicant did not proceed with the application; it was a request made in 2001/2002 but had not been decided at the end of the reporting period; the agency did not hold the documents sought or where the agency and the applicant agreed on a form of access satisfactory to the applicant.

**Chart 2: Results of Internal Review Decisions (2001/2002)**



**Note:** 'Other' covers situations such as: where the request for review was withdrawn; where a decision on the request for review was pending at the end of the reporting period; or where the agency and the applicant agreed on a form of access satisfactory to the applicant.

**Chart 3: Decisions handed down by VCAT in 2001/2002**



**Note:** 'Access Refused' covers situations where VCAT affirmed an agency's decision, a case was struck out or the matter was dismissed

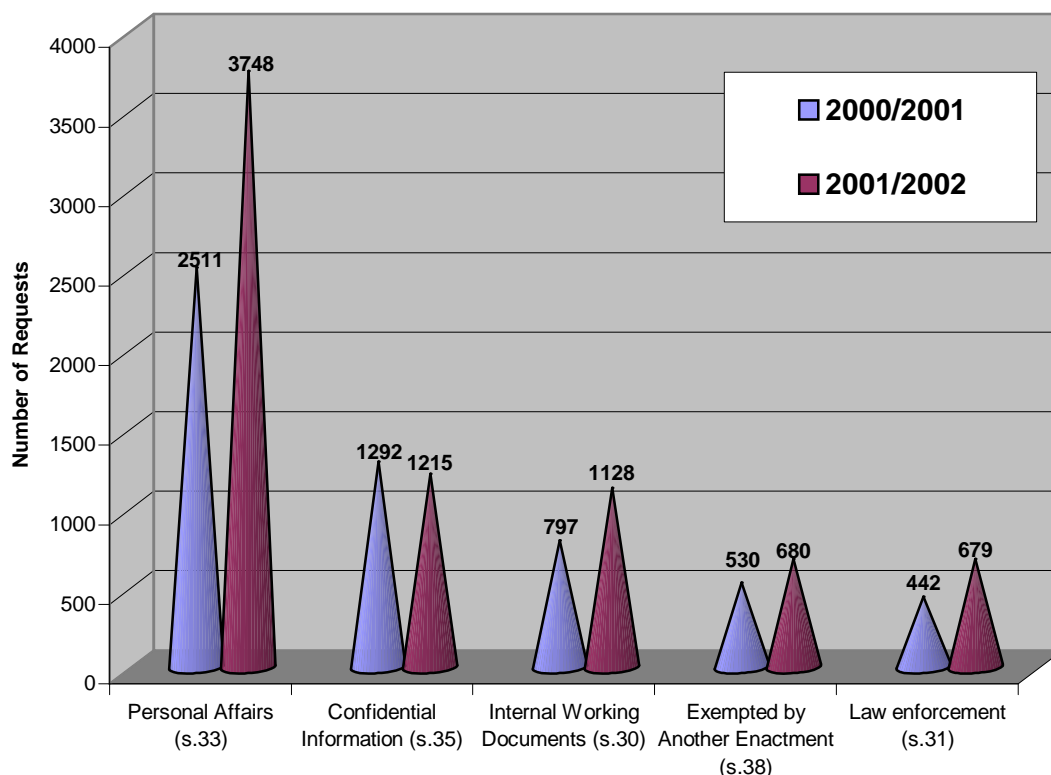


### 3. Most Frequently Cited Exemptions

The five most frequently cited exemptions in 2002, in order of most used to least used were:

- ◇ *Section 33(1)*: the protection of an individual's personal affairs;
- ◇ *Section 35*: information provided in confidence to government bodies;
- ◇ *Section 30(1)*: documents containing opinions, advice or recommendations of officials or ministers where it would not be in the public interest for those documents to be released;
- ◇ *Section 38*: where another enactment (other than the FOI Act) categorises particular documents as confidential; and
- ◇ *Section 31*: law enforcement documents.

**Chart 4: Trends of Most Used Exemptions**



**Table 3 : Exemptions Cited**

| <i>SECTION OF FOI ACT</i>            | <i>ORIGINAL DECISION</i> | <i>INTERNAL REVIEWS</i> | <i>VCAT</i> |
|--------------------------------------|--------------------------|-------------------------|-------------|
| 24A: Repeated Requests               | 5                        | 1                       |             |
| 25A: Voluminous Requests             | 98                       | 12                      | 6           |
| 28: Cabinet Documents                | 141                      | 63                      | 10          |
| 29: Intergovernmental Relations      | 81                       | 1                       | 2           |
| 30: Internal Working Documents       | 1128                     | 143                     | 14          |
| 31: Law Enforcement                  | 679                      | 42                      | 8           |
| 32: Legal Professional Privilege     | 505                      | 45                      | 2           |
| 33: Personal Affairs                 | 3922                     | 201                     | 30          |
| 34: Commercial Confidentiality       | 432                      | 116                     | 14          |
| 35: Information Gained in Confidence | 1221                     | 80                      | 15          |
| 36: Contrary to Public Interest      | 25                       | 5                       | 1           |
| 38: Exempted by Another Enactment    | 680                      | 44                      | -           |
| 38A: Council Documents               | 13                       | 1                       | -           |

#### **4. Fees and Charges for Requests**

From the statistics provided it would seem that fees are being waived or reduced in approximately 70% of cases. This is based on the total number of requests – 19,652 – multiplied by \$20. If the fee were charged in each case, revenue received from fees would have been \$393,040.00. However, fee revenue was \$ 116,795.00.

It is difficult to say exactly how much was waived in charges. Often where charges are to be waived agencies do not calculate the actual charges that would have been made. Rather, they note the number of cases where waivers were granted on charges. If the total charges revenue of \$200,049.24 were divided across the 19,652 requests, each applicant would have paid \$10.18 in access charges.

#### **5. 'Top 20' Agencies**

This year the report contains information about the 'Top 20' agencies. Of the 326 agencies that provided information incorporated into this report, agencies in the 'Top 20' handled 69% of requests. 47% of the requests received by the 'Top 20' agencies concerned personal documents. Table 4 below identifies the relevant 20 agencies.

**Table 4: Agencies Receiving the Most Requests**

|           | <i>NAME OF AGENCY</i>                          | <i>PERSONAL REQUESTS</i> | <i>NON- PERSONAL REQUESTS</i> | <i>TOTAL</i> |
|-----------|--|--------------------------|-------------------------------|--------------|
| <b>1</b>  | Victoria Police                                | 1067                     | 628                           | 1695         |
| <b>2</b>  | Southern Health                                | 552                      | 723                           | 1275         |
| <b>3</b>  | Alfred Hospital                                | 278                      | 878                           | 1156         |
| <b>4</b>  | Department of Human Services                   | 1037                     | 113                           | 1150         |
| <b>5</b>  | Metropolitan Ambulance Service                 | 111                      | 804                           | 915          |
| <b>6</b>  | Transport Accident Commission                  | 811                      | 27                            | 838          |
| <b>7</b>  | Victorian Workcover Authority                  | 500                      | 210                           | 710          |
| <b>8</b>  | Country Fire Authority                         | 7                        | 618                           | 625          |
| <b>9</b>  | Western Hospital                               | 209                      | 370                           | 579          |
| <b>10</b> | Royal Melbourne Hospital                       | 144                      | 420                           | 564          |
| <b>11</b> | Royal Children's Hospital                      | 354                      | 204                           | 558          |
| <b>12</b> | Austin and Repatriation Medical Centre         | 166                      | 317                           | 483          |
| <b>13</b> | Metropolitan Fire and Emergency Services Board | 10                       | 454                           | 464          |
| <b>14</b> | St Vincent's Hospital                          | 129                      | 334                           | 463          |
| <b>15</b> | Royal Women's Hospital                         | 340                      | 56                            | 396          |
| <b>16</b> | Barwon Health                                  | 386                      | 5                             | 391          |
| <b>17</b> | Rural Ambulance Victoria                       | 9                        | 323                           | 332          |
| <b>18</b> | Department of Infrastructure                   | 39                       | 288                           | 327          |
| <b>19</b> | Northern Hospital                              | 138                      | 189                           | 327          |
| <b>20</b> | Department of Education & Training             | 157                      | 168                           | 325          |
|           | <b>TOTAL</b>                                   | <b>6444</b>              | <b>7129</b>                   | <b>13573</b> |

## **PART 3: DETAILED STATISTICS FOR EACH AGENCY**

### **6. Requests Received by Agencies**

Sometimes FOI Officers receive applications which do not proceed for a number of reasons. In most cases, the applicant does not pay the fee or, more often, the request for information is not relevant to the agency. There are also other requests where the applicant is provided with the information without needing to make a request under the FOI Act. While many of these sorts of requests can require a commitment of time and resources by the FOI Officer, they are technically not requests under the Act.

The Attorney-General's February 2000 FOI *Guidelines to assist in the administration of the FOI Act* require agencies to look to providing information outside the FOI process. The existence of the FOI Act should not mean that the formal process provided under it must be followed to obtain access to documents of an agency or Department.

### **7. Requests for Internal Review**

After the initial access decision, if an agency decides not to grant access to a document, the applicant has a right to appeal that decision. The first stage of appeal is an 'internal review'. This requires a written request to the principal officer of the agency asking that a fresh decision on the request be made.

Table 6 shows those agencies that received requests for internal review of a decision and provides an indication of the outcome of those reviews. The outcomes relate to the original decision made by the FOI officer in terms of whether it was confirmed, varied or overturned. Where a decision of the FOI officer is varied under review, the fresh decision may be a minor variation on the original decision; or may involve the disclosure of a significant amount of additional information.

Where an original decision is shown as being overturned, this means the applicant was granted full access to the documents in question.

Only those agencies which received requests for internal review are listed.

### **8. Appeals to the Victorian Civil and Administrative Tribunal**

If an applicant is not satisfied with the outcome of an internal review, he or she may then appeal to the Victorian Civil and Administrative Tribunal (VCAT).

Table 7 identifies the agencies where decisions resulted in appeals decided by the VCAT in 2001/2002. The data in the table is based on the number and type of decisions handed down by the Tribunal in 2001/2002, whether or not those decisions were as a result of appeals lodged in that year or earlier. This was necessary given the time that can often pass between an appeal being lodged and a final decision being handed down by the Tribunal.

The VCAT process includes conciliation between parties whereby the applicant and respondent are called before the Tribunal for a preliminary conference to try to resolve documents in dispute before the case proceeds to a hearing. Appeals are often withdrawn as a result of this process.

## **9. Exemptions Cited**

Where an agency refuses to allow an applicant access to documents, the agency is required by the FOI Act to give reasons for its refusal. In refusing access an agency is limited to the situations provided for in the Act (exemptions). Table 8 lists all the exemptions cited to applicants by agencies when refusing access.

## **10. Decision Makers**

The *Freedom of Information Act* operates at the agency level. It is an official of that agency who makes the initial decision and a different official who reviews a decision if requested by the applicant.

Table 9 names each official, specifying his or her title, where that official made a decision to refuse access to some or all of the documents requested.

## **11. Fees and Charges**

The Act requires an application for access to documents to be accompanied by an application fee of \$20. Any other monies payable in respect of a request after the application fee has been paid are referred to in the Act as "charges". This explains the differentiation between the fees and charges in Table 10. Charges apply to the cost of supplying copies of documents, providing access in other forms, supervising access to documents, and searching for documents etc.

The Act also provides that fees can be waived or reduced where payment would cause hardship. Similarly, charges can be waived where the applicant is impecunious and the request is for personal documents, as well as in a few other situations. The decision on whether or not to waive a fee or charge rests with the agency.

## **12. Retrospective Access**

Agencies were asked to comment on the practicability of extending the period of retrospective access, ie. all agencies, other than councils, are not required to process requests for non-personal documents created prior to 1978 and councils, not prior to 1989. Requests for personal documents are not subject to a time limitation, and therefore depend only on whether documents are still held. Agencies have generally indicated that due to the rare instances where requests for pre 1978 and 1989 records are made, it does not appear necessary to extend the period.

**Table 5: Requests Received by Agencies**

| <i>Agency</i>                                | <i>Personal Requests</i> | <i>Non-personal requests</i> | <i>Access Granted in Full</i> | <i>Access Granted in Part</i> | <i>Access Denied in Full</i> | <i>Other*</i> |
|--|--------------------------|------------------------------|-------------------------------|-------------------------------|------------------------------|---------------|
| Alfred Hospital, The                         | 278                      | 878                          | 1110                          | 3                             | 2                            | 41            |
| Alpine Shire                                 | 1                        | 3                            | 2                             | 0                             | 1                            | 1             |
| Angliss Health Service                       | 170                      | 0                            | 162                           | 3                             | 0                            | 5             |
| Austin and Repatriation Medical Centre       | 166                      | 317                          | 427                           | 1                             | 1                            | 54            |
| Australian Grand Prix Corporation            | 1                        | 0                            | 0                             | 0                             | 0                            | 1             |
| Ballarat Community Health Care Inc           |                          |                              |                               |                               |                              |               |
| Ballarat Health Services                     | 86                       | 117                          | 194                           | 0                             | 2                            | 7             |
| Banyule Community Health Service Inc         | 3                        | 0                            | 1                             | 1                             | 0                            | 1             |
| Barwon Health                                | 386                      | 5                            | 366                           | 4                             | 6                            | 15            |
| Barwon Region Water Authority                | 0                        | 4                            | 1                             | 3                             | 0                            | 0             |
| Bass Coast Shire Council                     | 1                        | 8                            | 5                             | 3                             | 1                            | 0             |
| Baw Baw Shire Council                        | 0                        | 11                           | 10                            | 1                             | 0                            | 0             |
| Bayside City Council                         | 42                       | 33                           | 66                            | 2                             | 1                            | 6             |
| Beaufort & Skipton Health Service            | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Benalla & District Memorial Hospital         | 1                        | 1                            | 2                             | 0                             | 0                            | 0             |
| Bendigo Community Health                     | 1                        | 0                            | 0                             | 1                             | 0                            | 0             |
| Bendigo Health Care Group                    | 38                       | 93                           | 124                           | 1                             | 5                            | 1             |
| Bendigo Regional Institute of TAFE           | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Bethlehem Hospital                           | 0                        | 6                            | 6                             | 0                             | 0                            | 0             |
| Boroondara City Council                      | 0                        | 35                           | 11                            | 19                            | 1                            | 4             |
| Borough of Queenscliffe                      | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Box Hill Hospital                            | 118                      | 161                          | 249                           | 5                             | 0                            | 25            |
| Box Hill Institute of TAFE                   | 0                        | 1                            | 1                             | 0                             | 0                            | 0             |
| Brimbank City Council                        | 0                        | 14                           | 13                            | 0                             | 0                            | 1             |
| Building Control Commission                  | 17                       | 0                            | 13                            | 1                             | 3                            | 0             |
| Buloke Shire Council                         | 0                        | 5                            | 1                             | 4                             | 0                            | 0             |
| Campaspe Murray Community Care Inc           |                          |                              |                               |                               |                              |               |
| Campaspe Shire Council                       | 0                        | 3                            | 3                             | 0                             | 0                            | 0             |
| Cardinia Shire Council                       | 0                        | 16                           | 7                             | 4                             | 1                            | 4             |
| Castlemaine District Community Health Centre | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Caulfield General Medical Centre             | 15                       | 22                           | 33                            | 0                             | 0                            | 4             |
| Central Bayside Community Health Services    |                          |                              |                               |                               |                              |               |
| Central Gippsland Health Service             | 14                       | 55                           | 69                            | 0                             | 0                            | 0             |
| Central Gippsland Institute of TAFE          | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Central Gippsland Region Water Authority     | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Central Goldfields Shire Council             | 1                        | 1                            | 1                             | 0                             | 1                            | 0             |
| Central Health Interpreter Service Inc       | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Central Highlands Water                      | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Centre for Adult Education                   | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Chiropractors Registration Board             | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Chisholm Institute of TAFE                   | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Cinemia                                      | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| City of Ballarat                             | 1                        | 21                           | 11                            | 4                             | 1                            | 6             |
| City of Banyule                              | 0                        | 19                           | 11                            | 7                             | 1                            | 0             |

| <b>Agency</b>   | <b>Personal Requests</b> | <b>Non-personal requests</b> | <b>Access Granted in Full</b> | <b>Access Granted in Part</b> | <b>Access Denied in Full</b> | <b>Other*</b> |
|---|--------------------------|------------------------------|-------------------------------|-------------------------------|------------------------------|---------------|
| City of Casey   | 0                        | 12                           | 2                             | 2                             | 0                            | 8             |
| City of Darebin   | 1                        | 16                           | 8                             | 3                             | 0                            | 6             |
| City of Greater Bendigo   | 3                        | 12                           | 7                             | 3                             | 1                            | 4             |
| City of Greater Dandenong   | 0                        | 14                           | 0                             | 11                            | 0                            | 3             |
| City of Greater Geelong   | 0                        | 40                           | 37                            | 3                             | 0                            | 0             |
| City of Kingston  | 0                        | 20                           | 5                             | 12                            | 1                            | 2             |
| City of Melbourne   | 4                        | 44                           | 30                            | 8                             | 3                            | 7             |
| City of Monash  | 0                        | 11                           | 10                            | 0                             | 1                            | 0             |
| City of Whitehorse  | 2                        | 13                           | 4                             | 8                             | 1                            | 2             |
| City of Wodonga   | 0                        | 1                            | 1                             | 0                             | 0                            | 0             |
| City of Yarra   | 3                        | 28                           | 15                            | 3                             | 0                            | 13            |
| City West Water Limited   | 0                        | 5                            | 5                             | 0                             | 0                            | 0             |
| Cobaw Community Health Service  | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Colac Community Health Services   | 0                        | 17                           | 17                            | 0                             | 0                            | 0             |
| Colac Otway Shire   | 10                       | 4                            | 12                            | 0                             | 1                            | 1             |
| Coliban Region Water Authority  | 2                        | 0                            | 2                             | 0                             | 0                            | 0             |
| Corangamite Catchment Management Authority                              | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Corangamite Shire   | 0                        | 1                            | 0                             | 1                             | 0                            | 0             |
| Country Fire Authority  | 7                        | 618                          | 1                             | 562                           | 0                            | 62            |
| Dairy Food Safety Victoria  | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Darebin Community Health Centre   | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Deakin University   | 2                        | 1                            | 1                             | 1                             | 1                            | 0             |
| Delatite Shire Council  | 6                        | 0                            | 5                             | 0                             | 0                            | 1             |
| Dental Health Services Victoria, The Royal Dental Hospital of Melbourne | 42                       | 18                           | 58                            | 0                             | 0                            | 2             |
| Dental Practice Board of Victoria                                       | 1                        | 0                            | 0                             | 1                             | 0                            | 0             |
| Dianella Community Health Service                                       | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Djerriwarrh Health Services   | 10                       | 23                           | 33                            | 0                             | 0                            | 0             |
| Docklands Authority   | 0                        | 4                            | 0                             | 0                             | 1                            | 3             |
| Doutta Galla Community Health Services Inc                              | 1                        | 1                            | 2                             | 0                             | 0                            | 0             |
| East Gippsland Catchment Management Authority                           | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| East Gippsland Shire Council  | 14                       | 2                            | 15                            | 1                             | 0                            | 0             |
| East Gippsland Water  | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| East Grampians Health Service   | 5                        | 20                           | 18                            | 0                             | 0                            | 7             |
| East Wimmera Health Service   | 6                        | 5                            | 11                            | 0                             | 0                            | 0             |
| Eastern Access Community Health   | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Echuca Regional Health  | 8                        | 41                           | 48                            | 0                             | 1                            | 0             |
| Education, Employment & Training, Department of                         | 157                      | 168                          | 154                           | 59                            | 23                           | 89            |
| Emergency Services Superannuation Scheme                                | 27                       | 0                            | 27                            | 0                             | 0                            | 0             |
| Ensay Community Health Centre   | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Environment Conservation Council  | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Environment Protection Authority  | 0                        | 56                           | 24                            | 22                            | 4                            | 6             |
| Equal Opportunity Commission of Victoria                                | 2                        | 0                            | 0                             | 0                             | 2                            | 0             |
| Falls Creek Resort Management Board                                     | 2                        | 0                            | 2                             | 0                             | 0                            | 0             |



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| Far East Gippsland Health & Support Service (now known as Orbost Regional Health) | 8                        | 8                            | 13                            | 1                             | 2                            | 0             |
| First Mildura Irrigation Trust  | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Frankston City Council  | 0                        | 14                           | 9                             | 2                             | 1                            | 2             |
| Gannawarra Shire Council  | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Geelong Performing Arts Centre Trust  | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Gippsland and Southern Rural Water Authority                                      | 5                        | 9                            | 4                             | 9                             | 0                            | 1             |
| Gippsland Southern Health Service   | 8                        | 22                           | 30                            | 0                             | 0                            | 0             |
| Glen Eira City Council  | 0                        | 10                           | 3                             | 5                             | 1                            | 1             |
| Glenelg Hopkins Catchment Management Authority                                    | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Glenelg Region Water Authority  | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Glenelg Shire Council   | 2                        | 7                            | 6                             | 1                             | 1                            | 1             |
| Glenview Community Care Inc   | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Golden Plains Shire Council   | 1                        | 1                            | 0                             | 2                             | 0                            | 0             |
| Gordon Institute of TAFE  | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Goulburn Broken Catchment Management Authority                                    | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Goulburn Ovens Institute of TAFE  | 1                        | 0                            | 1                             | 0                             | 0                            | 0             |
| Goulburn Valley Community Health Service Inc                                      | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Goulburn Valley Health  | 134                      | 147                          | 281                           | 0                             | 0                            | 0             |
| Goulburn Valley Water   | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Goulburn-Murray Water   | 0                        | 3                            | 2                             | 1                             | 0                            | 0             |
| Government Superannuation Office  | 56                       | 0                            | 51                            | 0                             | 0                            | 5             |
| Grampians Community Health Centre Inc   | 1                        | 0                            | 1                             | 0                             | 0                            | 0             |
| Greater Shepparton City Council   | 0                        | 9                            | 4                             | 5                             | 0                            | 0             |
| Greyhound Racing Victoria   | 0                        | 4                            | 1                             | 3                             | 0                            | 0             |
| Harness Racing Board  | 0                        | 1                            | 1                             | 0                             | 0                            | 0             |
| Hastings Port (Holding) Corporation   | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Health Purchasing Victoria (HPV)  | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Health Services Commissioner  | 0                        | 14                           | 10                            | 2                             | 0                            | 2             |
| Hepburn Health Service  | 0                        | 2                            | 2                             | 0                             | 0                            | 0             |
| Hepburn Shire Council   | 0                        | 3                            | 2                             | 1                             | 0                            | 0             |
| Hesse Rural Health Service  | 4                        | 0                            | 3                             | 0                             | 0                            | 1             |
| Hindmarsh Shire Council   | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Hobsons Bay City Council  | 0                        | 16                           | 5                             | 9                             | 1                            | 1             |
| Holmesglen Institute of TAFE  | 1                        | 2                            | 1                             | 2                             | 0                            | 0             |
| Horsham Rural City Council  | 0                        | 1                            | 1                             | 0                             | 0                            | 0             |
| Human Services, Department of   | 1037                     | 113                          | 241                           | 367                           | 23                           | 519           |
| Hume City Council   | 2                        | 22                           | 17                            | 1                             | 1                            | 5             |
| Indigo Shire Council  | 0                        | 4                            | 4                             | 0                             | 0                            | 0             |
| Infrastructure, Department of   | 39                       | 288                          | 121                           | 91                            | 15                           | 100           |
| Inglewood & Districts Health Service  | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Inner East Community Health Service   | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Inner South Community Health Service  | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |

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| Innovation, Industry and Regional Development, Department of; Tourism, Sport and the Commonwealth Games, Department of - Formerly Department of State and Regional Development | 0                        | 121                          | 11                            | 78                            | 12                           | 20            |
| ISIS Primary Care  | 5                        | 2                            | 7                             | 0                             | 0                            | 0             |
| Justice, Department of   | 175                      | 84                           | 27                            | 111                           | 22                           | 99            |
| Kerang & District Hospital   | 1                        | 4                            | 4                             | 0                             | 0                            | 1             |
| Knox City Council  | 0                        | 18                           | 4                             | 8                             | 3                            | 3             |
| Knox Community Health Service  | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Kyabram & District Memorial Community Hospital   | 10                       | 0                            | 7                             | 0                             | 0                            | 3             |
| Kyneton District Health Service  | 1                        | 9                            | 10                            | 0                             | 0                            | 0             |
| Latrobe Regional Hospital  | 229                      | 22                           | 214                           | 37                            | 0                            | 0             |
| La Trobe University  | 3                        | 12                           | 3                             | 10                            | 0                            | 2             |
| Lake Mountain Alpine Resort  | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Lakes Entrance Community Health Centre   | 1                        | 0                            | 1                             | 0                             | 0                            | 0             |
| Latrobe City Council   | 0                        | 29                           | 22                            | 5                             | 1                            | 1             |
| Latrobe Community Health Service Inc   | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Legal Ombudsman  | 6                        | 0                            | 2                             | 3                             | 0                            | 1             |
| Loddon Mallee Women's Health   | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Loddon Shire Council   | 0                        | 1                            | 1                             | 0                             | 0                            | 0             |
| Lorne Community Hospital   | 1                        | 4                            | 5                             | 0                             | 0                            | 0             |
| Lower Murray Region Water Authority  | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Lyndoch Warrnambool Inc  | 0                        | 2                            | 1                             | 0                             | 0                            | 1             |
| Macedon Ranges Shire Council   | 0                        | 6                            | 6                             | 0                             | 0                            | 0             |
| Magistrates Court of Victoria  | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Maldon Hospital & Community Care   | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Mallee Catchment Management Authority  | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Mallee Track Health & Community Service  | 0                        | 1                            | 1                             | 0                             | 0                            | 0             |
| Manningham City Council  | 2                        | 10                           | 6                             | 3                             | 0                            | 3             |
| Manningham Community Health Service  | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Mansfield District Hospital  | 21                       | 0                            | 21                            | 0                             | 0                            | 0             |
| Maribyrnong City Council   | 0                        | 19                           | 16                            | 0                             | 1                            | 2             |
| Marine Board of Victoria   | 1                        | 6                            | 2                             | 3                             | 0                            | 2             |
| Maroondah City Council   | 0                        | 10                           | 10                            | 0                             | 0                            | 0             |
| Maroondah Hospital Health Information Services   | 61                       | 128                          | 183                           | 5                             | 1                            | 0             |
| Maryborough District Health Service  | 16                       | 3                            | 19                            | 0                             | 0                            | 0             |
| Medical Practitioners Board of Victoria  | 17                       | 6                            | 2                             | 16                            | 2                            | 3             |
| Melbourne & Olympic Parks Trust  | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Melbourne City Link Authority  | 0                        | 3                            | 1                             | 2                             | 0                            | 0             |
| Melbourne Extended Care & Rehabilitation Service   | 4                        | 8                            | 11                            | 0                             | 1                            | 0             |
| Melbourne Markets Authority  | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Melbourne Port Corporation   | 0                        | 2                            | 0                             | 0                             | 1                            | 1             |
| Melbourne University   | 6                        | 5                            | 3                             | 8                             | 0                            | 0             |
| Melbourne Water Corporation  | 5                        | 17                           | 12                            | 7                             | 0                            | 3             |

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| Melton Shire Council                           | 0                        | 18                           | 12                            | 1                             | 3                            | 2             |
| Mercy Hospital for Women                       | 74                       | 0                            | 69                            | 0                             | 0                            | 5             |
| Metropolitan Ambulance Service                 | 111                      | 804                          | 856                           | 0                             | 0                            | 59            |
| Metropolitan Fire & Emergency Services Board   | 10                       | 454                          | 446                           | 4                             | 0                            | 14            |
| Mildura Base Hospital                          | 20                       | 108                          | 121                           | 1                             | 3                            | 3             |
| Mildura Rural City Council                     | 0                        | 6                            | 6                             | 0                             | 0                            | 0             |
| Mitchell Community Health Services             | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Mitchell Shire Council                         | 0                        | 4                            | 2                             | 0                             | 0                            | 2             |
| Moira Shire Council                            | 0                        | 9                            | 9                             | 0                             | 0                            | 0             |
| Monash University                              | 7                        | 4                            | 2                             | 2                             | 1                            | 6             |
| Moonee Valley City Council                     | 6                        | 24                           | 9                             | 17                            | 3                            | 1             |
| Moorabool Shire Council                        | 5                        | 4                            | 8                             | 0                             | 0                            | 1             |
| Moreland City Council                          | 0                        | 29                           | 11                            | 7                             | 1                            | 10            |
| Moreland Community Health Service Inc          | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Mornington Peninsula Shire                     | 1                        | 33                           | 3                             | 24                            | 2                            | 5             |
| Mount Alexander Hospital                       | 8                        | 0                            | 8                             | 0                             | 0                            | 0             |
| Mount Alexander Shire Council                  | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Mount Baw Baw Alpine Resort Management Board   | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Mount Hotham Alpine Resort Management Board    | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Mount Stirling Alpine Resort                   | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Moyne Shire Council                            | 2                        | 0                            | 2                             | 0                             | 0                            | 0             |
| Murray Valley Citrus Marketing Board           | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Murrindindi Community Health Service Inc       | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Murrindindi Shire Council                      | 0                        | 7                            | 6                             | 0                             | 0                            | 1             |
| Museum Victoria                                | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Nathalia District Hospital                     | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| National Gallery of Victoria                   | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Natural Resources & Environment, Department of | 5                        | 129                          | 38                            | 34                            | 6                            | 56            |
| Nillumbik Shire Council                        | 0                        | 11                           | 8                             | 0                             | 3                            | 0             |
| North Central Catchment Management Authority   | 0                        | 1                            | 1                             | 0                             | 0                            | 0             |
| North East Catchment Management Authority      | 2                        | 0                            | 2                             | 0                             | 0                            | 0             |
| North East Water                               | 0                        | 3                            | 3                             | 0                             | 0                            | 0             |
| North Richmond Community Health Centre         | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| North Yarra Community Health                   | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Northern District Community Health Service Inc | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Northern Grampians Shire Council               | 0                        | 3                            | 1                             | 2                             | 0                            | 0             |
| Northern Hospital, The                         | 138                      | 189                          | 325                           | 2                             | 0                            | 0             |
| Northern Melbourne Institute of TAFE           | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Nowa Nowa Community Health Centre              | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Nurses Board of Victoria                       | 4                        | 19                           | 17                            | 2                             | 4                            | 0             |
| Office of Public Prosecution                   | 7                        | 25                           | 10                            | 7                             | 3                            | 12            |
| Office of Regulator-General                    | 1                        | 1                            | 1                             | 0                             | 1                            | 0             |

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| Otway Health & Community Services                                     | 3                        | 0                            | 3                             | 0                             | 0                            | 0             |
| Ovens & King Community Health Service Inc                             | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Parks Victoria  | 3                        | 14                           | 4                             | 12                            | 1                            | 0             |
| Peninsula Community Health Service                                    | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Peninsula Health  | 64                       | 257                          | 317                           | 3                             | 1                            | 0             |
| Peter MacCallum Cancer Institute                                      | 10                       | 33                           | 43                            | 0                             | 0                            | 0             |
| Pharmacy Board of Victoria  | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Plenty Valley Community Health Services Inc                           | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Plumbing Industry Commission  | 4                        | 8                            | 11                            | 0                             | 0                            | 1             |
| Port Phillip & Westernport Catchment & Land Protection Board          | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Port Phillip City Council   | 1                        | 34                           | 12                            | 17                            | 4                            | 2             |
| Portland & District Community Health Centre Inc                       | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Portland & District Hospital  | 14                       | 49                           | 63                            | 0                             | 0                            | 0             |
| Portland Coast Region Water Authority                                 | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Premier & Cabinet, Department of                                      | 3                        | 153                          | 17                            | 71                            | 8                            | 60            |
| Public Transport Corporation  | 7                        | 17                           | 13                            | 1                             | 1                            | 9             |
| Pyrenees Shire Council  | 0                        | 3                            | 2                             | 0                             | 1                            | 0             |
| Racing Victoria   | 1                        | 2                            | 0                             | 1                             | 1                            | 1             |
| Ranges Community Health Services Inc                                  | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Registered School Board   | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Robinvale District Health Services                                    | 2                        | 5                            | 7                             | 0                             | 0                            | 0             |
| Rochester & Elmore District Health Service                            | 4                        | 0                            | 4                             | 0                             | 0                            | 0             |
| Royal Botanic Gardens Board   | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Royal Children's Hospital   | 354                      | 204                          | 458                           | 20                            | 0                            | 80            |
| Royal Melbourne Hospital, The   | 144                      | 420                          | 535                           | 3                             | 10                           | 16            |
| Royal Melbourne Institute of Technology                               | 3                        | 3                            | 4                             | 2                             | 0                            | 0             |
| Royal Society for the Prevention of Cruelty to Animals (Victoria) Inc | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Royal Victorian Eye & Ear Hospital, The                               | 77                       | 0                            | 76                            | 0                             | 1                            | 0             |
| Royal Women's Hospital  | 340                      | 56                           | 396                           | 0                             | 0                            | 0             |
| Rural Ambulance Victoria  | 9                        | 323                          | 245                           | 0                             | 0                            | 87            |
| Rural City of Ararat  | 0                        | 2                            | 1                             | 1                             | 0                            | 0             |
| Rural City of Wangaratta  | 0                        | 4                            | 0                             | 3                             | 1                            | 0             |
| San Remo & District Community Health Centre                           | 1                        | 1                            | 2                             | 0                             | 0                            | 0             |
| Seymour District Memorial Hospital                                    | 5                        | 4                            | 9                             | 0                             | 0                            | 0             |
| Shire of Yarra Ranges   | 0                        | 38                           | 19                            | 13                            | 1                            | 5             |
| South East Water Limited  | 0                        | 1                            | 1                             | 0                             | 0                            | 0             |
| South Gippsland Shire Council   | 0                        | 9                            | 4                             | 1                             | 4                            | 0             |
| South Gippsland Water Authority                                       | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| South West Healthcare   | 72                       | 77                           | 141                           | 1                             | 3                            | 4             |
| Southern Grampians Shire Council                                      | 0                        | 1                            | 1                             | 0                             | 0                            | 0             |
| Southern Health   | 552                      | 723                          | 1081                          | 69                            | 1                            | 124           |
| South West Water Authority  | 0                        | 1                            | 1                             | 0                             | 0                            | 0             |
| St George's Health Service  | 5                        | 6                            | 7                             | 0                             | 0                            | 4             |

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| St Vincent's Hospital                                   | 129                      | 334                          | 458                           | 5                             | 0                            | 0             |
| State Electricity Commission of Victoria                | 34                       | 1                            | 30                            | 3                             | 1                            | 1             |
| State Library of Victoria                               | 0                        | 1                            | 1                             | 0                             | 0                            | 0             |
| State Revenue Office                                    | 0                        | 13                           | 1                             | 6                             | 5                            | 1             |
| State Trustees Limited                                  | 1                        | 12                           | 2                             | 4                             | 5                            | 2             |
| Stawell Regional Health                                 | 12                       | 0                            | 12                            | 0                             | 0                            | 0             |
| Stonnington City Council                                | 3                        | 40                           | 20                            | 16                            | 0                            | 7             |
| Strathbogie Shire Council                               | 0                        | 5                            | 4                             | 1                             | 0                            | 0             |
| Sunbury Community Health Centre                         | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Sunraysia Community Health Services Inc                 | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Sunraysia Rural Water Authority                         | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Surf Coast Shire Council                                | 0                        | 3                            | 3                             | 0                             | 0                            | 0             |
| Sustainable Energy Authority                            | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Swan Hill District Hospital                             | 47                       | 0                            | 38                            | 0                             | 0                            | 9             |
| Swan Hill Rural City Council                            | 0                        | 2                            | 2                             | 0                             | 0                            | 0             |
| Swinburne University of Technology                      | 2                        | 4                            | 1                             | 0                             | 2                            | 3             |
| Tourism Victoria  | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Towong Shire Council                                    | 0                        | 1                            | 1                             | 0                             | 0                            | 0             |
| Transport Accident Commission                           | 811                      | 27                           | 45                            | 529                           | 9                            | 255           |
| Treasury and Finance, Department of                     | 0                        | 80                           | 34                            | 15                            | 7                            | 24            |
| Trust for Nature (Victoria)                             | 0                        | 2                            | 2                             | 0                             | 0                            | 0             |
| Trustees of the Necropolis Springvale, The              | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| University of Ballarat                                  | 1                        | 0                            | 1                             | 0                             | 0                            | 0             |
| Upper Hume Community Health Services Inc                | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Upper Murray Health & Community Services                | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Urban and Regional Land Corporation                     | 0                        | 7                            | 3                             | 4                             | 0                            | 0             |
| Veterinary Practitioners Registration Board of Victoria | 0                        | 3                            | 1                             | 1                             | 1                            | 0             |
| VicRoads  | 49                       | 104                          | 58                            | 48                            | 12                           | 35            |
| Victoria Police   | 1067                     | 628                          | 548                           | 1032                          | 72                           | 43            |
| Victoria University                                     | 3                        | 1                            | 1                             | 2                             | 0                            | 1             |
| Victorian Aquatic Industry Council                      | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Victorian Arts Centre Trust                             | 0                        | 1                            | 1                             | 0                             | 0                            | 0             |
| Victorian Casino & Gaming Authority                     | 0                        | 8                            | 0                             | 7                             | 0                            | 1             |
| Victorian Catchment Management Council                  | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Victorian Curriculum & Assessment Authority             | 1                        | 4                            | 1                             | 3                             | 0                            | 1             |
| Victorian Electoral Commission                          | 0                        | 1                            | 0                             | 0                             | 1                            | 0             |
| Victorian Legal Aid                                     | 3                        | 0                            | 2                             | 0                             | 1                            | 0             |
| Victorian State Emergency Service                       | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Victorian WorkCover Authority                           | 500                      | 210                          | 407                           | 105                           | 24                           | 174           |
| Wangaratta District Base Hospital                       | 112                      | 193                          | 302                           | 0                             | 0                            | 3             |
| Warrnambool City Council                                | 0                        | 7                            | 6                             | 1                             | 0                            | 0             |
| Wellington Shire Council                                | 4                        | 8                            | 12                            | 0                             | 0                            | 0             |
| Werribee Mercy Hospital                                 | 120                      | 0                            | 118                           | 2                             | 0                            | 0             |

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| West Gippsland Catchment Management Authority | 0                        | 1                            | 1                             | 0                             | 0                            | 0             |
| West Wimmera Health Service                   | 1                        | 5                            | 1                             | 3                             | 1                            | 1             |
| West Wimmera Shire Council                    | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Western District Health Service               | 7                        | 19                           | 26                            | 0                             | 0                            | 0             |
| Western Hospital                              | 209                      | 370                          | 572                           | 0                             | 0                            | 7             |
| Western Region Health Care                    | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Western Region Water Authority                | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Westernport Region Water Authority            | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Whitehorse Community Health Service Inc       | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Whittlesea City Council                       | 0                        | 13                           | 11                            | 2                             | 0                            | 0             |
| William Angliss Institute of TAFE             | 0                        | 2                            | 2                             | 0                             | 0                            | 0             |
| Williamstown Hospital, The                    | 22                       | 17                           | 39                            | 0                             | 0                            | 0             |
| Wimmera Catchment Management Authority        | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Wimmera Health Care Group                     | 47                       | 0                            | 47                            | 0                             | 0                            | 0             |
| Wimmera-Mallee Rural Water Authority          | 0                        | 2                            | 2                             | 0                             | 0                            | 0             |
| Wodonga Institute of TAFE                     | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Wodonga Regional Health Service               | 95                       | 0                            | 94                            | 0                             | 1                            | 0             |
| Women's Health West                           | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Wonthaggi & District Hospital                 | 3                        | 14                           | 17                            | 0                             | 0                            | 0             |
| Wyndham City Council                          | 2                        | 25                           | 15                            | 3                             | 2                            | 7             |
| Yarra Ranges Health Service                   | 2                        | 4                            | 6                             | 0                             | 0                            | 0             |
| Yarra Valley Water Limited                    | 0                        | 3                            | 2                             | 1                             | 0                            | 0             |
| Yarrawonga District Health Service            | 0                        | 1                            | 1                             | 0                             | 0                            | 0             |
| Yarriambiack Shire Council                    | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Yea & District Memorial Hospital              | 0                        | 2                            | 2                             | 0                             | 0                            | 0             |
| Yooralla                                      | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Young Farmers Finance Council                 | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| Zoological Parks & Gardens Board              | 0                        | 0                            | 0                             | 0                             | 0                            | 0             |
| <b>Totals</b>                                 | <b>8,885</b>             | <b>10,767</b>                | <b>13,285</b>                 | <b>3,679</b>                  | <b>368</b>                   | <b>2,320</b>  |

\*The column headed 'Other' covers situations where a request has been received but one of the following situations applies: the applicant did not proceed with the application; it was transferred to another agency; it was a request made in 2001/2002 but had not been decided at the end of the reporting period; the agency did not hold the documents sought or where the agency and the applicant agreed on a form of access satisfactory to the applicant.

**Table 6: Requests for Internal Review**

| <i>Agency</i>  | <i>Number of Internal Reviews</i> | <i>Decision Confirmed</i> | <i>Decision Varied</i> | <i>Decision Overturned</i> | <i>Other*</i> |
|--|-----------------------------------|---------------------------|------------------------|----------------------------|---------------|
| Alfred Hospital, The   | 2                                 | 1                         | 0                      | 1                          |               |
| Alpine Shire   | 1                                 | 1                         | 0                      | 0                          |               |
| Banyule Community Health Service Inc                                 | 1                                 | 1                         | 0                      | 0                          |               |
| Baw Baw Shire Council  | 1                                 | 1                         | 0                      | 0                          |               |
| Boroondara City Council  | 3                                 | 1                         | 2                      | 0                          |               |
| Cardinia Shire Council   | 1                                 | 1                         | 0                      | 0                          |               |
| City of Ballarat   | 1                                 | 0                         | 1                      | 0                          |               |
| City of Banyule  | 1                                 | 1                         | 0                      | 0                          |               |
| City of Greater Dandenong  | 1                                 | 0                         | 0                      | 0                          | 1             |
| City of Greater Geelong  | 1                                 | 1                         | 0                      | 0                          |               |
| City of Kingston   | 1                                 | 1                         | 0                      | 0                          |               |
| City of Melbourne  | 3                                 | 2                         | 1                      | 0                          |               |
| City of Monash   | 1                                 | 1                         | 0                      | 0                          |               |
| City of Whitehorse   | 1                                 | 0                         | 1                      | 0                          |               |
| City of Yarra  | 3                                 | 1                         | 2                      | 0                          |               |
| City West Water Limited  | 1                                 | 1                         | 0                      | 0                          |               |
| Colac Otway Shire  | 1                                 | 1                         | 0                      | 0                          |               |
| Country Fire Authority   | 1                                 | 1                         | 0                      | 0                          |               |
| Deakin University  | 1                                 | 1                         | 0                      | 0                          |               |
| East Gippsland Shire Council   | 2                                 | 0                         | 0                      | 2                          |               |
| Education, Employment & Training, Department of                      | 15                                | 14                        | 1                      | 0                          |               |
| Environment Protection Authority                                     | 1                                 | 1                         | 0                      | 0                          |               |
| Equal Opportunity Commission of Victoria                             | 2                                 | 2                         | 0                      | 0                          |               |
| Gippsland & Southern Rural Water Authority                           | 2                                 | 1                         | 0                      | 1                          |               |
| Glen Eira City Council   | 2                                 | 0                         | 2                      | 0                          |               |
| Glenelg Shire Council  | 1                                 | 1                         | 0                      | 0                          |               |
| Golden Plains Shire Council  | 1                                 | 1                         | 0                      | 0                          |               |
| Health Services Commissioner   | 1                                 | 1                         | 0                      | 0                          |               |
| Holmesglen Institute of TAFE   | 1                                 | 1                         | 0                      | 0                          |               |
| Human Services, Department of  | 38                                | 8                         | 29                     | 1                          |               |
| Hume City Council  | 1                                 | 0                         | 0                      | 1                          |               |
| Infrastructure, Department of  | 36                                | 35                        | 0                      | 1                          |               |
| Innovation, Industry and Regional Development, Department of;        |                                   |                           |                        |                            |               |
| Tourism, Sport and the Commonwealth Games, Department of – (formerly |                                   |                           |                        |                            |               |
| Department of State and Regional Development)                        | 58                                | 49                        | 9                      | 0                          |               |
| Justice, Department of   | 31                                | 14                        | 15                     | 0                          | 2             |
| Knox City Council  | 2                                 | 1                         | 1                      | 0                          |               |
| La Trobe University  | 4                                 | 0                         | 4                      | 0                          |               |
| Latrobe Regional Hospital  | 2                                 | 2                         | 0                      | 0                          |               |
| Legal Ombudsman  | 1                                 | 1                         | 0                      | 0                          |               |

| <b>Agency</b>   | <b>Number of Internal Reviews</b> | <b>Decision Confirmed</b> | <b>Decision Varied</b> | <b>Decision Overturned</b> | <b>Other*</b> |
|---|-----------------------------------|---------------------------|------------------------|----------------------------|---------------|
| Marine Safety Board of Victoria                         | 1                                 | 1                         | 0                      | 0                          |               |
| Maroondah City Council                                  | 1                                 | 0                         | 0                      | 1                          |               |
| Maroondah Hospital Health Information Services          | 1                                 | 1                         | 0                      | 0                          |               |
| Medical Practitioners Board of Victoria                 | 3                                 | 2                         | 0                      | 1                          |               |
| Melbourne University                                    | 2                                 | 1                         | 1                      | 0                          |               |
| Melbourne Water Corporation                             | 1                                 | 1                         | 0                      | 0                          |               |
| Melton Shire Council                                    | 1                                 | 1                         | 0                      | 0                          |               |
| Metropolitan Fire & Emergency Services Board            | 4                                 | 4                         | 0                      | 0                          |               |
| Monash University                                       | 1                                 | 1                         | 0                      | 0                          |               |
| Moonee Valley City Council                              | 5                                 | 2                         | 3                      | 0                          |               |
| Mornington Peninsula Shire                              | 2                                 | 1                         | 0                      | 1                          |               |
| Natural Resources & Environment, Department of          | 11                                | 5                         | 6                      | 0                          |               |
| Northern Grampians Shire Council                        | 1                                 | 1                         | 0                      | 0                          |               |
| Nurses Board of Victoria                                | 1                                 | 1                         | 0                      | 0                          |               |
| Office of Public Prosecution                            | 2                                 | 2                         | 0                      | 0                          |               |
| Office of Regulator-General                             | 1                                 | 1                         | 0                      | 0                          |               |
| Parks Victoria  | 3                                 | 1                         | 2                      | 0                          |               |
| Premier & Cabinet, Department of                        | 52                                | 49                        | 3                      | 0                          |               |
| Pyrenees Shire Council                                  | 1                                 | 1                         | 0                      | 0                          |               |
| Racing Victoria   | 1                                 | 0                         | 0                      | 0                          | 1             |
| Royal Botanic Gardens Board                             | 2                                 | 2                         | 0                      | 0                          |               |
| Royal Melbourne Hospital, The                           | 1                                 | 1                         | 0                      | 0                          |               |
| Shire of Yarra Ranges                                   | 1                                 | 1                         | 0                      | 0                          |               |
| Southern Health   | 4                                 | 2                         | 0                      | 2                          |               |
| St Vincent's Hospital                                   | 1                                 | 1                         | 0                      | 0                          |               |
| State Revenue Office                                    | 3                                 | 1                         | 2                      | 0                          |               |
| State Trustees Limited                                  | 1                                 | 1                         | 0                      | 0                          |               |
| Stonnington City Council                                | 1                                 | 1                         | 0                      | 0                          |               |
| Swinburne University of Technology                      | 1                                 | 1                         | 0                      | 0                          |               |
| Transport Accident Commission                           | 13                                | 10                        | 3                      | 0                          |               |
| Treasury & Finance, Department of                       | 14                                | 13                        | 1                      | 0                          |               |
| Urban & Regional Land Corporation                       | 3                                 | 2                         | 0                      | 0                          | 1             |
| Veterinary Practitioners Registration Board of Victoria | 1                                 | 1                         | 0                      | 0                          |               |
| VicRoads  | 10                                | 6                         | 2                      | 2                          |               |
| Victoria Police   | 49                                | 44                        | 2                      | 3                          |               |
| Victorian Casino & Gaming Authority                     | 5                                 | 2                         | 3                      | 0                          |               |
| Victorian Curriculum & Assessment Authority             | 2                                 | 2                         | 0                      | 0                          |               |
| Victorian Electoral Commission                          | 1                                 | 1                         | 0                      | 0                          |               |
| Victorian WorkCover Authority                           | 10                                | 8                         | 1                      | 1                          |               |
| Warrnambool City Council                                | 1                                 | 1                         | 0                      | 0                          |               |
| Werribee Mercy Hospital                                 | 1                                 | 1                         | 0                      | 0                          |               |
| <b>Totals</b>   | <b>447</b>                        | <b>327</b>                | <b>97</b>              | <b>18</b>                  | <b>5</b>      |



\*This column headed 'Other' covers situations such as: where the request for review was withdrawn; where a decision on the request for review was pending at the end of the reporting period; or where the agency and the applicant agreed on a form of access satisfactory to the applicant.

**Table 7: Appeals to the Victorian Civil and Administrative Tribunal**

| <b>AGENCY</b>  | <b>Appeals Lodged</b> | <b>Decided by VCAT</b> | <b>VCAT Granted Full Access</b> | <b>VCAT Granted Part Access</b> | <b>VCAT Refused Access*</b> |
|--|-----------------------|------------------------|---------------------------------|---------------------------------|-----------------------------|
| Alfred Hospital, The   | 1                     | 1                      | 0                               | 0                               | 1                           |
| Alpine Shire   | 1                     | 0                      | 0                               | 0                               | 0                           |
| Banyule Community Health Service Inc   | 1                     | 0                      | 0                               | 0                               | 0                           |
| Baw Baw Shire Council  | 1                     | 1                      | 1                               | 0                               | 0                           |
| Bendigo Health Care Group  | 1                     | 1                      | 0                               | 0                               | 1                           |
| Buloke Shire Council   | 1                     | 1                      | 0                               | 0                               | 1                           |
| Cardinia Shire Council   | 1                     | 0                      | 0                               | 0                               | 0                           |
| City of Monash   | 1                     | 0                      | 0                               | 0                               | 0                           |
| Deakin University  | 1                     | 1                      | 1                               | 0                               | 0                           |
| Education, Employment & Training, Department of  | 11                    | 0                      | 0                               | 0                               | 0                           |
| Environment Protection Authority   | 1                     | 1                      | 1                               | 0                               | 0                           |
| Gippsland and Southern Rural Water Authority   | 7                     | 0                      | 0                               | 0                               | 0                           |
| Glen Eira City Council   | 1                     | 0                      | 0                               | 0                               | 0                           |
| Health Services Commissioner   | 1                     | 0                      | 0                               | 0                               | 0                           |
| Holmesglen Institute of TAFE   | 1                     | 0                      | 0                               | 0                               | 0                           |
| Human Services, Department of  | 5                     | 5                      | 0                               | 2                               | 3                           |
| Infrastructure, Department of  | 6                     | 0                      | 0                               | 0                               | 0                           |
| Innovation, Industry and Regional Development, Department of; Tourism, Sport and the Commonwealth Games, Department of - Formerly Department of State and Regional Development | 4                     | 0                      | 0                               | 0                               | 0                           |
| Justice, Department of   | 7                     | 1                      | 1                               | 0                               | 0                           |
| La Trobe University  | 1                     | 0                      | 0                               | 0                               | 0                           |
| Maroondah Hospital Health Information Services   | 1                     | 1                      | 1                               | 0                               | 0                           |
| Medical Practitioners Board of Victoria  | 2                     | 0                      | 0                               | 0                               | 0                           |
| Melbourne Water Corporation  | 1                     | 0                      | 0                               | 0                               | 0                           |
| Metropolitan Fire & Emergency Services Board   | 1                     | 0                      | 0                               | 0                               | 0                           |
| Monash University  | 14                    | 0                      | 0                               | 0                               |                             |
| Natural Resources & Environment, Department of   | 5                     | 1                      | 0                               | 0                               | 1                           |
| Office of Public Prosecution   | 1                     | 1                      | 0                               | 0                               | 1                           |
| Parks Victoria   | 1                     | 1                      | 1                               | 0                               | 0                           |
| Peninsula Health   | 2                     | 1                      | 1                               | 0                               | 0                           |
| Premier & Cabinet, Department of   | 7                     | 6                      | 0                               | 0                               | 6                           |
| Pyrenees Shire Council   | 3                     | 3                      | 0                               | 1                               | 2                           |
| Royal Botanic Gardens Board  | 1                     | 1                      | 0                               | 1                               | 0                           |
| Royal Melbourne Hospital, The  | 1                     | 0                      | 0                               | 0                               | 0                           |
| Shire of Yarra Ranges  | 2                     | 1                      | 0                               | 0                               | 1                           |
| Southern Health  | 2                     | 0                      | 0                               | 0                               | 0                           |
| St Vincent's Hospital  | 1                     | 0                      | 0                               | 0                               | 0                           |
| Stonnington City Council   | 1                     | 0                      | 0                               | 0                               | 0                           |
| Transport Accident Commission  | 1                     | 0                      | 0                               | 0                               | 0                           |
| Treasury and Finance, Department of  | 1                     | 0                      | 0                               | 0                               | 0                           |

| <b>AGENCY</b>                                  | <b>Appeals<br/>Lodged</b> | <b>Decided by<br/>VCAT</b> | <b>VCAT<br/>Granted Full<br/>Access</b> | <b>VCAT<br/>Granted Part<br/>Access</b> | <b>VCAT<br/>Refused<br/>Access*</b> |
|--|---------------------------|----------------------------|---|---|-------------------------------------|
| Victoria Police                                | 14                        | 6                          | 0                                       | 1                                       | 5                                   |
| Victorian Casino & Gaming Authority            | 1                         | 0                          | 0                                       | 0                                       | 0                                   |
| Victorian Curriculum & Assessment<br>Authority | 1                         | 0                          | 0                                       | 0                                       | 0                                   |
| Victorian WorkCover Authority                  | 4                         | 2                          | 1                                       | 0                                       | 1                                   |
| <b>Totals</b>                                  | <b>122</b>                | <b>36</b>                  | <b>8</b>                                | <b>5</b>                                | <b>23</b>                           |

\* The column headed 'VCAT Refused Access' comprises of VCAT decisions where the agency's decision was affirmed, the matter was struck out, or the case was dismissed.

**Table 8: Exemptions Cited**

| <b>AGENCY</b>                          | <b>Initial Decision -<br/>Section of Act<br/>(No. of times cited)</b>                                 | <b>Internal Review -<br/>Section of Act<br/>(No. of times cited)</b> | <b>VCAT - Section of Act<br/>(No. of times cited)</b> |
|--|---|--|---|
| Alfred Hospital, The                   | 24(A) [1]; 30(1)(a); 33(1) [2]; 33(2A) [1]; 34(1)(a) [1]; 34(1)(b) [1]; 35(1)(b) [4]                  | 30(1)(a) [1]; 33(1) [1]; 35(1)(b) [1]                                | 33(1) [1]; 33(2) (A) [1]                              |
| Alpine Shire                           | 38(a)[1]; 38(b)[1]; 38(c)[1]; 38(d)[1]; 38(e) [1]; 33(1) [1]; 34(1) [1]; 30(1)[1]                     | 38(a) [1]  |   |
| Angliss Health Service                 | 33(1) [1]; 33(4) [2]  |  |   |
| Austin and Repatriation Medical Centre | 33(1) [1]; 33(4) [1]  |  |   |
| Ballarat Health Services               | 33(1) [2]   |  |   |
| Banyule Community Health Service Inc   | 33(1) [1]   | 33(1)[1]   | 33(1)[1]  |
| Barwon Health                          | 24A(a) [2]; 33(1) [4]; 39 [1]; 35(1)(b) [1]; 34(4)(A)(ii) [1]; 33(4) [1]; 33(2) (A) [1]; 31(1)(A) [1] |  |   |
| Barwon Region Water Authority          | 33(1) [3]; 34(1) [1]; 34(6) [1]; 28 [1] 30(1)[1]; 38(1)[1]; 32 [1]                                    |  |   |
| Bass Coast Shire Council               | 31 [3]; 33 [2]; and 25 [1]  | n/a  | n/a   |
| Baw Baw Shire Council                  | 34(1)(b)[1]; 38(A)e [1]   | 34(1)b [1] and 38(A)e [1]  |   |
| Bayside City Council                   | 33[1] ; 38 [1]; 32 [1]  |  |   |
| Bendigo Community Health               | 33(1) [1]   |  |   |
| Bendigo Health Care Group              | 33(4) [5]; 33(1) [1]  |  | 33(4) [1]   |
| Boroondara City Council                | 30(1) [3]; 32(1) [4]; 33(1) [12] and 34(1)(a) [3]   | 32(1) [3]; 33(1) [2] and 34(1)(a) [2]                                | Nil   |
| Box Hill Hospital                      | 33 (2)A[5]  |  |   |
| Building Control Commission            | 32(1) [4]   |  |   |
| Buloke Shire Council                   | 25A(1) [5]; 38 [5]  |  | 25A(1) [5]  |
| Cardinia Shire Council                 | 30(1) [2]; 31(1) [2]; 33(1) [3]; 35(1) [1] and 38A(1) [1]   | 30(1) & 38A(1) [1]   |   |
| Central Goldfields Shire Council       | 33(1) [1]   |  |   |
| Chisholm Institute of TAFE             | 33(1) [1]   |  | 33(1) [1]   |
| City of Ballarat                       | 33(1) [1]; 35(1) [1]  | 33(1) [1]; 35(1) [1]   |   |
| City of Banyule                        | 25A(6) [2]; 30(1)(a) [1]; 33(9) [1]   | 33(9) [1]  |   |
| City of Casey                          | 30 (1) [1]; 33 (1) [1]  |  |   |
| City of Darebin                        | 30(1) [1]; 34(1) [1]; 34(4a) [1]; 36(2)(a) [1]; 36(2)(b) [1]  |  |   |
| City of Greater Bendigo                | 33(1) [3] and 34(1) (a) [1]; 34(1) (b) [1]  |  |   |
| City of Greater Dandenong              | 33(1) [13]; 38 [1]; 25A(1)(A) [1]   |  |   |
| City of Greater Geelong                | 25(1) [2]; 33(1) [1]; 34(1) [1]; 38(1) [1]  |  |   |

| <b>AGENCY</b>                                   | <b>Initial Decision -<br/>Section of Act<br/>(No. of times cited)</b>   | <b>Internal Review -<br/>Section of Act<br/>(No. of times cited)</b>                        | <b>VCAT - Section of Act<br/>(No. of times cited)</b> |
|---|---|---|---|
| City of Kingston                                | 24A[1]; 30(1) [1]; 31(1)a [1]; 32(1) [1]; 33(1) [10]; 33(a) [4]; 34(1)b [1] and 35(1)b [1]  | 30 [1]; 31 [1]; 33 [1]; 35 [1]  |   |
| City of Melbourne                               | 30 [2]; 32 [5]; 33(1) [4]; 34 [1]; 35 [1] and 38 [2]  | 30 [1]; 32 [1]; 33 [1] and 38 [2]   |   |
| City of Monash                                  | 35(1) [1]   | 35(1)[1]  |   |
| City of Whitehorse                              | 30 (1) [2]; 32 (1) [1] and 33 (1) [9]   | 33 [1]  |   |
| City of Yarra                                   | 30(1) [1]; 31(1)(a)[2]; 32(1) [4]; 25A(1) [1]; 34(1)(a) [1]; 38(A) [1]  | 25A(1) [1]; 31(1)(a) [2]; 32(1) [2]   |   |
| Colac Otway Shire                               | 33(1) [538]   | 31 (1) [538]  |   |
| Corangamite Shire                               | 32 (1) [1]; 34 (1)(b) [1]   | 0   | 0   |
| Country Fire Authority                          | 30(1) [1]; 32(1) [3]; 33(1) [562]; 35(1)(b) [557]   | 32(1) [1]   |   |
| Deakin University                               | 34(4)(c) [1]; 33(1) [1]   | 34(4)(c) [1]  | 34(4)(c) [1]  |
| Dental Practice Board of Victoria               | 33(1) [1]   |   |   |
| Docklands Authority                             | 25A(1) [1]  |   |   |
| East Gippsland Shire Council                    | 25A(1) [1]; 35(1) [1]   |   |   |
| Echuca Regional Health                          | 33(1) [1]   | 0   |   |
| Education, Employment & Training, Department of | 25A(1) [3]; 25A(5) [3]; 27(1)(e) [34]; 28(1)(ba) [1]; 28(1)(c) [2]; 28(1)(d) [2]; 30(1)[16]; 31(1)(a) [1]; 32(1) [3]; 33(1) [30]; 33(4) [5]; 34(1)(a) [10]; 34(1)(b) [3]; 34(4) (a) (i)[2]; 34(4)(a)(ii)[5]; 35(1)(b) [18]; 38[3] | 25A(1) [1]; 30(1) [4]; 33(1) [6]; 34(1)(a) [1]; 34(1)(b) [1]; 34(4)(a)(ii)[1]; 35(1)(b) [7] |   |
| Environment Protection Authority                | 28(1) [1]; 30(1) [7]; 32(1) [1]; 33(1) [13]; 35(1)(b) [12]  | 30(1)   | 30(1)   |
| Equal Opportunity Commission of Victoria        | 38[2]   | 38[2]   |   |
| Frankston City Council                          | 30 (9) [1]; 34(1) [1]; 33(1) [1]; 36(2)(a) [1]; 35(1)(b) [1]  |   |   |
| Gippsland and Southern Rural Water Authority    | 33(1) [9]   |   |   |
| Glen Eira City Council                          | 30[4]; 25(b) [2]; 33 [5]; 34 [2]; 35 [2]; 36 [1]; 38 [1]  | 30 [1]; 25(b) [1]; 33 [1]   |   |
| Glenelg Shire Council                           | 33(1) [1]   | 33(1)[1]  | 0   |
| Golden Plains Shire Council                     | 33 (1) [1]  | 33(1) [1]   |   |
| Goulburn-Murray Water                           | 29(b) [1]; 30(1) [1] ; 32(1)[1] ; 33(1) [1] ; 35(1)(a) [1]  |   |   |
| Greater Shepparton City Council                 | 30 (1) [4]; 33[1]; 34[1]; 35[2]   |   |   |
| Greyhound Racing Victoria                       | 33(1) [2]; 25(A) [1]  |   |   |
| Health Services Commissioner                    | 35(1) [1]; 33 [1]   | 35 [1]  |   |
| Hepburn Shire Council                           | 25A(1) [1]  |   |   |

| <b>AGENCY</b>  | <b>Initial Decision -<br/>Section of Act<br/>(No. of times cited)</b>   | <b>Internal Review -<br/>Section of Act<br/>(No. of times cited)</b>  | <b>VCAT - Section of Act<br/>(No. of times cited)</b> |
|--|---|---|---|
| Hobsons Bay City Council   | 27 [1]; 30 [5]; 30(5) [1];<br>32(1) [1]; 33[2]; 34[2];<br>35(1)(b)[1]   | 0   |   |
| Holmesglen Institute of TAFE   | 33 [2]; 35 [1]; 32(1) [1]   | 31(1) [1]; 32(1) [1]; 33 [1];<br>35[1]  |   |
| Human Services, Department<br>of   | 25a(5) [9]; 28(1)(b) [2];<br>29(a) [1]; 30(1) [66];<br>31(1)(a) [6]; 31(1)(b) [3];<br>31(1)(c ) [52]; 31(3) [1];<br>32(1) [24]; 33(1) [401];<br>36(1)(a) [2]; 38 [60]   | 28 (1)(b) [1]; 29(b) [1];<br>30(1) [4]; 31(1)(a) [1];<br>31(1)(c ) [7]; 32(1)[5];<br>33(1) [17]; 38[10]   | 30(1) [2]; 32(1) [1]; 33(1)<br>[2]                    |
| Hume City Council  | 32(1) [1]; 34(1)(a) [1]   |   |   |
| Infrastructure, Department of  | 25A(1) [7]; 25A(5) [4];<br>28(1)(a) [1]; 28(1)(b) [5];<br>28(1)(ba) [2]; 28(1)(c )<br>[1]; 29(b) [1]; 30(1) [30];<br>31(1)(a) [5]; 32(1) [15];<br>33(1) [67]; 34(1)(a) [3];<br>34(1)(b) [15]; 34(4)(a) [4];<br>35(1) (b) [9]  | 25A(1)[1]; 28(1)(a) [1];<br>28(1)(b) [4]; 28(1)(ba)<br>[1];28(1)(c ) [3]; 28 (1)(d)<br>[3]; 30(1) [9]; 32(1) [2];<br>33(1) [11]; 34(1)(b) [6];<br>34(4)(a) [3]; 35(1) (b) [4]           |   |
| Innovation, Industry and<br>Regional Development,<br>Department of; Tourism, Sport<br>and the Commonwealth<br>Games, Department of -<br>Formerly Department of State<br>and Regional Development | 25A(1) [12]; 28(1)(a) [3];<br>28(1)(b) [4]; 28(1)(ba) [2];<br>28(1)(c) [1]; 28(1)(d) [3];<br>30(1) [42]; 32(1) [2]; 33(1)<br>[46]; 34(1)(a) [1]; 34(1)(b)<br>[37]; 34(4)(a) [26];<br>35(1)(a) [6]; 35(1)(b) [1]   | 30(1) [23]; 32(1) [1]; 33(1)<br>[17]; 34(1)(b) [19];<br>34(4)(a) [21]; 35(1)(a) [1];<br>35(1)(b) [2]  |   |
| Justice, Department of   | 25A(1) [7]; 25A(5) [2];<br>28(1)(a) [1]; 28(1)(b) [9];<br>28(1)(ba) [3]; 28(1)(d) [2];<br>30(1) [57]; 31(1)(a) [18];<br>31(1)(b) [3]; 31(1)(c ) [3];<br>31 (1)(d) [4]; 31(1)(e) [1];<br>32(1) [7]; 33(1) [116];<br>34(1)(a) [1]; 34(1)(b) [8];<br>34(4)(a) [1]; 35(1)(a) [2];<br>35(1)(b) [8]; 36(1)(a) [1];<br>38 [73] | 25A(1) [3]; 28(1)(b) [2];<br>30(1) [17]; 31(1)(a) [8];<br>31(1)(b) [1]; 31(1)(d) [3];<br>32(1) [5]; 33(1) [22];<br>34(1)(b) [2]; 34(4)(a) [2];<br>35(1)(b) [1]; 36(1)(a) [1];<br>38 [9] |   |
| Knox City Council  | 30 [7]; 31[5]; 32 [1]; 33<br>[10]; 34 [2]; 35 [2]   | 33(1) [2]; 35 [1]   |   |
| Latrobe Regional Hospital  | 33(1) [37]; 35(1)b [18]   | 33(1) [2]   |   |
| La Trobe University  | 32(1) [4]; 33(1) [4];<br>33(2A) [2]; 34(1) [5];<br>35(1)(B)[5]  | 35(1) (a) [1]; 35(1) (b)<br>[2]; 30(1) [4]; 33(1) [3];<br>32(1) [3]; 33 [9]   |   |
| Latrobe City Council   | 33(1) [8]; 35 [1]   |   |   |
| Legal Ombudsman  | 30 (3); 32 (3); 33 (1);<br>35(1)(b) [2]; 38 (2)   | 30 (1); 32(1); 33 (1); 35<br>(1)(b) [1]; 38 [1]   |   |
| Manningham City Council  | 33(1) [2]; 34(1) (A) [1]  |   |   |
| Maribyrnong City Council   | 31 (1) (c ) [1]; 35 (1) (b)<br>[1]  |   |   |
| Marine Board of Victoria   | 30 (1) [2]; 32 (1) [1]; 33(1)<br>[1]  | 30(1) [1]   |   |
| Maroondah Hospital Health<br>Information Services  | 33(1) [4]; 33 (4) [1]   | 33(1) [1]   | 33 (1) [1]  |

| <b>AGENCY</b>                                    | <b>Initial Decision -<br/>Section of Act<br/>(No. of times cited)</b>  | <b>Internal Review -<br/>Section of Act<br/>(No. of times cited)</b>  | <b>VCAT - Section of Act<br/>(No. of times cited)</b> |
|--|--|---|---|
| Medical Practitioners Board of Victoria          | 30(1) [11]; 31(1)(a) [3]; 31(1)(b) [1]; 33(1) [13]; 33(4) [2]; 35(1)(b) [10]   | 30(1) [2]; 31(1)(a) [1]; 33(1) [1]; 35(1)(b) [2]  | 30(1) [1]; 31(1)(a) [1]; 35(1) (b) [2]                |
| Melbourne City Link Authority                    | 28(1)(d) [1]; 30(1) [1]; 33(1) [1]   |   |   |
| Melbourne Extended Care & Rehabilitation Service | 33 (1)   |   |   |
| Melbourne Port Corporation                       | 25A(1) [1]   |   |   |
| Melbourne University                             | 30 (1)(a) [1]; 32(1) [3]; 33(1) [2]; 34(4) [3]; 34(1)(b) [1]; 43(4)(a)(ii) [1]   | 30(1)(a) [1]; 32(1) [1]; 34(1)(b) [1]; 34(4)(a)(ii) [1]; 36(1)(b) [1]   |   |
| Melbourne Water Corporation                      | 30(1) [6]; 32 (1) [2]; 34(1) [1]; 36 [1]   | 32 [1]  |   |
| Melton Shire Council                             | 25A [1]; 32(1) [1]; 38A(1)(a)[1]; 38A(1)(b) [2]; 38A(1)(e) [1]   | 38A(1)(b) [1]   |   |
| Metropolitan Fire & Emergency Services Board     | 33(1) [1]; 30 [3]  | 33(1) [1]; 30 [3]   | 30 [1]  |
| Mildura Base Hospital                            | 33(4) [4]  |   |   |
| Monash University                                | 30(1) [5]; 32(1) [3]; 34(c) [1]; 34(4) [1]; 35(1) [3]; 27(1)(c) [1]  | 30(1) [1]; 33(1) [1]; 35(1) [1]   |   |
| Moonee Valley City Council                       | 30[13]; 32[10]; 33 [3]; 34[1]; 35[3]; 38A[1]   | 30[1]; 31[3]; 33[1]; 35[1]  |   |
| Moreland City Council                            | 25 [5]; 32 [1]; 33 [6]; 34 [4]   |   |   |
| Mornington Peninsula Shire                       | 33(1)(a) [1]; 32(1) [1]; 33(1) [20]; 34(1)(b) [4]; 35(1)(a) [1]; 35(1)(b) [2]  | 35(1)(a) [1]  |   |
| Natural Resources & Environment, Department of   | 28(1)(a) [1]; 28(1)(b) [2]; 28(1)(ba)[1]; 28(1)(c ) [1]; 28(1)(d) [1]; 30(1)[17]; 31(1) (a) [1]; 32(1) [4]; 33(1) [40]; 34(1)(b) [13]; 35(1)(b) [8]; 38(1) [5] | 25A(5)[1]; 28(1)(a) [1]; 28(1)(b) [1]; 28(1)(ba) [1]; 28(1)(c ) [1]; 28(1)(d) [1]; 30(1) [5]; 31(1)(a) [1]; 31(1)(c ) [1]; 31(1)(e) [1]; 32(1) [2]; 33(1) [7]; 34(1)(b) [3]; 35(1)(b) [1] | 30(1) [1]; 33(1) [1]; 35(1)(b) [1]                    |
| Nillumbik Shire Council                          | 36(2) [1]; 17(2) [1]; 33(1) [1]  |   |   |
| Northern Grampians Shire Council                 | 33(1) [2]  | 33(1) [1]   |   |
| Northern Hospital, The                           | 33(1) [2]  |   |   |
| Nurses Board of Victoria                         | 33(1) [2]; 31(1)(a) [4]; 35(1)   | 30(1); 33 [1]   |   |
| Office of Public Prosecution                     | 25(a)(1) [2]; 31(1)(b) [1]; 32(1) [2]; 33(1) [2]; 38 [1]   | 32(1) [1]   | 30 (1) [1]; 32(1) [1]                                 |
| Office of Regulator-General                      | 34(1)(a)&(b) [1]   | 34(1)(a)&(b) [1]  |   |
| Parks Victoria                                   | 34(4) [9]; 34(1) [1]; 30(1) [4]; 33(1) [6]; 35(1) [1]  | 33(1) [1]; 35(1) [1]; 34(4) [2]; 30(1) [2]  | 33(1) [1]; 35(1) [1]                                  |
| Peninsula Health                                 | 33(1)(9)(a)(b) [3]; 33(4) [1]; 33(2)(a) [1]; 35(1)(b) [1]  |   | 33(3) [1]   |
| Port Phillip City Council                        | 25A(5) [1]; 33(1) [16]; 34(1)(b) [1]; 34(3) [1]; 35(1)(b) [12]; 35(2)(b) [1]; 36(2)(b) [1]   |   |   |

| <b>AGENCY</b>                            | <b>Initial Decision -<br/>Section of Act<br/>(No. of times cited)</b>   | <b>Internal Review -<br/>Section of Act<br/>(No. of times cited)</b>  | <b>VCAT - Section of Act<br/>(No. of times cited)</b>   |
|--|---|---|---|
| Premier & Cabinet, Department of         | 14[2]; 17(2) [14]; 25A(10); 27(1)(e) [38]; 28(1)(a) [11]; 28(1)(ba) [25]; 28(1)(b) [13]; 28(1)(c) [12]; 28(1)(d)[12]; 29(a) [2]; 29(b) [2]; 30(1) [44]; 31(1); 32(1) [4]; 33(1) [60]; 34(1)(a) & (b) [42]; 34(4) [10]; 35(1) [51] | 14 [1]; 28(1)(a) [1]; 28(1)(ba) [17]; 28(1)(b) [5]; 28(1)(c) [4]; 28(1)(d) [5]; 30(1) [24]; 32(1) [1]; 33(1) [27]; 34(1) [27]; 35(1) [26] | 14[1]; 28(1)(a) [2]; 28(1)(ba) [2]; 28(1)(b) [2]; 28(1)(c) [2]; 28(1)(d) [2]; 30(1) [2]; 34(1) [2]; 35(1) [2] |
| Public Transport Corporation             | 25A [1]; 32(1) [2]; 33(1) [2]   |   |   |
| Pyrenees Shire Council                   | 31(1)(c) [1]; 33(1) [1]; 35(1)(b) [1]   | 31(1)(c) [1]; 33 (1); 35(1)(b)[1]   | 31(1)(c) [2]; 33(1) [2]; 35(1)(b) [2]; 25(A)(1) [1]   |
| Racing Victoria                          | 33(1) [1]   |   |   |
| Royal Botanic Gardens Board              | 29(b) [1]; 30(1) [2]; 31(1)(a) [2]; 31(1) (c) [2]; 31(1)(d) [2]; 31(1)(e) [2]; 32(1) [1]; 33(1) [2]; 33(2A) [1]; 34(1)(a) [1]; 34 (1) (b) [2]; 35(1)(b) [1]   | 30(1) [1]; 31(1) (a) [1]; 31(1)(c) [1]; 34 (1) (b) [1]  |   |
| Royal Children's Hospital                | 33(1) [18]; 35(1)(c) [2]  |   |   |
| Royal Melbourne Hospital, The            | 27(1)e [3]; 33(4) [3]; 33(5) [1]  | 35(1) [1]   | 35(1) [1]   |
| Royal Melbourne Institute of Technology  | 33(1) [2]   |   |   |
| Rural City of Ararat                     |   | 33(1) [1]   |   |
| Rural City of Wangaratta                 | 33(1) [4]   |   |   |
| Shire of Yarra Ranges                    | 30(1) [2]; 32(1) [2]; 33(1) [10]; 35(1)(b) [3]  | 33(1) [1]; 35(1)(b) [1]   | 33(1) [1]; 35(1)(b) [1]   |
| South Gippsland Shire Council            | 27(1)(e) [4]; 30(1) [2]   |   |   |
| South West Healthcare                    | 24(A) [1]; 25A(1) [2]; 31(1)(c) [1]; 27(1)(e) [4]   |   |   |
| Southern Health                          | 33(1) [1]; 32(1) [1]; 32(2a) [1]; 33(1) [40]; 33(4) [3]; 35(1)(a) [23]  | 35(1) [1]; 33(1) [3]  | 33(1) [1]; 33(4) [1]  |
| St George's Health Service               | 27(1)(e) [4]  |   |   |
| St Vincent's Hospital                    | 33(1) [1]; 33(4) [4]  | 33(4) [1]   | 33 (4) [1]  |
| State Electricity Commission of Victoria | 32(1) [3]; 33(1) [4]  |   |   |
| State Revenue Office                     | 25A(5) [2]; 30(1) [7]; 31(1)(a) [4]; 32(1) [4]; 33(1) [3]; 34(1)(a) [4]; 35 (1)(a) [2]; 36(1)(b) [1]; 38 [6]  | 25A(5) [1]; 30(1) [3]; 32(1) [1]; 33(1) [2]; 35(1)(a) [1]; 36(1)(b) [1]; 38 [3]   |   |
| State Trustees Limited                   | 33(1)(a) [7]; 25A (1)(a) [1]; 32(1) [1]; 35(1)(a) [1]; 30(1)(a) [1]; 33(4) [1]  | 33(1)(a) [1]  |   |
| Stonnington City Council                 | 33(1) [8]; 25A(1) [4]; 33(6) [2]; 35(1) [1]; 34(1) [1]; 36 (2) [1]; 32(1) [1]   | 33(1) [1]; 33(6) [1]  | 33 (1) [1]; 33 (6) [1]  |
| Strathbogie Shire Council                | 33(1) [1]   |   |   |
| Swinburne University of Technology       | 30 [2]; 33 [2]; 35 [2]  | 33(2) [1]; 30 [1]; 35 [1]   |   |



| <b>AGENCY</b>   | <b>Initial Decision -<br/>Section of Act<br/>(No. of times cited)</b>   | <b>Internal Review -<br/>Section of Act<br/>(No. of times cited)</b>  | <b>VCAT - Section of Act<br/>(No. of times cited)</b>  |
|---|---|---|--|
| Transport Accident Commission                           | 25A [1]; 29(a) [30]; 29(b) [31]; 30(1) [498]; 31(1)(a) [2]; 31(1)(c) [2]; 31(1)(d) [2]; 31(1)(e) [2]; 32(1) [293]; 33(1) [237]; 33(4) [3]; 34(1)(a) [1]; 34(1)(b) [1]; 34(4)(a) [1]; 35(1)(a) [52]; 35(1)(b) [247]; 36(1)(b) [5]; 38[439]   | 30(1) [12]; 32(1) [9]; 33(1) [10]; 35(1)(b) [6]; 38 [9]   |  |
| Treasury and Finance, Department of                     | 25A(1) [1]; 25A(5) [2]; 28(1)(a) [1]; 28(1)(b) [2]; 28(1)(ba) [2]; 28(1)(c) [1]; 28(1)(c) [1]; 28(1)(d) [3]; 30(1) [9]; 31(1)(a) [1]; 31(1)(b) [1]; 32(1) [1]; 33(1) [12]; 34(1)(b) [2]; 34(4)(a) [5]; 35(1)(b) [2]; 36(1)(a) [1]; 36(1)(b) [1]; 38 [1]   | 28(1)(a) [1]; 28(1)(b) [2]; 28(1)(ba) [2]; 28(1)(c) [1]; 28(1)(d) [3]; 30(1) [4]; 33(1) [3]; 34(1)(b) [1]; 34(4)(a) [2]; 36(1)(a) [1]; 36(1)(b) [1]; 38 [1] | 29(a) [1]; 30(1) [1]; 36(1)(a) [1]   |
| Urban and Regional Land Corporation                     | 33(1) [4]; 34(4) [1]  | 33(1) [2]   |  |
| Veterinary Practitioners Registration Board of Victoria | 25A(1) [1]; 30(1) [1]; 32(1) [1]; 33(1) [2]; 34(1) [1]  | 25a (1) [1]   |  |
| VicRoads  | 25A(1)(a) [2]; 27(1)(e) [16]; 28(1)(a) [1]; 28(1)(b) [1]; 30(1) [4]; 32(1) [2]; 33.1 [37]; 33(1)(9) [1]; 34.1 [1]; 34.1(a) [1]; 34.1(a&b) [1]; 34.1 (b) [1]; 34.4(a)(ii) [2]; 35.1(b) [8]; 38 [8]   | 30 (1) [2]; 33.1 [5]; 35.1(b) [2]; 28.1(b) [1]; 34.1(b) [1]   |  |
| Victoria Police   | 14(1)(b) [85]; 17(2) [3]; 18(2)(b)(ii) [5]; 23(3)(c) [1]; 25A(1) [4]; 27(1)(e) [74]; 27(2)(b) [10]; 29(a) [5]; 29(b) [8]; 30(1)(a)&(b) [158]; 31(1)(a) [168]; 31(1)(b) [198]; 31(1)(c) [40]; 31(1)(d) [65]; 31(1)(e) [7]; 32(1) [11]; 33(1) [1157]; 33(4) [3]; 33(6) [22]; 34(1)(a) [1]; 34(4)(c) [1]; 35(1)(a) [3]; 35(1)(b) [101]; 38 [59]; 39 [3]; 67(2) [2] | 30(1)(a)&(b) [4]; 31(1)(a) [2]; 31(1)(b) [1]; 31(1)(c) [2]; 31(1)(d) [1]; 33(1) [7]; 35(1)(b) [3]   | 25A(1) [1]; 27(2)(b) [1]; 29(b) [1]; 30(1)(a)&(b) [5]; 31(1)(a) [2]; 31(1)(d) [3]; 31(1)(e) [2]; 33(1) [11]; 33(6) [1]; 35(1)(b) [7]; 50(2)(e) [1] |
| Victoria University                                     | 33(1) [1]; 33 (9) [1]   |   |  |
| Victorian Casino & Gaming Authority                     | 30(1) [2]; 31(1)(a) [1]; 31(1)(c) [1]; 33(1) [5]; 34(1)(b) [4]; 35(1)(b) [1]; 38[5]   | 30(1) [4]; 31(1)(a) [1]; 31(1)(c) [1]; 33(1) [3]; 34(1)(b) [2]; 35(1)(b) [1]; 38[4]   |  |
| Victorian Curriculum & Assessment Authority             | 33(1) [2]; 30 (1) [2]; 34(1) [1]  | 33(1) [1]; 30(1) [1]; 34(1) [1]   | 33(1) [1]  |
| Victorian Electoral Commission                          | 25A [5]   | 25A [5]   |  |
| Victorian Legal Aid                                     | 38 [1]  |   |  |

| <b>AGENCY</b>                      | <b>Initial Decision -<br/>Section of Act<br/>(No. of times cited)</b>  | <b>Internal Review -<br/>Section of Act<br/>(No. of times cited)</b>                                  | <b>VCAT - Section of Act<br/>(No. of times cited)</b>   |
|------------------------------------|--|---|---|
| Victorian WorkCover Authority      | 30(1)(a)&(b) [58];<br>31(1)(a) [51]; 31(1)(b) [1];<br>32(1) [72]; 33(1) [37];<br>33(2)(a) [1]; 34(1)(b) [2];<br>34(2)(a) [2]; 35(1)(b) [5] | 30(1) [1]; 31(1)(a) [2];<br>32(1) [6]; 33(1) [1]; 34(1)<br>[1]; 34(2)(a) [1]; 34(4) [1];<br>35(1) [1] | No exemption was cited.<br>The matter was struck<br>out by VCAT. The<br>applicant requested an<br>amendemnt under s39 to<br>a report. |
| Warrnambool City Council           | 33(1) [1]  | 33(1) [1]   |   |
| Werribee Mercy Hospital            | 35(1)(6) [2]   | 35(1)(6) [1]  |   |
| Western Hospital                   | 33(4) [2]  |   |   |
| Whittlesea City Council            | 32(1) [1]; 33(1) [1]   |   |   |
| Wodonga Regional Health<br>Service | 33(4) [1]  |   |   |
| Wyndham City Council               | 33(1) [3]; 38 [3]  |   |   |
| Yarra Valley Water Limited         | 33 [1]   |   |   |

**Table 9: Names of Decision Makers (where provided by agencies)**

| <b>AGENCY</b>                          | <b>Names and Titles of Decision Makers (including number of requests where access refused)</b>  | <b>Names and titles of Internal Review Officers (including number of requests where access was refused)</b> |
|--|---|---|
| Alfred Hospital, The                   | Dr Sara Watson, Director of Medical Services (Medical) [5];   | Dr Michael Walsh, Chief Executive [1]; Mr Bruce Levy, General Manager [1]                                   |
| Alpine Shire                           | Doug Sharp, Manager Citizen Services [1]  | Roy Hetherington, Chief Executive Officer [1]   |
| Angliss Health Service                 | Kay Papworth, FOI Officer [3]   |   |
| Austin and Repatriation Medical Centre | Graeme Burrows, Dept of Psychiatry [2];   |   |
| Australian Grand Prix Corporation      | Tim McGregor, Corporate Solicitor [1]   |   |
| Ballarat Health Services               | William A. Wallace [2]  |   |
| Banyule Community Health Service Inc   | Jim Pasnins, Chief Executive Officer, FOI Officer [1]   | Denis Swift, President [1]  |
| Barwon Health                          | Dr Alison MacLean, Fellow in Medical Management, [2]; Ms Sue DeGilio, CEO [1]; Dr John Gallichio, Executive Medical Director [4]; Dr Tom Callaly, Director of Medical & Clinical Psychiatry [1]; Dr Yuon Khozoeui, Consultant Psychiatrist [1]; Dr Jim Blackett, Consultant Psychiatrist [1]; |   |
| Barwon Region Water Authority          | Grant V Green, FOI Manager; Partial access granted [3]  |   |
| Bass Coast Shire Council               | Danny Luna, Manager Client Services [4]   | n/a   |
| Baw Baw Shire Council                  | Robyn D'Arcy, Records & FOI Officer [1]   | John Dyer, Chief Executive Officer [1]  |
| Bayside City Council                   | Terry Callant, FOI Officer [1]; Ian Wilson, Chief Executive Officer [2]   |   |
| Bendigo Community Health               | Sue Clarke, Chief Executive Officer [1]   |   |
| Bendigo Health Care Group              | Dr John Ferguson, Executive Director, Acute Health Services [1]; Associate Professor Julian Davis, Executive Director, Psychiatric Services [5]   |   |
| Boroondara City Council                | Lidia Harding, Freedom of Information Officer [20]  | Joanne Truman, Manager, Governance [3]  |
| Box Hill Hospital                      | Professor N Keks [5]  |   |
| Building Control Commission            | Andrew Lyons, FOI Officer [4]   |   |
| Buloke Shire Council                   | Mr Mark Amirtharajah, CEO [4]   |   |
| Cardinia Shire Council                 | Anthony Duffin, Information Services Co-ordinator [5]   | Don Welsh, Chief Executive Officer [1]  |
| Central Goldfields Shire Council       | Peter Beaumont, Manager Administration [1]  |   |
| Chisholm Institute of TAFE             | Rob Greig, FOI Officer [1]  |   |
| City of Ballarat                       | Ian Atkins, FOI Officer [5]   | John McLean, Chief Executive Officer [1]  |
| City of Banyule                        | Michelle Anderson, FOI Officer [5]; Janet Davis, Manager [3]  | Doug Owens, Chief Executive Officer [1]   |
| City of Casey                          | Rob Pedder, FOI Officer [2]   |   |
| City of Darebin                        | Lance de Blaquiére, FOI Officer, [3]  |   |
| City of Greater Bendigo                | Mr Daryl Griffiths, Director of Corporate Services[4]   |   |

| <b>AGENCY</b>   | <b>Names and Titles of Decision Makers (including number of requests where access refused)</b>  | <b>Names and titles of Internal Review Officers (including number of requests where access was refused)</b>                                       |
|---|---|---|
| City of Greater Dandenong   | Stephen Nixon, Senior Information Management Officer [3]; Lisa Batten, Information Management Officer [1]; Len Carter, Information Management Officer [3]; Jenny Kurjan, Information Management Officer [4] |   |
| City of Greater Geelong   | Tom Henderson, Records Coordinator [3]  | Geoff Whitbread, CEO [1]  |
| City of Kingston  | Martin Donaldson, FOI Officer [3]; Jane Price-Waterman, FOI Officer [10]  | Rob Skinner, Chief Executive Officer [1]  |
| City of Melbourne   | Paul O'Brien, Governance Services Officer [11]  | Peter Norri, Executive Corporate Solicitor [3]  |
| City of Monash  | Keith Williamson, Manager Corporate Administration [1]  | David Conran, Chief Executive Officer [1]   |
| City of Whitehorse  | Bruce S Manks, FOI Officer [9]  | Noelene Duff, Chief Executive Officer [1]   |
| City of Yarra   | Tim Brown, Manager Governance [3]   | Mr John Lind, Director Finance & Business Development [1]   |
| City West Water Limited   |   | Karen Alexander, Internal Review Officer [1]  |
| Colac Otway Shire   | Merv Hair, General Manager Corporate Services [1]   | Glenn Patterson, Chief Officer [1]  |
| Corangamite Shire   | Ross Boyd, FOI Officer [1]  |   |
| Country Fire Authority  | Heather Holt, FOI Officer [562]   | Bob Seiffert, CEO, CFA [1]  |
| Deakin University   | Russell H Elliott, FOI Manager [2]  | Geoffrey V Wilson [1]   |
| Dental Practice Board of Victoria   | Peter Gardner, Chief Executive Officer [1]  |   |
| Djerriwarrh Health Services   | Dr E D Davis, Director of Medical Services; Bruce Marshal, CEO; Glenda Cairns, FOI Officer  |   |
| Docklands Authority   | Celia Gerreyn - Freedom of Information Officer [1]  |   |
| East Gippsland Shire Council  | Mark Spykers, Information Services Coordinator [1]  |   |
| Echuca Regional Health  | Dr Darra J Murphy, Director of Medical Services [1]   | n/a   |
| Education, Employment & Training, Department of                                 | Neil Morrow, FOI Officer [82]   | Peter Dedrick, Manager Performance Monitoring [9]; Peter Ackary, Senior Budget Analyst [3]; GP White, Manager, Asset Research and Development [2] |
| Environment Protection Authority  | Wayne Sanderson, Secretary [26]   | Brian Robinson, Chairperson [1]   |
| Equal Opportunity Commission of Victoria  | Ben Rice, Legal & Policy Officer [2]  | Virginia Rogers, Chairperson [2]  |
| Far East Gippsland Health Support Service (now known as Orbest Regional Health) | Far East Gippsland Health & Anne Flavell, Secretary to CEO; Kathy Mills, Receptionist; Peter Quinn, Manager Community Services  |   |
| Frankston City Council  | Graham Davies, Records Co-ordinator & FOI Officer [3]   |   |
| Gippsland and Southern Rural Water Authority                                    | Geoff Barry, FOI Officer [9]  | Dr Martin Kent, Chief Executive Officer [1]   |
| Glen Eira City Council  | Helen Blaich, FOI Officer [6]   | Andrew Newton, Chief Executive Officer [2]  |
| Glenelg Shire Council   | Trevor Hornby, Manager Governance & Special Projects [2]  | Geoff Kohlman, Chief Executive Officer [1]  |
| Gordon Institute of TAFE  | Sheryl Mackie, Executive Manager, Education Management and Development  |   |

| <b>AGENCY</b>  | <b>Names and Titles of Decision Makers (including number of requests where access refused)</b>  | <b>Names and titles of Internal Review Officers (including number of requests where access was refused)</b>   |
|--|---|---|
| Goulburn Ovens Institute of TAFE   | Ms Carmel Lineham, FOI Officer [1]  |   |
| Goulburn-Murray Water Government Superannuation Office   | Brian Carr, Corporate Secretary [1]<br>Neil Crozie, Policy Analyst, Authorised Officer [0]; Dr Lester Walton, Medical Practitioner, Principal Officer (Medical) [0]   |   |
| Greater Shepparton City Council  | Sue Thomas, FOI Officer [5]   |   |
| Greyhound Racing Victoria  | Helen Bertocci, FOI Officer [3]   |   |
| Health Services Commissioner   | Beth Wilson, Health Services Commissioner   | Fahna Ammett, HRA Legal, Policy and Project Officer; Shiranee Sinnathemby, Register & FOI Manager [1]   |
| Hepburn Shire Council  | Anthony Greenwood, Director Corporate Services [1]  |   |
| Hesse Rural Health Service   | Peter Birkett, Chief Executive Officer [1]  |   |
| Hobsons Bay City Council   | Vicki Clark, FOI Officer [8]; Loredana Drury, FOI Officer [2]   |   |
| Holmesglen Institute of TAFE   | Pam Younes, Acting FOI Manager [2]  | Peter McCarthy, Corporate Financial Controller [1]  |
| Human Services, Department of  | Stuart Atkins, FOI Officer [45]; Sally Yeoland, FOI Officer [20]; Dermuid McCabe, FOI Officer [83]; Molly Murphy, FOI Officer [11]; Susan Dwyer, FOI Officer [40]; Punnya Fernando, FOI Officer [8]; Frances Pearson, FOI Officer [45]; Michelled Grach, FOI Officer [12]; David Jenkin, FOI Officer [5]; Other Regional FOI Officers [121] | Christopher Drury, Manager, Secretariat [8]; Liz Alexander, A/Manager, Privacy & Secretariat [10]; Terry Berry, A/Manager, Privacy & FOI [13]; Vicki Pridmore, Manager, privacy & FOI [2]       |
| Hume City Council  | Geoff Ferguson, FOI Officer [1]   | Darrell Treloar, CEO [1]  |
| Infrastructure, Department of  | David Holmes, Manager Executive Support [30]; David Jenkin, Freedom of Information Manager [71]; Lawrie Tooher, Director Executive & Legal [3]; Louise Johnson, A/Director, Executive & Legal [2]   | Lou Clayton, Legal Officer [20]; Michael Hopkins, Senior Policy Officer (Cabinet) [2]; Lawrie Tooher, Director of Executive & Legal [7]; Louise Johnson, Acting Director, Executive & Legal [7] |
| Innovation, Industry and Regional Development, Department of; Tourism, Sport and the Commonwealth Games, Department of - Formerly Department of State and Regional Development | Jane Kelly, Freedom of Information Officer [93]; Lucill Dunstan, Freedom of Information Officer [28]  | Bernard Crosbie, Senior Legal Counsel [22]; Bill Zisimopoulos Senior Legal Counsel [20]; Adrian Shavitsky, General Counsel [16]   |

| <b>AGENCY</b>                                    | <b>Names and Titles of Decision Makers (including number of requests where access refused)</b>   | <b>Names and titles of Internal Review Officers (including number of requests where access was refused)</b>   |
|--|--|---|
| Justice, Department of                           | Jo Rainford, Manager Information & Privacy [64]; Marita Dunbar, FOI Officer [31]; Richard Kemp, FOI Officer [12]; Kathy Maikousis, FOI Officer [12]; Clare Pearce, FOI Officer [5]; Eve Waldron, Privacy Project Officer [2]; Kanwal Josan, FOI Officer [1]; Natalie Grummitt, FOI Officer [2]   | Ray Turnley, Mgr, Internal Audit [1]; James Ruddle, Assistant Victorian Government Solicitor [2]; Max Johns, General Mgr Operational Review Unit [10]; David Weir, Information Analyst [1]; Graeme McDonald, Solicitor [1]; Michelle Wood, Mgr Planning Projects and Case Management [1]; Stephen Devlin, Mgr, Legal Development [2]; Russell Ford, Principal Monitor [1]; Pat Reeves, Contract Monitor [1]; Ian Clyde, Legal Officer [1]; Robert Bardsley, Assistant Victorian Government Solicitor [4]; Janelle Morgan, Director Victims Services Task Force [1]; Vince Ciccone, Mgr Assets [1]; Chris Humphreys, Asst. Secretary Portfolio Planning[1]; Patrick L'Estrange, Senior Legal Officer [1] |
| Knox City Council                                | Carrie Bruce, Project Officer - Governance [11]  | Helen Lanyon, Group Manager - Finance and Governance [2]  |
| Latrobe Regional Hospital                        | Dr Umesh Babu, Psychiatrist [9]; Dr Jagadechsh [7]; Dr Sam Jolcemy [4]; Dr Chris Robinson [6]; Dr Steven Rodrigo [5]; Dr Chatterjee [6]  | Professor Mark Oakly Brown, DMS, Psych [2]  |
| La Trobe University                              | Fiona Rowley, Freedom of Information Officer [10]  | Professor Graham McDowell [4]   |
| Latrobe City Council                             | Henry Morrison, Senior Governance Officer [6]  |   |
| Legal Ombudsman                                  | Janet Cohen, Deputy Legal Ombudsman [3]  | Kate Hamond, Legal Ombudsman [1]  |
| Mallee Track Health & Community Service          | Mrs Val Munro, Business Manager & FOI Officer; Mrs Pam Vallance, Clinical & Residential Care Manager   |   |
| Manningham City Council                          | George T Nantes, Co-ordinator Records (FOI Liaison Officer)  |   |
| Mansfield District Hospital                      | Greg Wilder  |   |
| Maribyrnong City Council                         | Andrew Nickson, FOI Officer [1]  |   |
| Marine Board of Victoria                         | David Jenkin, Freedom of Information Manager [3]   | Lawrie Tooher, Director Executive & Legal [1]   |
| Maroondah City Council                           | Stephen Onans, Team Leader Governance, FOI Officer [1]   | Michael Marasco, Chief Executive Officer [1]  |
| Maroondah Hospital Health Information Services   | Kristella Lighthart, Health Information Manager [1]; Natalie McGregor, Chief Health Information Manager [1]; Dr Cris Mileskin, Clinical Director - Adult Psychiatry and Dr Ruth Vine, Adult Psych Director [1]; Emilia Pezzi, Health Information Manager [1]; Dr Birleston, Adolescent Psych [1] | Dr Penny Speed [1]  |
| Maryborough District Health Service              | Bernard Noel Waixel, Chief Executive Officer   |   |
| Medical Practitioners Board of Victoria          | Mr Ian Stoney, CEO [18]  | Dr Joanna Flynn, President [2]  |
| Melbourne City Link Authority                    | Shelley Marcus, Assistant Director, Risk & Legal Services [1]; Jag Chugha, Risk & Legal Officer [1]  |   |
| Melbourne Extended Care & Rehabilitation Service | Dr Benny Katz [1]  |   |

| <b>AGENCY</b>                                  | <b>Names and Titles of Decision Makers (including number of requests where access refused)</b>   | <b>Names and titles of Internal Review Officers (including number of requests where access was refused)</b> |
|--|--|---|
| Melbourne Port Corporation                     | Ms Sandra Gatehouse, Freedom of Information Officer [1]  |   |
| Melbourne University                           | Ian Marshman - Senior Vice Principal [6]; Richard Larkins, Dean, Medicine, Dentistry and Health Sciences [2]                                     | Kwong Lee Dow, Deputy Vice Chancellor [2]   |
| Melbourne Water Corporation                    | Jane Denton, FOI Officer [7]   | Brian Bayley, Managing Director [1]   |
| Melton Shire Council                           | Warren Regan, Administration Manager, FOI Officer [4]  | Neville Smith, Acting Chief Executive Officer [1]   |
| Mercy Hospital for Women                       | Dr Michael Sedgley, Quality Co-Ordinator   | Stuart Rowley, CEO  |
| Metropolitan Ambulance Service                 | David Lescun, Manager, Customer Liaison/FOI  |   |
| Metropolitan Fire & Emergency Services Board   | Jan L Smith, FOI Officer   | Peter Akers, Chief Executive Officer [4]  |
| Mildura Base Hospital                          | Dane Huxley, Chief Executive Officer [0]; Carole Henshilwood, Mediaco Legal Officer, FOI [4]   | Dr Neil Fleming, Director of Medical Services [0]   |
| Mildura Rural City Council                     | Max Polwarth, FOI Officer [0]  | Leonie Burrows, Chief Executive Officer [0]   |
| Mitchell Shire Council                         | Garry Cecil, Chief Executive Officer   |   |
| Monash University                              | Tony Allan, FOI Officer [4]  | Peter Darvall, Deputy Vice-Chancellor [1]   |
| Moonee Valley City Council                     | Ralph Anania, Manager Council Business, FOI Officer  | Sven Kling, Chief Executive Officer   |
| Moorabool Shire Council                        | Greg Jakob, Director Corporate Services [0]  | Andrew Park, Chief Executive Officer [0]  |
| Moreland City Council                          | David Thompson, Manager Governance [8]   |   |
| Mornington Peninsula Shire                     | Leigh Oldmeadow, Corporate Information Planner [26]  | Noel Buck, Manager Governance and Corporate Support [1]   |
| Mount Alexander Hospital                       | Ms M Pritchard, Chief Executive Officer; Ms D O'Bryan, Health Information Manager  |   |
| Mount Alexander Shire Council                  | Peter Beaumont, FOI Officer  |   |
| Moyne Shire Council                            | Debra Fitzgibbon, Information & Administrative Services Coordinator  | Graham Shiell, CEO  |
| Murrindindi Shire Council                      | Mr Robert Croxford, FOI Officer  | Daniel Hogan, Chief Executive Officer   |
| Natural Resources & Environment, Department of | Deidre Egan, Manager Secretariat Services [17]; Glen Knight, FOI Officer [13]; Stuart Atkins, FOI Officer [7]; David McCullough, FOI Officer [3] | Chloe Munro, Secretary [11]   |
| Nillumbik Shire Council                        | Marianne Di Giallonardo, Group Manager Corporate Services; [3] Catherine Dale, Chief Executive Officer   |   |
| North Central Catchment Management Authority   | Garry Lewis, Business Manager; Graham Hall, Floodplain Manager   |   |
| Northern Grampians Shire Council               | Peter Elliott, Corporation Services Manager [2]  | Peter Brooks, Chief Executive Officer [1]   |
| Northern Hospital, The                         | Dr Mark Garwood, Deputy Director Clinical Services [2]   |   |
| Nurses Board of Victoria                       | Rosemary Pesity, Freedom of Information Officer [4]  | Professor Margaret Bennett, Principal Officer [1]   |
| Office of Public Prosecution                   | Penelope Thorpe, Articled Clerk [2]; Robert Curnow, [1]; Chris Carr, Articled Clerk [1]  | Ms Kay Robertson, Solicitor for Public Prosecutions [1]   |
| Office of Regulator-General                    | Andrew Laing, Transition Business Manager [1]  | John Tamblyn, Chairperson [1]   |

| <b>AGENCY</b>                                  | <b>Names and Titles of Decision Makers<br/>(including number of requests where<br/>access refused)</b>  | <b>Names and titles of Internal Review<br/>Officers (including number of<br/>requests where access was refused)</b>  |
|--|---|--|
| Parks Victoria                                 | Mark Stone, Chief Executive Officer,<br>Parks Victoria  |  |
| Peninsula Health                               | Jane Canestra, Clinical Director of<br>Emergency Medicine [2]; John Douglas,<br>Psychiatrist [1]  | Anne McCloud, Clinical Risk Manager<br>[0]   |
| Plumbing Industry<br>Commission                | David Holmes, Manager Executive<br>Support; David Jenkin, Freedom of<br>Information Manager; Lawrie Tooher,<br>Director Executive & Legal; Louise<br>Johnson, A/Director, Executive & Legal | Lou Clayton, Legal Officer; Michael<br>Hopkins, Senior Policy Officer (Cabinet)  |
| Port Phillip City Council                      | Catherine Grgic, Team Leader Statutory<br>Functions [13]; Allison Griffin, Acting<br>Team Leader Statutory Functions, [6];<br>Dina Michelis, Statutory Functions<br>Support Officer [2]     |  |
| Portland & District Hospital                   | Toni Young, FOI Officer [1]; Phillip<br>Hynes, Deputy Chief Executive Officer<br>[1]  |  |
| Portland Coast Region<br>Water Authority       | John Wilkinson, Chief Executive Officer   |  |
| Premier & Cabinet,<br>Department of            | Marisa Patitucci, Senior FOI Officer;<br>Lucill Dunstan, FOI Officer  | Ian Killey, Director; David Forbes,<br>Senior Legal Adviser; Sharne Bryan,<br>Senior Legal Adviser; John Feeny,<br>Senior Legal Adviser; Anthony Walsh,<br>Principal Legal Adviser; Annette<br>Wiltshire, Principal Legal Policy Adviser;<br>Chris Charlton, Legal Adviser |
| Public Transport<br>Corporation                | David Jenkin, Freedom of Information<br>Manager [2]   |  |
| Pyrenees Shire Council                         | Kelvin Tori, Director Corporate Services<br>[1]   | Stephen Cornish, Chief Executive<br>Officer [1]  |
| Racing Victoria                                | Simon Barrile, Legal Counsel [1]  |  |
| Royal Botanic Gardens<br>Board                 | Dennis Renfrey, FOI Officer [2]   | Dr Marco Duretto, Plant Sciences<br>Manager [2]  |
| Royal Children's Hospital                      | Judith smith, FOI Officer [20]  |  |
| Royal Melbourne Hospital,<br>The               | Dr Peter Linton, Medical Administrator<br>[13]  | Russell J Barnes, Corporate Secretary &<br>Legal Counsel [1]   |
| Royal Melbourne Institute of<br>Technology     | John Lambrick; Amanda Way   |  |
| Royal Victorian Eye & Ear<br>Hospital, The     | Dr Jacinta Mogg [1]   |  |
| Rural Ambulance Victoria                       | Lavinia Knight, FOI Officer; Phillip<br>Hanson, Finance Manager; Mark Van<br>Zuylekom, Director Corporate Services  |  |
| Rural City of Ararat                           | Ian Couper, Group Manager - Client<br>Services, Freedom of Information Office   |  |
| Rural City of Wangaratta                       | Wayne Wallis, General Manager -<br>Corporate Services [1]   |  |
| San Remo & District<br>Community Health Centre | Ms Leslie Mitchell; Mr Ben Leigh  |  |
| Seymour District Memorial<br>Hospital          | Ms F. N. Ley, Chief Executive Officer   |  |
| Shire of Yarra Ranges                          | Melissa Ratz, FOI Officer [11]; Tony<br>Lord, FOI Officer [3]   | Robert Hauser, Chief Executive Officer<br>[1]  |
| South East Water Limited                       | Ian Dockery, Manager Corporate<br>Services  | Tom Mollenkopf, General manager,<br>Corporate & Finance  |
| South Gippsland Shire<br>Council               | Mr C. F. Abood, Records Coordinator,<br>FOI Officer, Privacy Officer [5]  |  |
| South West Healthcare                          | Dr Peter O'Brien, Principal Medical   |  |



| <b>AGENCY</b>   | <b>Names and Titles of Decision Makers (including number of requests where access refused)</b>   | <b>Names and titles of Internal Review Officers (including number of requests where access was refused)</b>  |
|---|--|--|
|   | Officer [2]; Dr Cinnasamy, Principal Medical Officer [2]   |  |
| Southern Health   | Claire Pierce, Health Information Services Manager, Privacy Officer [7]; Assoc Prof. Saji Damadoran, Director of Health Services [63]  | Stan Capp, CEO [4]   |
| St George's Health Service                              | Marilyn Gilligan   |  |
| St Vincent's Hospital                                   | Dr Nim Nadarajah [5]   | Associate Professor Tanaghow [5]   |
| State Electricity Commission of Victoria                | John Cudmore, FOI Officer [4]  |  |
| State Revenue Office                                    | Maria Bravo, Legal Officer [4]; Aspasia Georgiou, Executive Director, Legal Services [7]   | David Pollard, Commissioner [1]; Paul Broderick, Commissioner [1]; Steven Polites, Acting Executive Director, Compliance [1]   |
| State Trustees Limited                                  | Sharee McBlane, FOI Officer [5]; Despina Mihalopoulos, Acting FOI Officer [2]; Ian Sharp, Acting FOI Officer [1]; Anita Todoroska, FOI Officer [3]   | Elizabeth Lomas, Managing Director [1]   |
| Stonnington City Council                                | Fabienne Thewlis, FOI Officer [16]   | Hadley Sides, Chief Executive Officer [1]  |
| Strathbogie Shire Council                               | Kevin Hannagan, Chief Executive Officer; Alastair Pirie, Corporate & Community Services [1]  |  |
| Swan Hill District Hospital                             | Mr Ian Fisher, Chief Executive Officer; Mr Rodeny J Prockter, Executive Officer, Corporate Services; Dr Eran Hession, Clinical Services Supervisor; Mrs Kathy Wright, Executive Officer, Clinical Services |  |
| Swan Hill Rural City Council                            | Heather M Fortune, FOI Officer; Ian C Dickson, Risk Management Officer; Belinda P Howard, Deputy Freedom of Information Officer  | John R Webb, Chief Executive Officer   |
| Swinburne University of Technology                      | Shane Arnold, Manager University Records & Freedom of Information  | Professor J G Wallace, President & Vice-Chancellor   |
| Transport Accident Commission                           | Kevin Mundy, Manager FOI [314]; Richard Pang, Freedom of Information Officer [146]; Tony Blok, Freedom of Information Officer [78]   | Alan Woodroffe, FOI Review Officer [13]  |
| Treasury and Finance, Department of                     | Vivian Chung, FOI Officer [14]; Mel Humphreys-Grey, FOI Officer [8]  | All are Internal Review Officers. Denise Cameron [1]; Nick Daicos [1]; Anthea Hastie [2]; Andrew Lemon [1]; John Peachy [1]; Michael Bloch [1]; Sourin Chakravorty [1]; Jillian Wyatt [1]; Matthew Clancy [1]; Catherine Ewart [1]; David Heywood [1]; Mark Richards [1]; Darlene Felsch [1] |
| Urban and Regional Land Corporation                     | Catherine Proud, FOI Officer [5]   | Allan Palmer, General Manager, Finance & Administration [2]  |
| Veterinary Practitioners Registration Board of Victoria | Victoria Gurr, FOI Officer [2]   | Dr Peter Cullen, President [1]   |
| VicRoads  | Sean Coley, FOI Officer [82]; Franca Chick, FOI Officer [4]; Julie Cooper, Acting Manager Executive Services [16]; Sue Morden, Manager Executive Services [21]; David Holmes [3]                           | Martin Pollard, Manager Legal Services [9]; Mark Miller, Manager Legislation [1]   |

| <b>AGENCY</b>                                 | <b>Names and Titles of Decision Makers (including number of requests where access refused)</b>                          | <b>Names and titles of Internal Review Officers (including number of requests where access was refused)</b>   |
|---|---|---|
| Victoria Police                               | P. Murnane, Superintendent & FOI Officer [938]; Christopher Penno, Inspector & Deputy FOI Officer [166]                 | W Kelly, Acting Assistant Commissioner [3]; G Davis, Assistant Commissioner [3]; N. Ashby, Assistant Commissioner [6]; N. Perry, Assistant Commissioner [5]; R. Shuey, Assistant Commissioner [4]; G. McDonald, Assistant Commissioner [5]; Mr Henry, Commander [3]; Mr Dickinson, Acting Commander [2]; R. Hastings, Acting Assistant Commissioner [2]; Mr. Thompson, Commander [1]; Mr. Sprague, Commander [1]; R. Lambert, Acting Assistant Commissioner [1]; K. Walsh, Acting Commander [1]; G. Glover, Acting Director [2]; Mr. Thompson, Acting Assistant Commissioner [3]; Mr. Smith, Commander [1]; L. Gassner, Commander [1]; R. Lambert, Commander [2]; Mr. Graham, Commander [1]; Mr. Williams, Acting Commander [1]; J. Hart, Commander [1] |
| Victoria University                           | Associate Director School of Human Services, Art and Multimedia [1]; Director of Finance [1]                            |   |
| Victorian Casino & Gaming Authority           | Bill Lahey, Director of Gaming & Betting, Director of Casino Surveillance [7]   | Mr Brian Forrest, Chairperson [5]   |
| Victorian Curriculum & Assessment Authority   | Janice Adams, FOI Officer, Executive Services Manager [3]   | Meredith Nolte, Manager, P-10 Assessment Unit [2]   |
| Victorian Electoral Commission                | Doug Beecroft, Manager Public Information and Corporate Communications [1]  | Colin Barry, Electoral Commissioner [1]   |
| Victorian Legal Aid                           | Ian Campbell, Acting Divisional Manager (Grants) [3]  |   |
| Victorian WorkCover Authority                 | Mr Robert Skelton, Manager, Administration, Workcover FOI Officer [129]   | Mr Saj Rajan, Solicitor [9]   |
| Wangaratta District Base Hospital             | Dr David Poustie, Director Medical Services; Mrs Lorraine MacDonald, FOI Officer, HMO Manager/Administrator             |   |
| Warrnambool City Council                      | Lindsay Merritt, CEO [1]  |   |
| Wellington Shire Council                      | Catherine Darby, Information Coordinator; Tony Hromiak, FOI Conatct Officer   |   |
| Werribee Mercy Hospital                       | Dr Paul Katz, Director of Psychiatry [2]; Ms Cheryl Cohen, General Services Manager; Ms Wendy Dunn, Director of Nursing | Ms Vicki Geytenbeek, CEO [1]  |
| West Gippsland Catchment Management Authority | Angus Hume, Chief Executive Officer   |   |
| West Wimmera Health Service                   | Meredith Taylor, Health Information Manager [4]   |   |
| Western District Health Service               | Dr Bruce Warton, Director of Medical Services   |   |

| <b>AGENCY</b>                        | <b>Names and Titles of Decision Makers<br/>(including number of requests where<br/>access refused)</b>   | <b>Names and titles of Internal Review<br/>Officers (including number of<br/>requests where access was refused)</b> |
|--------------------------------------|--|---|
| Western Hospital                     | Associate Professor John Balla, Chief Medical Officer; Dr Peter Linton, FOI/Mediaco Legal Medical Officer [1]; Dr Dhushan Illesinghe, Director of Clinical Services Psychiatry [1]; Associate Professor Anne Hassett, Clinical Director Aged Persons Mental Health Programme |   |
| Whittlesea City Council              | Rod Wilkinson, Director Corporate Services [2]   | Graeme Brennan, Chief Executive Officer [0]   |
| Williamstown Hospital, The           | Dr Peter Crossley, Medical Manager; Dr James Breheny, Medical Manager  | Mr Jon Evans, Chief of Operations; Ms Meredith Spencer, General Manager   |
| Wimmera-Mallee Rural Water Authority | John Konings, General Manager; Max Burns, Manager Operational Services; Steve Bird, Business Manager   |   |
| Wodonga Regional Health Service      | Wendy Sutcliffe, FOI Officer [1]   |   |
| Wonthaggi & District Hospital        | Nigel Atkins, Chief Executive Officer  |   |
| Wyndham City Council                 | Joy Painter, Council Business Co-ordinator [5]; Steve Burgess, Customer Service Co-ordinator [0]; Anna Urban, Manager Civic Services [0]   | Ian Ross, Chief Executive Officer [0]   |
| Yarra Valley Water Limited           | Peter Thatcher, Manager Corporate Services [1]   | Terry Swingler, General Manager, Finance & Company Secretary [0]  |
| Yarrowonga District Health Service   | Mr Trevor Gowland, Chief Executive Office  |   |
| Yea & District Memorial Hospital     | Dr Brian Coles, DMS, Goulburn Valley Health  |   |

**Table 10: Fees and Charges**

| <b>AGENCY</b>                          | <b>Fees Collected</b> | <b>Fees Waived</b> | <b>Charges Collected</b> | <b>Charges Waived</b> |
|--|-----------------------|--------------------|--------------------------|-----------------------|
| Alfred Hospital, The                   | \$19,260.00           | \$3,860.00         | \$44,550.00              | \$3,383.00            |
| Alpine Shire                           | \$80.00               | \$0.00             | \$0.00                   | \$0.00                |
| Angliss Health Service                 | \$1,360.00            | \$2,040.00         | \$974.00                 | \$241.20              |
| Austin and Repatriation Medical Centre | \$6,700.00            | \$2,960.00         | \$13,416.00              | \$6,503.00            |
| Australian Grand Prix Corporation      | \$20.00               | \$0.00             | \$0.00                   | \$0.00                |
| Ballarat Health Services               | \$2,060.00            | \$2,000.00         | \$1,815.00               | \$890.00              |
| Banyule Community Health Service Inc   | \$20.00               | \$40.00            | \$20.00                  | \$40.00               |
| Barwon Health                          | \$5,480.00            | \$2,340.00         | \$4,303.00               | \$417.60              |
| Barwon Region Water Authority          | \$80.00               | \$0.00             | \$0.00                   | \$0.00                |
| Bass Coast Shire Council               | \$180.00              | \$0.00             | \$0.00                   | \$0.00                |
| Baw Baw Shire Council                  | \$200.00              | \$20.00            | \$269.00                 | \$127.00              |
| Bayside City Council                   | \$1,500.00            | \$0.00             | \$195.00                 | \$0.00                |
| Benalla & District Memorial Hospital   | \$0.00                | \$40.00            | \$0.00                   | \$0.00                |
| Bendigo Community Health               | \$20.00               | \$0.00             | \$0.00                   | \$0.00                |
| Bendigo Health Care Group              | \$2,560.00            | \$60.00            | \$3,442.40               | \$273.40              |
| Bethlehem Hospital                     | \$40.00               | \$80.00            | \$45.00                  | \$0.00                |
| Boroondara City Council                | \$640.00              | \$60.00            | \$76.20                  | \$56.00               |
| Box Hill Hospital                      | \$3,220.00            | \$2,360.00         | \$2,290.30               | \$346.80              |
| Box Hill Institute of TAFE             | \$20.00               | \$0.00             | \$0.00                   | \$0.00                |
| Brimbank City Council                  | \$280.00              | \$0.00             | \$0.00                   | \$0.00                |
| Building Control Commission            | \$340.00              | \$0.00             | \$0.00                   | \$0.00                |
| Buloke Shire Council                   | \$40.00               | \$60.00            | \$0.00                   | \$0.00                |
| Campaspe Shire Council                 | \$60.00               | \$0.00             | \$180.00                 | \$0.00                |
| Cardinia Shire Council                 | \$320.00              | \$20.00            | \$377.40                 | \$0.00                |
| Caulfield General Medical Centre       | \$260.00              | \$480.00           | \$248.60                 | \$0.00                |
| Central Gippsland Health Service       | \$960.00              | \$420.00           | \$805.38                 | \$0.00                |
| Central Goldfields Shire Council       | \$40.00               | \$0.00             | \$0.00                   | \$0.00                |
| City of Ballarat                       | \$420.00              | \$20.00            | \$0.00                   | \$0.00                |
| City of Banyule                        | \$340.00              | \$40.00            | \$68.50                  | \$0.00                |
| City of Casey                          | \$220.00              | \$20.00            | \$444.20                 | \$0.00                |
| City of Darebin                        | \$300.00              | \$40.00            | \$200.30                 | \$20.00               |
| City of Greater Bendigo                | \$300.00              | \$0.00             | \$201.40                 | \$0.00                |
| City of Greater Dandenong              | \$240.00              | \$40.00            | \$0.00                   | \$0.00                |
| City of Greater Geelong                | \$740.00              | \$60.00            | \$355.00                 | \$0.00                |
| City of Kingston                       | \$360.00              | \$40.00            | \$30.00                  | \$0.00                |
| City of Melbourne                      | \$760.00              | \$200.00           | \$73.00                  | \$0.00                |
| City of Monash                         | \$220.00              | \$0.00             | \$0.00                   | \$0.00                |
| City of Whitehorse                     | \$260.00              | \$40.00            | \$60.60                  | \$1.00                |
| City of Wodonga                        | \$20.00               | \$0.00             | \$0.00                   | \$0.00                |
| City of Yarra                          | \$600.00              | \$20.00            | \$100.00                 | \$200.00              |
| City West Water Limited                | \$100.00              | \$0.00             | \$15.60                  | \$4.40                |
| Colac Community Health Services        | \$300.00              | \$40.00            | \$300.00                 | \$40.00               |
| Colac Otway Shire                      | \$260.00              | \$20.00            | \$200.00                 | \$0.00                |
| Coliban Region Water Authority         | \$40.00               | \$0.00             | \$60.80                  | \$0.00                |
| Corangamite Shire                      | \$20.00               | \$0.00             | \$0.00                   | \$0.00                |
| Country Fire Authority                 | \$12,440.00           | \$60.00            | \$1,067.00               | \$0.00                |

| <b>AGENCY</b>   | <b>Fees Collected</b> | <b>Fees Waived</b> | <b>Charges Collected</b> | <b>Charges Waived</b> |
|---|-----------------------|--------------------|--------------------------|-----------------------|
| Deakin University   | \$60.00               | \$0.00             | \$0.00                   | \$0.00                |
| Delatite Shire Council  | \$120.00              | \$0.00             | \$25.00                  | \$0.00                |
| Dental Health Services Victoria, The Royal Dental Hospital of Melbourne           | \$80.00               | \$1,120.00         | \$118.75                 | \$169.00              |
| Dental Practice Board of Victoria   | \$20.00               | \$0.00             | \$0.00                   | \$0.00                |
| Djerriwarrh Health Services   | \$20.00               | \$640.00           | \$0.00                   | \$0.00                |
| Docklands Authority   | \$20.00               | \$60.00            | \$0.00                   | \$0.00                |
| Doutta Galla Community Health Services Inc  | \$20.00               | \$20.00            | \$33.00                  | \$28.50               |
| East Gippsland Shire Council  | \$320.00              | \$0.00             | \$0.00                   | \$0.00                |
| East Grampians Health Service   | \$500.00              | \$0.00             | \$630.66                 | \$160.00              |
| East Wimmera Health Service   | \$220.00              | \$0.00             | \$108.20                 | \$0.00                |
| Echuca Regional Health  | \$580.00              | \$400.00           | \$317.90                 | \$35.00               |
| Education, Employment & Training, Department of                                   | \$4,900.00            | \$1,600.00         | \$1,373.60               | \$0.00                |
| Emergency Services Superannuation Scheme  | \$0.00                | \$540.00           | \$0.00                   | \$30.00               |
| Environment Protection Authority  | \$1,040.00            | \$80.00            | \$431.30                 | \$0.00                |
| Equal Opportunity Commission of Victoria  | \$40.00               | \$0.00             | \$0.00                   | \$0.00                |
| Falls Creek Resort Management Board   | \$40.00               | \$0.00             | \$0.00                   | \$0.00                |
| Far East Gippsland Health & Support Service (now known as Orbost Regional Health) | \$20.00               | \$300.00           | \$5.00                   | \$75.00               |
| Frankston City Council  | \$280.00              | \$0.00             | \$0.00                   | \$0.00                |
| Gippsland and Southern Rural Water Authority                                      | \$80.00               | \$200.00           | \$109.00                 | \$500.00              |
| Gippsland Southern Health Service   | \$540.00              | \$60.00            | \$0.00                   | \$0.00                |
| Glen Eira City Council  | \$180.00              | \$20.00            | \$281.40                 | \$1.00                |
| Glenelg Shire Council   | \$140.00              | \$40.00            | \$300.51                 | \$0.00                |
| Golden Plains Shire Council   | \$20.00               | \$20.00            | \$0.00                   | \$0.00                |
| Goulburn Ovens Institute of TAFE  | \$20.00               | \$0.00             | \$0.00                   | \$0.00                |
| Goulburn Valley Health  | \$2,040.00            | \$3,580.00         | \$1,230.20               | \$1,024.80            |
| Goulburn-Murray Water   | \$40.00               | \$20.00            | \$0.00                   | \$0.00                |
| Government Superannuation Office  | \$1,000.00            | \$120.00           | \$0.00                   | \$0.00                |
| Grampians Community Health Centre Inc   | \$0.00                | \$20.00            | \$0.00                   | \$0.00                |
| Greater Shepparton City Council   | \$80.00               | \$100.00           | \$230.00                 | \$91.80               |
| Greyhound Racing Victoria   | \$80.00               | \$0.00             | \$12.10                  | \$0.00                |
| Harness Racing Board  | \$20.00               | \$0.00             | \$0.00                   | \$0.00                |
| Health Services Commissioner  | \$20.00               | \$260.00           | \$0.00                   | \$0.00                |
| Hepburn Health Service  | \$40.00               | \$0.00             | \$60.00                  | \$0.00                |
| Hepburn Shire Council   | \$40.00               | \$20.00            | \$0.00                   | \$0.00                |
| Hesse Rural Health Service  | \$60.00               | \$20.00            | \$0.00                   | \$0.00                |
| Hobsons Bay City Council  | \$260.00              | \$60.00            | \$0.00                   | \$0.00                |
| Holmesglen Institute of TAFE  | \$60.00               | \$0.00             | \$0.00                   | \$0.00                |
| Horsham Rural City Council  | \$20.00               | \$0.00             | \$0.00                   | \$0.00                |
| Human Services, Department of   | \$5,740.00            | \$17,260.00        | \$439.40                 | \$12,010.00           |
| Hume City Council   | \$460.00              | \$20.00            | \$362.70                 | \$55.60               |
| Indigo Shire Council  | \$80.00               | \$0.00             | \$59.85                  | \$0.00                |

| <b>AGENCY</b>  | <b>Fees Collected</b> | <b>Fees Waived</b> | <b>Charges Collected</b> | <b>Charges Waived</b> |
|--|-----------------------|--------------------|--------------------------|-----------------------|
| Infrastructure, Department of<br>Innovation, Industry and Regional<br>Development, Department of;<br>Tourism, Sport and the<br>Commonwealth Games, Department<br>of - Formerly Department of State<br>and Regional Development | \$5,820.00            | \$720.00           | \$2,849.20               | \$4,000.00            |
| ISIS Primary Care  | \$0.00                | \$140.00           | \$0.00                   | \$0.00                |
| Justice, Department of   | \$1,920.00            | \$3,260.00         | \$154.40                 | \$2,748.60            |
| Kerang & District Hospital   | \$20.00               | \$80.00            | \$12.20                  | \$5.80                |
| Knox City Council  | \$260.00              | \$100.00           | \$0.00                   | \$0.00                |
| Kyabram & District Memorial<br>Community Hospital  | \$120.00              | \$80.00            | \$505.60                 | \$16.80               |
| Kyneton District Health Service  | \$200.00              | \$0.00             | \$352.80                 | \$0.00                |
| Latrobe Regional Hospital  | \$260.00              | \$4,760.00         | \$183.00                 | \$2,107.00            |
| La Trobe University  | \$180.00              | \$120.00           | \$0.00                   | \$0.00                |
| Lakes Entrance Community Health<br>Centre  | \$0.00                | \$20.00            | \$0.00                   | \$0.00                |
| Latrobe City Council   | \$580.00              | \$0.00             | \$91.00                  | \$0.00                |
| Legal Ombudsman  | \$100.00              | \$20.00            | \$0.00                   | \$0.00                |
| Loddon Shire Council   | \$20.00               | \$0.00             | \$100.00                 | \$46.60               |
| Lorne Community Hospital   | \$80.00               | \$20.00            | \$6.40                   | \$0.00                |
| Lyndoch Warrnambool Inc  | \$0.00                | \$40.00            | \$0.00                   | \$0.00                |
| Macedon Ranges Shire Council   | \$120.00              | \$0.00             | \$0.00                   | \$0.00                |
| Mallee Track Health & Community<br>Service   | \$20.00               | \$0.00             | \$0.00                   | \$0.00                |
| Manningham City Council  | \$200.00              | \$40.00            | \$16.60                  | \$29.00               |
| Mansfield District Hospital  | \$0.00                | \$420.00           | \$0.00                   | \$0.00                |
| Maribyrnong City Council   | \$380.00              | \$0.00             | \$12.00                  | \$0.00                |
| Marine Board of Victoria   | \$0.00                | \$140.00           | \$0.00                   | \$0.00                |
| Maroondah City Council   | \$200.00              | \$0.00             | \$393.00                 | \$113.00              |
| Maroondah Hospital Health<br>Information Services  | \$3,140.00            | \$640.00           | \$963.60                 | \$2,058.80            |
| Maryborough District Health Service  | \$180.00              | \$200.00           | \$30.00                  | \$50.00               |
| Medical Practitioners Board of<br>Victoria   | \$320.00              | \$140.00           | \$157.40                 | \$88.40               |
| Melbourne City Link Authority  | \$20.00               | \$40.00            | \$0.00                   | \$168.40              |
| Melbourne Extended Care &<br>Rehabilitation Service  | \$120.00              | \$120.00           | \$301.16                 | \$10.40               |
| Melbourne Port Corporation   | \$20.00               | \$20.00            | \$0.00                   | \$0.00                |
| Melbourne University   | \$140.00              | \$80.00            | \$7.40                   | \$0.00                |
| Melbourne Water Corporation  | \$360.00              | \$80.00            | \$225.25                 | \$23.20               |
| Melton Shire Council   | \$320.00              | \$40.00            | \$76.80                  | \$0.00                |
| Mercy Hospital for Women   | \$880.00              | \$600.00           | \$820.00                 | \$560.00              |
| Metropolitan Ambulance Service   | \$15,380.00           | \$2,920.00         | \$0.00                   | \$0.00                |
| Metropolitan Fire & Emergency<br>Services Board  | \$4,900.00            | \$4,380.00         | \$980.00                 | \$28.00               |
| Mildura Base Hospital  | \$2,080.00            | \$480.00           | \$2,644.93               | \$0.00                |
| Mildura Rural City Council   | \$120.00              | \$0.00             | \$0.00                   | \$192.80              |
| Mitchell Shire Council   | \$80.00               | \$0.00             | \$0.00                   | \$0.00                |
| Moira Shire Council  | \$160.00              | \$20.00            | \$285.20                 | \$0.00                |
| Monash University  | \$100.00              | \$120.00           | \$147.00                 | \$18.00               |

| <b>AGENCY</b>                                     | <b>Fees Collected</b> | <b>Fees Waived</b> | <b>Charges Collected</b> | <b>Charges Waived</b> |
|---|-----------------------|--------------------|--------------------------|-----------------------|
| Moonee Valley City Council                        | \$580.00              | \$20.00            | \$0.00                   | \$0.00                |
| Moorabool Shire Council                           | \$180.00              | \$0.00             | \$159.50                 | \$0.00                |
| Moreland City Council                             | \$460.00              | \$120.00           | \$349.20                 | \$0.00                |
| Mornington Peninsula Shire                        | \$660.00              | \$20.00            | \$47.80                  | \$0.00                |
| Mount Alexander Hospital                          | \$120.00              | \$40.00            | \$14.20                  | \$0.90                |
| Moyne Shire Council                               | \$40.00               | \$0.00             | \$0.00                   | \$0.00                |
| Murrindindi Shire Council                         | \$140.00              | \$0.00             | \$65.00                  | \$0.00                |
| Natural Resources & Environment,<br>Department of | \$2,620.00            | \$60.00            | \$402.00                 | \$520.00              |
| Nillumbik Shire Council                           | \$200.00              | \$20.00            | \$0.00                   | \$0.00                |
| North Central Catchment<br>Management Authority   | \$20.00               | \$0.00             | \$0.00                   | \$0.00                |
| North East Catchment Management<br>Authority      | \$40.00               | \$0.00             | \$0.00                   | \$0.00                |
| North East Water                                  | \$60.00               | \$0.00             | \$0.00                   | \$0.00                |
| Northern Grampians Shire Council                  | \$60.00               | \$0.00             | \$0.00                   | \$0.00                |
| Northern Hospital, The                            | \$5,295.00            | \$1,245.00         | \$6,409.50               | \$8.60                |
| Nurses Board of Victoria                          | \$420.00              | \$40.00            | \$24.40                  | \$1.60                |
| Office of Public Prosecution                      | \$300.00              | \$340.00           | \$215.20                 | \$0.00                |
| Office of Regulator-General                       | \$0.00                | \$40.00            | \$0.00                   | \$0.00                |
| Otway Health & Community Services                 | \$0.00                | \$60.00            | \$0.00                   | \$0.00                |
| Parks Victoria                                    | \$340.00              | \$0.00             | \$255.20                 | \$0.00                |
| Peninsula Health                                  | \$4,080.00            | \$2,340.00         | \$3,694.00               | \$4,955.00            |
| Peter MacCallum Cancer Institute                  | \$600.00              | \$260.00           | \$141.60                 | \$0.00                |
| Plumbing Industry Commission                      | \$0.00                | \$240.00           | \$0.00                   | \$0.00                |
| Port Phillip City Council                         | \$560.00              | \$140.00           | \$0.00                   | \$0.00                |
| Portland & District Hospital                      | \$900.00              | \$360.00           | \$3,347.06               | \$0.00                |
| Premier & Cabinet, Department of                  | \$3,100.00            | \$20.00            | \$1,235.20               | \$0.00                |
| Public Transport Corporation                      | \$240.00              | \$240.00           | \$0.00                   | \$0.00                |
| Pyrenees Shire Council                            | \$40.00               | \$20.00            | \$0.00                   | \$30.00               |
| Racing Victoria                                   | \$50.00               | \$10.00            | \$5.00                   | \$0.00                |
| Robinvale District Health Services                | \$140.00              | \$0.00             | \$610.00                 | \$0.00                |
| Rochester & Elmore District Health<br>Service     | \$40.00               | \$40.00            | \$55.80                  | \$55.00               |
| Royal Botanic Gardens Board                       | \$0.00                | \$0.00             | \$141.80                 | \$0.00                |
| Royal Children's Hospital                         | \$4,960.00            | \$6,200.00         | \$9,237.00               | \$517.00              |
| Royal Melbourne Hospital, The                     | \$11,180.00           | \$100.00           | \$14,176.80              | \$133.80              |
| Royal Melbourne Institute of<br>Technology        | \$80.00               | \$40.00            | \$85.00                  | \$0.00                |
| Royal Victorian Eye & Ear Hospital,<br>The        | \$1,520.00            | \$20.00            | \$1,009.40               | \$7.20                |
| Royal Women's Hospital                            | \$3,520.00            | \$4,400.00         | \$1,307.80               | \$1,122.70            |
| Rural Ambulance Victoria                          | \$6,320.00            | \$320.00           | \$7,041.00               | \$1,495.00            |
| Rural City of Ararat                              | \$40.00               | \$0.00             | \$0.00                   | \$0.00                |
| Rural City of Wangaratta                          | \$60.00               | \$20.00            | \$0.00                   | \$0.00                |
| San Remo & District Community<br>Health Centre    | \$0.00                | \$40.00            | \$0.00                   | \$0.00                |
| Seymour District Memorial Hospital                | \$140.00              | \$40.00            | \$29.10                  | \$8.60                |
| Shire of Yarra Ranges                             | \$680.00              | \$80.00            | \$322.50                 | \$110.00              |
| South East Water Limited                          | \$20.00               | \$0.00             | \$19.40                  | \$0.00                |
| South Gippsland Shire Council                     | \$160.00              | \$20.00            | \$7.00                   | \$2.00                |
| South West Healthcare                             | \$1,600.00            | \$1,380.00         | \$815.40                 | \$894.50              |

| <b>AGENCY</b>   | <b>Fees Collected</b> | <b>Fees Waived</b> | <b>Charges Collected</b> | <b>Charges Waived</b> |
|---|-----------------------|--------------------|--------------------------|-----------------------|
| Southern Grampians Shire Council                        | \$20.00               | \$0.00             | \$0.00                   | \$0.00                |
| Southern Health   | \$13,560.00           | \$11,940.00        | \$11,019.00              | \$10,419.00           |
| South West Water Authority                              | \$20.00               | \$0.00             | \$0.00                   | \$0.00                |
| St George's Health Service                              | \$140.00              | \$80.00            | \$70.60                  | \$0.00                |
| St Vincent's Hospital                                   | \$5,540.00            | \$3,720.00         | \$3,333.80               | \$464.00              |
| State Electricity Commission of Victoria                | \$560.00              | \$140.00           | \$279.00                 | \$0.00                |
| State Library of Victoria                               | \$20.00               | \$0.00             | \$0.00                   | \$0.00                |
| State Revenue Office                                    | \$160.00              | \$100.00           | \$32.40                  | \$0.00                |
| State Trustees Limited                                  | \$120.00              | \$140.00           | \$1.80                   | \$4.00                |
| Stawell Regional Health                                 | \$220.00              | \$20.00            | \$56.14                  | \$0.00                |
| Stonnington City Council                                | \$800.00              | \$60.00            | \$1,114.00               | \$132.00              |
| Strathbogie Shire Council                               | \$100.00              | \$0.00             | \$0.00                   | \$0.00                |
| Surf Coast Shire Council                                | \$60.00               | \$0.00             | \$0.00                   | \$0.00                |
| Swan Hill District Hospital                             | \$640.00              | \$300.00           | \$249.40                 | \$1.60                |
| Swan Hill Rural City Council                            | \$40.00               | \$0.00             | \$65.00                  | \$0.00                |
| Swinburne University of Technology                      | \$80.00               | \$40.00            | \$493.00                 | \$40.00               |
| Towong Shire Council                                    | \$0.00                | \$20.00            | \$0.00                   | \$0.00                |
| Transport Accident Commission                           | \$15,980.00           | \$780.00           | \$6,404.00               | \$12,766.00           |
| Treasury and Finance, Department of                     | \$1,600.00            | \$0.00             | \$3,694.40               | \$958.60              |
| Trust for Nature (Victoria)                             | \$40.00               | \$0.00             | \$0.00                   | \$0.00                |
| University of Ballarat                                  | \$0.00                | \$20.00            | \$0.00                   | \$0.00                |
| Urban and Regional Land Corporation                     | \$140.00              | \$0.00             | \$140.00                 | \$0.00                |
| Veterinary Practitioners Registration Board of Victoria | \$40.00               | \$20.00            | \$6.80                   | \$0.00                |
| VicRoads  | \$2,660.00            | \$400.00           | \$2,688.90               | \$227.70              |
| Victoria Police   | \$28,400.00           | \$5,500.00         | \$9,096.90               | \$6,004.50            |
| Victoria University                                     | \$60.00               | \$20.00            | \$81.40                  | \$0.00                |
| Victorian Arts Centre Trust                             | \$20.00               | \$0.00             | \$60.00                  | \$0.00                |
| Victorian Casino & Gaming Authority                     | \$140.00              | \$20.00            | \$0.00                   | \$0.00                |
| Victorian Curriculum & Assessment Authority             | \$100.00              | \$0.00             | \$315.00                 | \$0.00                |
| Victorian Electoral Commission                          | \$20.00               | \$0.00             | \$0.00                   | \$0.00                |
| Victorian Legal Aid                                     | \$20.00               | \$40.00            | \$0.00                   | \$0.00                |
| Victorian WorkCover Authority                           | \$10,160.00           | \$4,040.00         | \$3,038.20               | \$3,300.40            |
| Wangaratta District Base Hospital                       | \$4,740.00            | \$1,360.00         | \$0.00                   | \$0.00                |
| Warrnambool City Council                                | \$140.00              | \$0.00             | \$25.00                  | \$0.00                |
| Wellington Shire Council                                | \$220.00              | \$20.00            | \$0.00                   | \$0.00                |
| Werribee Mercy Hospital                                 | \$1,700.00            | \$700.00           | \$1,423.00               | \$534.00              |
| West Gippsland Catchment Management Authority           | \$20.00               | \$0.00             | \$0.00                   | \$0.00                |
| West Wimmera Health Service                             | \$100.00              | \$20.00            | \$0.00                   | \$0.00                |
| Western District Health Service                         | \$520.00              | \$0.00             | \$609.75                 | \$0.00                |
| Western Hospital  | \$8,060.00            | \$3,520.00         | \$8,635.80               | \$0.00                |
| Whittlesea City Council                                 | \$260.00              | \$0.00             | \$204.00                 | \$4.80                |
| William Angliss Institute of TAFE                       | \$40.00               | \$0.00             | \$0.00                   | \$0.00                |
| Williamstown Hospital, The                              | \$640.00              | \$140.00           | \$61.40                  | \$92.80               |
| Wimmera Health Care Group                               | \$680.00              | \$260.00           | \$431.20                 | \$181.60              |
| Wimmera-Mallee Rural Water Authority                    | \$20.00               | \$20.00            | \$0.00                   | \$0.00                |



| <b>AGENCY</b>                      | <b>Fees Collected</b> | <b>Fees Waived</b>  | <b>Charges Collected</b> | <b>Charges Waived</b> |
|------------------------------------|-----------------------|---------------------|--------------------------|-----------------------|
| Wodonga Regional Health Service    | \$1,100.00            | \$800.00            | \$287.20                 | \$33.40               |
| Wonthaggi & District Hospital      | \$220.00              | \$120.00            | \$0.00                   | \$0.00                |
| Wyndham City Council               | \$420.00              | \$120.00            | \$666.00                 | \$4.00                |
| Yarra Ranges Health Service        | \$40.00               | \$80.00             | \$14.50                  | \$21.80               |
| Yarra Valley Water Limited         | \$60.00               | \$0.00              | \$0.00                   | \$25.00               |
| Yarrawonga District Health Service | \$20.00               | \$0.00              | \$3.60                   | \$0.00                |
| Yea & District Memorial Hospital   | \$40.00               | \$0.00              | \$0.00                   | \$0.00                |
| <b>Totals</b>                      | <b>\$276,265.00</b>   | <b>\$116,795.00</b> | <b>\$200,049.24</b>      | <b>\$84,523.00</b>    |

## **PART 4: HOW TO USE FREEDOM OF INFORMATION**

### **WHAT IS FREEDOM OF INFORMATION?**

Since 1982 Victoria has had an Act of Parliament called the *Freedom of Information Act*. It gives people a right to obtain information held by Ministers, state government departments, local councils, most semi-government agencies and statutory authorities, public hospitals and community health centres, universities, TAFE colleges and schools. Where a service has been outsourced by a government body, access to documents relating to the service would generally still be possible where the service is provided under contract or the agency is the contract manager, unless some specific provision otherwise applies.

The *Freedom of Information Act* not only gives people the right to request documents relating to their personal affairs. People can also request information about any of the activities of a government agency.

The Act also gives an individual the right to request that incorrect or misleading information held by an agency about the individual be amended or removed.

### **WHAT TYPE OF INFORMATION IS AVAILABLE?**

You have a right to apply for access to documents which are held by an agency covered by the *Freedom of Information Act*. This applies to both documents created by the agency as well as those supplied to the agency by an external organisation or individual. The type of documents which you can apply for access to are:

- those relating to your own personal affairs, regardless of the age of the documents; and
- documents of a non-personal nature which are not older than 5 July 1978. For documents held by a Council, not older than 1 January 1989.

It is not only documents in paper form that are accessible. The term 'documents' covers a broad range of media including maps, films, microfiche, photographs, computer printouts, emails, computer discs, tape recordings and video tapes. You may apply to the agency for a copy of the document, or you may request access to the document, for example, to see a film or to get a transcript of a tape recording.

### **IS ANY INFORMATION HELD BY A GOVERNMENT BODY NOT AVAILABLE?**

Not all information is automatically made available in response to an FOI request. The *Freedom of Information Act* sets out a number of situations in which an agency may refuse a person access to the documents he or she has requested. The main situations are requests for documents which affect the personal affairs of another person; which would undermine law enforcement; or which contain information supplied in confidence.

## WHO MAKES THE DECISION?

The initial decision on any request is made by an officer of the agency which holds the documents you are seeking. Each agency that is covered by the *Freedom of Information Act* has an officer who is responsible for handling freedom of information matters. If you do not agree with the decision made by that officer, a request can be made to have that decision reviewed. That review is considered by a different officer of the agency. The practice is that the officer reviewing the original decision looks at your request afresh and forms his or her own view.

If you do not agree with the result of the review you can appeal to the Victorian Civil and Administrative Tribunal (VCAT).

## HOW LONG DOES IT TAKE?

Once an agency has received your letter requesting access to documents it holds, the agency must respond to you in writing **as soon as possible but not later than 45 calendar days** outlining its decision on your request.

If the agency refuses you access to the documents you sought, you can appeal to the Principal Officer of the agency for an internal review, but must do so **within 28 days** of the date of the letter sent to you. The agency must consider your request again and respond to you with its decision **within 14 days**.

If you wish to appeal further to the Victorian Civil and Administrative Tribunal (VCAT) you must do so **within 60 days** of the date you were notified of the result of the internal review.

## HOW TO REQUEST INFORMATION FROM AN AGENCY

It is relatively easy to apply to an agency for information. All that is required is that:

1. The application must be made in writing. You are not able to telephone the agency and tell them you are coming in on Friday to look at your personal file. You will need to send or deliver an application and wait for the agency to write back to you. However, you should feel free to telephone the agency to check on the progress of your request.

2. The application should be sent to a business address of the agency that has the information you want. A list of the addresses of agencies covered by the *Freedom of Information Act* is included at the end of this Report. If the agency is not listed there (e.g. it might be a Commonwealth Government agency) check the 'White Pages' under the name of the agency.

3. The application should be addressed to the Freedom of Information Officer. This is not a formal requirement but it helps to ensure that your letter reaches the area of the agency

that processes FOI requests. In your letter say clearly that you are making a request under the *Freedom of Information Act*. Remember, some agencies receive a large volume of mail and clear identification of this sort is useful for yourself and the agency concerned.

4. Enclose the \$20 application fee. A letter asking for documents cannot usually be acted on until the \$20 fee is received. If you don't send the fee with your letter the Freedom of Information Officer will need to ring or write to you to ask for it, so your request for information will be delayed.

5. Ask for a waiver of the fee if you can't afford to pay it. If you cannot afford to pay the fee, you can request in your letter that the agency consider waiving the fee on the grounds of hardship. You will need to support this by indicating why payment of the fee would cause hardship. For example, that you are on a low income or hold a Commonwealth Health Care Card. You do not need to provide detail of your financial position, just give a general outline. If the agency requires further information to make a decision on the fee waiver the FOI officer there will contact you. Once the agency decides to waive the fee, your letter becomes a formal request under the *Freedom of Information Act*. In many agencies sending a copy of a current health care card is sufficient to make your case. However, what is required is the individual decision of an agency.

## **SAMPLE LETTER OF APPLICATION**

There is no strict requirement about what sort of letter is suitable for making a request. Agencies sometimes find that people worry too much about the format of the letter. You can base your letter of application on the sample below, and add any detail that is relevant to your particular request. If anything you write is unclear or not sufficient in detail to enable the documents you are seeking to access to be identified, the FOI officer will contact you. If it suits you, provide a telephone number as it is sometimes quicker to call you than to write.

If you prefer you can photocopy the application form below and use it instead of writing a letter. Some people prefer a form, so feel free to use whichever style you prefer.

1 January 2002

14 Elizabeth Crescent  
MELBOURNE VIC 3000

The Freedom of Information Officer  
Red Hills Council  
50 Smith Road  
RED HILLS VIC 3333

Dear Sir/Madam

I would like to make an application for access to Council's file on building work undertaken on my property under the Freedom of Information Act.

I would like copies of Council's records concerning the extension work on my property which was undertaken in around February 1998.

I have enclosed a cheque for \$20 made payable to the Council as the application fee.

My phone number is 9653 4567. Please feel free to call any time after noon.

Yours faithfully

Carlo Jones

## SAMPLE REQUEST FORM

You may send this form direct to the agency holding the documents, together with the \$20 application fee

### FREEDOM OF INFORMATION REQUEST FORM

Surname: \_\_\_\_\_

First Name: \_\_\_\_\_

Postal Address: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_ Postcode: \_\_\_\_\_

Telephone no. (home): \_\_\_\_\_ (work): \_\_\_\_\_

(work): \_\_\_\_\_

I would like access to the following document(s): \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Please indicate whether you would like to inspect the documents and/or obtain a copy of the documents:

I wish to inspect the document(s):            yes     no

I would like a copy of the document(s):    yes     no

## HOW TO APPLY FOR PERSONAL RECORDS TO BE AMENDED

Where you feel that an agency holds documents about you containing information that is incorrect, inaccurate or out of date, the FOI Act gives you a right to request that the information be corrected or amended accordingly. It should be noted though that many agencies will amend records that are clearly wrong without the need for a formal request.

As with an application for access to documents, a request to amend personal records must be made in writing and should be addressed to the Freedom of Information Officer **at the agency which holds the records**. The letter should explain why the information is wrong, and, wherever appropriate, provide proof to support your request. Below is a sample letter for the amendment of personal records. However, before making a formal request under the Freedom of Information Act for records to be changed, check with the agency that holds the document(s). Depending on the circumstances, the agency may be prepared to amend the records without the need for a formal request to be made under the FOI Act.

### SAMPLE LETTER TO APPLY FOR AMENDMENT OF PERSONAL RECORDS

14 Bridge Street  
MELBOURNE 3000

1 January 2002

The FOI Officer  
Melbourne Public Hospital  
6 Flinders Avenue  
MELBOURNE 3000

Dear Sir or Madam

I have recently received from you copies of my medical record for treatment I received in the Melbourne Public Hospital.

I am concerned that my medical record shows Peter Simons as my husband and next of kin. At the time of my last visit, Peter was no longer my husband and I have attached a copy of documents from the Family Court as proof.

I have retained the surname of Simons as I have children from the marriage.

I would like you to annotate those records clearly to show my correct marital status and next of kin.

Yours faithfully

Margaret Simons

## **HOW MUCH DO I HAVE TO PAY ?**

The costs involved in making a freedom of information request divide broadly into the fixed cost and the variable costs. The fixed cost is the application fee of \$20 which all applicants must pay and which is non-refundable. The only exception to this is that people suffering hardship can request the agency to waive the application fee.

The variable costs are the charges and how much they are depends on the nature of your request. The rates of the charges are set by regulations and they are highlighted in the box below. The list of charges may look complicated but remember that in many cases it is generally only the application fee and the photocopying charges that are involved.

Requests for documents concerning your own personal affairs generally involve the application fee of \$20 and charges for the following three forms of access:

- making photocopies of the documents sought,
- making a written transcript of a recorded document, or
- producing a computer print-out.

This means that you are not liable for search charges or supervision charges.

If the charge is likely to exceed \$50 you will be contacted by the FOI officer, and asked if you still wish to proceed with the request.

Members of Parliament and applicants acting in the public interest or benefit are also only required to pay these same charges.

## **WHEN IS A DEPOSIT PAYABLE?**

The agency can require you to pay a deposit if the charges likely to be involved in your request are more than \$50 before it will continue processing your request. The amount of the deposit is set out in the following summary of fees and charges.



## **SUMMARY OF FEES AND CHARGES**

### **APPLICATION FEE**

**\$20 (non refundable unless fee is waived)**

### **SEARCH CHARGES**

**\$20 per hour or part thereof**

### **SUPERVISION CHARGES**

**\$5 per quarter hour or part thereof**

### **PHOTOCOPYING CHARGES**

**20c per A4 page**

### **PROVIDING ACCESS IN A FORM OTHER THAN A PHOTOCOPY**

**The reasonable costs incurred by the agency in providing the copy**

### **CHARGE FOR LISTENING TO OR VIEWING A TAPE**

**The reasonable costs incurred by the agency in making arrangements to listen to or view. (Supervision charges also apply)**

### **CHARGE FOR MAKING A WRITTEN TRANSCRIPT OF A TAPE**

**The reasonable costs incurred by the agency in providing the written transcript**

### **DEPOSITS**

**\$25 if the calculated charge does not exceed \$100**

**50% of calculated charge where it exceeds \$100**

### **REQUEST FOR AN INTERNAL REVIEW**

**No charge**

### **APPEAL TO VICTORIAN CIVIL AND ADMINISTRATIVE TRIBUNAL**

**Nil, if the appeal relates to a deemed refusal (where the agency has not made a decision on your request in 45 days) or where the request is for personal documents, otherwise \$175**

## **WHAT CAN I APPEAL AGAINST?**

You may appeal if you are not happy with the decision made in response to a request for information. The decisions by the agency that you may appeal against are if the agency:

- refuses to give you access to all, or part of, the documents you have applied for;
- allows you to have access to the documents, but not in the form you want;
- permits you to have indirect access to medical information through a doctor, rather than giving you direct access to the documents yourself;

- makes you pay an amount you think is too much for the handling of your request;
- decides to release personal information affecting you, or information you have provided about your business and commercial affairs, to another person who has made an FOI request for the information;
- refuses to amend information about you which you think is incorrect, out of date or misleading;
- takes longer than the time permitted to process your request and notify you of the decision. (The maximum time allowed for FOI requests is 45 days for the original request, 14 days for an application for an internal review, and 30 days for a request to amend personal records.)

## **HOW TO APPEAL AGAINST A DECISION OF AN AGENCY**

If you are refused access to documents, refused an amendment of personal records, or are not happy with the action or decision taken by an agency under the *Freedom of Information Act* you have a legal right to appeal by:

- applying for a review of your original request by the head of the agency;
- applying to the Victorian Civil and Administrative Tribunal to review the decision made by the head of the agency; or
- applying to the Ombudsman to investigate the agency's handling of your request.

In most cases, you must apply for an internal review before you can appeal to the Tribunal.

## **HOW TO APPLY FOR AN INTERNAL REVIEW**

Once an agency has responded to you in writing with a decision on your request and refuses access to documents, you can apply to the Principal Officer of the agency to review that decision. You must apply within 28 days of the date of the letter from the agency, and the agency must notify you within 14 days of the result of the internal review.

An internal review is a fresh look at the decision on your request so feel free to outline any new or additional information the Principal Officer should consider in conducting the internal review.

## **HOW TO APPLY TO THE VICTORIAN CIVIL AND ADMINISTRATIVE TRIBUNAL**

An application to the Victorian Civil and Administrative Tribunal (VCAT) should be made in writing within 60 days of the decision of the agency. There is an application form to lodge an appeal and these are available from:

The General Registrar  
Victorian Civil and Administrative Tribunal  
55 King Street  
MELBOURNE 3000  
Telephone: (03) 9628 9975

Alternatively, VCAT application forms can be accessed and printed from the VCAT website by visiting [www.vcat.vic.gov.au](http://www.vcat.vic.gov.au).

## **SAMPLE LETTER TO REQUEST AN INTERNAL REVIEW**

18 Great Road  
MELBOURNE VIC 3000

1 September 2002

The Principal Officer  
Department of the Environment and Engineering  
3 Forest Road  
MELBOURNE 3000

Dear Sir or Madam

### Freedom of Information Act

I would like to request an internal review of a decision by the Freedom of Information Officer for your Department. The decision was conveyed to me in a letter dated 20 August 2002.

My request was for a photocopy of a submission from the Invertebrates Action Group which was submitted as part of an inquiry into environmental indicators. I appreciate that the Department considered that the submission was provided to it in confidence and refused me access under s.35 of the Act.

However, I recently heard a radio interview with the President of the Group. In the interview he outlined in detail the submission made by the Group to your Department. I therefore consider that the information was made public by the Group and that any belief you might have that the information was provided in confidence should be reconsidered.

Yours sincerely

R Trout

## **ANSWERS TO THE MOST COMMONLY ASKED QUESTIONS**

### **How do I obtain a copy of my police record?**

It is not necessary to make an FOI request. Write to: Officer in Charge, Records Services Branch, Victoria Police Centre, PO Box 415, Melbourne, 3005, requesting a list of any offences recorded. Please include your full name, date of birth with proof of identity i.e. copy of driver's licence. A fee is payable for the information.

### **I would like a collision report and witness statements?**

Write directly to the Officer in Charge, Accident Records Office, Victoria Police Centre, PO Box 415 Melbourne, 3005.

### **Can I access my psychiatric file?**

You can apply to the public hospital concerned for access to your current psychiatric record.

Some older records are archived with the Department of Human Services to whom application can be made by contacting the address listed in the back of this report.

### **Am I entitled to access health information about me?**

#### *1. Health information in the public sector:*

Yes, if personal health information about you is held by a Victorian Government department or public sector organisation (such as a public hospital), then you can seek access by making a Freedom of Information request under the FOI Act 1982. Each department and public sector organisation has an FOI officer and you should contact that person for further information about making an FOI request.

#### *2. Health information in the private sector:*

Yes. From 1 July 2002, Section 25 and Health Privacy Principle 6 of the *Health Records Act 2001* gives you a right of access to personal health information held about you by any organisation in the private sector in Victoria.

For more information on the *Health Records Act* visit the Department of Human Services website at [www.dhs.vic.gov.au](http://www.dhs.vic.gov.au) or the Health Services Commissioner's website at [www.health.vic.gov.au/hsc/info.htm](http://www.health.vic.gov.au/hsc/info.htm)

## **Can I access information directly from a private company, an insurance company or a bank?**

Not under the *Freedom of Information Act* as it only applies to Victorian government agencies. But that doesn't mean you can't ask for the information. Some bodies have practices whereby they provide information to clients, employees etc.

As at 21 December 2001 many private sector companies are covered by the Commonwealth *Privacy Act* 1988. The Act covers the collection, use, disclosure, quality and security of personal information. It also gives you the right to access and correct your information in the possession of private sector organisations. The Privacy Act gives you rights in the way your personal information is handled by private sector organisations. For more information on whether the company that holds your personal information is covered by the Privacy Act contact the Office of the Federal Privacy Commissioner's office by telephone on 1300 363 992 or visit the website at [www.privacy.gov.au](http://www.privacy.gov.au).

## **Where can I get a copy of the Freedom of Information Act?**

The Act can be purchased from Information Victoria Bookshop (356 Collins Street) or visit their site at [www.information.vic.gov.au](http://www.information.vic.gov.au) to order a copy via the internet. It costs \$17.95. Some larger libraries such as State Library and University libraries would have a copy available for reference or alternatively an electronic copy of the Act may be accessed by visiting Law Today at [www.dms.dpc.vic.gov.au](http://www.dms.dpc.vic.gov.au).

## **What if I want to seek access to my personal information under the new privacy law which covers Victorian government agencies?**

The *Information Privacy Act* 2000 came into full operation on 1 September 2002. It sets standards for the handling of personal information by public sector agencies. Like FOI the *Information Privacy Act* provides individuals with rights to access and correct personal information about them. The formal right of access to personal information under the *Information Privacy Act* is via the FOI Act. This means you would need to send the relevant agency an FOI request setting out clearly the personal information you are seeking to access.

## **Can someone else make a freedom of information request for me?**

Yes, but the person should indicate in the request that they are making the request for you. For example, solicitors can make requests for their clients, as can similar other professionals. It will be necessary to have evidence that the request is being made on your behalf. For instance, you can sign a short note that says something like:

*"I Peter Simons authorise my wife Mary Simons to make a request under the Freedom of Information Act on my behalf".*

Don't forget to sign and date the note. Also, you may be required to provide proof that the signature is yours, such as a certified copy of your driver's licence showing your signature.

## **Can I find out from the council who the person was who reported my barking dog to the Council?**

Usually not. Generally such information is regarded as being provided to the council in confidence, and if the council were to give it to you, it would deter people from making such reports in future.

## **How do I get my Adoption Records?**

Access to records concerning legally adopted people has been provided for under the Adoption Act. In Victoria, you should contact the Adoption Information Service on ☎ 9616 2822.

## **I wasn't adopted, but fostered. Can I get my records?**

If you were fostered through, or a client of, the former children's welfare departments, you can apply for access to your own State Ward records. Requests should be made to the Department of Human Services.

## **I wrote to the Council two months ago for documents and haven't received anything. Does this mean they have decided not to agree to my request?**

You should have received a written response to your request within 45 days of the date the agency received it. If they are not going to give you access to what you have requested then you must be told why in writing. In fact, the letter from the council should cite the specific sections of the *Freedom of Information Act* which require the information to be withheld. Also, the letter should inform you of your appeal rights. If you have any questions about your request, feel free to telephone the hospital and ask for the Freedom of Information Officer. The FOI Officer can advise you about the status of your application and answer any questions you may have in relation to your FOI request.

## **I would like to get a copy of a tape made when I was interviewed.**

For the purposes of freedom of information a tape is no different to a piece of paper, and you should not feel that a request cannot be made for such material. The types of documents which may be released include files, maps, films, microfiche, photographs, computer printouts, tape recordings and video tapes. You can apply for a copy of it in the medium it exists in, or you can request that it be made available for you to look at, hear or obtain a transcript of. But you may be charged for this, so ask the freedom of information officer about the charges involved.

## PART 5: LIST OF AGENCIES

The attached alphabetical list of agencies and their addresses is provided to assist people in knowing where to send freedom of information requests. A request must be forwarded to the agency that holds the information you want to access.

Applications are to be made in writing. There is no particular form to be completed - it is only necessary to write a letter addressed to the "FOI Officer" of the agency holding the information. An application fee of \$20 should also be included. Alternatively, the letter can request that a waiver of the fee be considered. It is necessary to provide grounds for a waiver - for example, that the applicant is the holder of a health care card. The agency will then indicate to you what further information it requires, if any, to prove the case for waiver.

It should be noted that the *Freedom of Information Act* applies to government bodies such as departments, statutory authorities, public educational institutions and local councils. It does not apply to groups such as private companies, private hospitals or private practitioners.

Alfred Hospital  
PO Box 31  
PRAHRAN  
VIC 3181  
03 9276 3000

Alpine Shire  
Great Alpine Rd  
BRIGHT  
VIC 3741  
03 5755 0555

Angliss Health Service  
Albert St  
FERNTREE GULLY  
VIC 3156  
03 9764 6123

Architects Registration Board of Victoria  
Nauru House, Level 10/80 Collins St  
MELBOURNE  
VIC 3000  
03 9655 8570

Austin and Repatriation Medical Centre  
Studley Rd  
HEIDELBERG  
VIC 3084  
03 9496 3103

Australian Grand Prix Corporation  
PO Box 577  
SOUTH MELBOURNE  
VIC 3205  
03 9258 7100

Ballarat Community Health Care Inc  
PO Box 1156  
BALLARAT MAIL CENTRE  
VIC 3354  
03 5337 1643

Ballarat Health Services  
PO Box 577  
BALLARAT  
VIC 3353  
03 5320 4212

Banyule Community Health Service Inc  
Cnr Alamein Rd & Catalina St  
WEST HEIDELBERG  
VIC 3081  
03 9450 2000

Barwon Health  
PO Box 281  
GEELONG  
VIC 3220  
03 5226 7627

Barwon Region Water Authority  
61-67 Ryrie St  
GEELONG  
VIC 3220  
03 5226 2500

Bass Coast Shire Council  
PO Box 118  
WONTHAGGI  
VIC 3995  
03 5671 2211

Baw Baw Shire Council  
PO Box 304  
WARRAGUL  
VIC 3820  
03 5624 2411

Bayside City Council  
PO Box 27  
SANDRINGHAM  
VIC 3191  
03 9599 4327



Beaufort & Skipton Health Service  
27 Havelock St  
BEAUFORT  
VIC 3373  
03 5349 2152

Benalla & District Memorial Hospital  
PO Box 406  
BENALLA  
VIC 3672  
03 5760 2209

Bendigo Community Health Services  
PO Box 169  
EAGLEHAWK  
VIC 3556  
03 5434 4300

Bendigo Health Care Group  
PO Box 126  
BENDIGO  
VIC 3552  
03 5441 0405

Bendigo Regional Institute of TAFE  
136 McCrae St  
BENDIGO  
VIC 3550  
03 5434 1518

Bethlehem Hospital  
476 Kooyong Rd  
CAULFIELD  
VIC 3162  
03 9596 2853

Boroondara City Council  
Private Bag 1  
CAMBERWELL  
VIC 3124  
03 9278 4471

Borough of Queenscliffe  
PO Box 93  
QUEENSCLIFFE  
VIC  
03 5258 1377

Box Hill Hospital  
Nelson Rd  
BOX HILL  
VIC 3128  
03 9895 3116

Box Hill Institute of TAFE  
Private Bag 2014  
BOX HILL  
VIC 3128  
03 9286 9396

Brimbank City Council  
PO Box 70  
SUNSHINE  
VIC 3020  
03 9249 4392

Building Control Commission  
PO Box 536E  
MELBOURNE  
VIC 3001  
03 9285 6436

Buloke Shire Council  
PO Box 1  
WYCHEPROOF  
VIC 3527  
03 5493 7400

Campaspe Murray Community Care Inc  
34 Heygarth St  
ECHUCA  
VIC 3564  
03 5482 4422

Campaspe Shire Council  
PO Box 350  
ECHUCA  
VIC 3564  
03 5481 2232

Cardinia Shire Council  
PO Box 7  
PAKENHAM  
VIC 3810  
03 5945 4222

Castlemaine District Community Health Centre  
PO Box 53  
CASTLEMAINE  
VIC 3450  
03 5472 4044

Caulfield General Medical Centre  
260 Kooyong Rd  
CAULFIELD  
VIC 3162  
03 9276 6820

Central Bayside Community Health Services  
335 Nepean Hwy  
PARKDALE  
VIC 3195  
03 8587 0200

Central Gippsland Health Service  
Authridge Pde  
SALE  
VIC 3850  
03 5143 8640

Central Gippsland Institute of TAFE  
PO Box 3279  
GIPPSLAND MAIL CENTRE  
VIC 3841  
03 5120 4500

Central Gippsland Region Water Authority  
Box 342  
TRARALGON  
VIC 3844  
03 5177 4744

Central Goldfields Shire Council  
PO Box 194  
MARYBOROUGH  
VIC 3465  
03 5461 0611

Central Health Interpreter Service Inc  
(CHIS)  
7/288 Mt Alexander Rd  
ASCOT VALE  
VIC 3032  
03 9377 3329

Central Highlands Water  
PO Box 152  
BALLARAT  
VIC 3353  
03 5320 3100

Centre for Adult Education  
256 Flinders St  
MELBOURNE  
VIC 3000  
03 9652 0740

Chiropractors Registration Board  
150 Lonsdale St  
MELBOURNE  
VIC 3000  
03 9639 8652

Chisholm Institute of TAFE  
PO BOX 684  
DANDENONG  
VIC 3175  
03 9212 5131

Cinemedia  
3 Treasury Pl  
MELBOURNE  
VIC 3000  
03 9651 0600

City of Ballarat  
PO Box 655  
BALLARAT  
VIC 3353  
03 5320 5542

City of Banyule  
PO Box 51  
IVANHOE  
VIC 3079  
03 9490 4222

City of Casey  
PO Box 1000  
NARRE WARREN  
VIC 3805  
03 9705 5200

City of Darebin  
PO Box 91  
PRESTON  
VIC 3072  
03 9230 4623

City of Greater Bendigo  
PO Box 733  
BENDIGO  
VIC 3552  
03 5434 6000

City of Greater Dandenong  
PO Box 200  
SPRINGVALE  
VIC 3171  
03 9239 5307

City of Greater Geelong  
PO Box 104  
GEELONG  
VIC 3220  
03 5227 0274

City of Kingston  
PO Box 100  
MENTONE  
VIC 3194  
03 9581 4684

City of Melbourne  
GPO Box 1603M  
MELBOURNE  
VIC 3001  
03 9658 9173

City of Monash  
PO Box 1  
GLEN WAVERLEY  
VIC 3150  
03 9518 3555

City of Whitehorse  
Locked Bag 2  
NUNAWADING DELIVERY CENTRE  
VIC 3110  
03 9262 6339

City of Wodonga  
PO Box 923  
WODONGA  
VIC 3689  
02 6055 9334

City of Yarra  
PO Box 168  
RICHMOND  
VIC 3121  
03 9205 5555

City West Water Limited  
Locked Bag 350  
SUNSHINE  
VIC 3020  
03 9313 8320

Cobaw Community Health Service  
PO Box 146  
KYNETON  
VIC 3444  
03 5422 3011

Colac Community Health Services  
Corangamite St  
COLAC  
VIC 3250  
03 5230 0253

Colac Otway Shire  
PO Box 283  
COLAC  
VIC 3250  
03 5232 9416

Coliban Region Water Authority  
Box 2770  
BENDIGO DELIVERY CENTRE  
VIC 3554  
03 5434 1284

Corangamite Catchment Management  
Authority  
64 Dennis St  
COLAC  
VIC 3250  
03 5232 9100

Corangamite Shire  
PO Box 84  
CAMPERDOWN  
VIC 3260  
03 5593 7100

Country Fire Authority  
8 Lakeside Dr  
EAST BURWOOD  
VIC  
03 9262 8517

Dairy Food Safety Victoria  
PO Box 548  
RICHMOND  
VIC 3121  
03 9426 5995

Darebin Community Health Centre  
Cnr Crevell & Blake Sts  
EAST RESERVOIR  
VIC 3073  
03 9478 5711

Deakin University  
Pidgeons Rd  
GEELONG  
VIC 3217  
03 5227 8513

Delatite Shire Council  
PO Box 227  
BENALLA  
VIC 3672  
03 5760 2600

Dental Health Services Victoria, The Royal  
Dental Hospital of Melbourne  
GPO Corporate Office Box 1273L  
MELBOURNE  
VIC 3001  
03 9341 0222

Dental Practice Board of Victoria  
14th Floor/114 Albert St  
SOUTH MELBOURNE  
VIC 3205  
03 9699 8011

Dianella Community Health Service  
35 Johnstone St  
BROADMEADOWS  
VIC 3047  
03 8345 5777

Djerriwarrh Health Services  
PO Box 330  
BACCHUS MARSH  
VIC 3340  
03 5367 9682

Docklands Authority  
AFL House, 140 Harbour Esp  
DOCKLANDS  
VIC 3008  
03 9628 4499

Doutta Galla Community Health Services  
Inc  
25 Norwood Cr  
MOONEE PONDS  
VIC 3039  
03 9376 0523

East Gippsland Catchment Management  
Authority  
3/107 Nicholson St  
BAIRNSDALE  
VIC 3875  
03 5153 0462

East Gippsland Shire Council  
PO Box 1618  
BAIRNSDALE  
VIC 3875  
03 5153 9500

East Gippsland Water  
133 Macleod St  
BAIRNSDALE  
VIC 3875  
03 5152 5335

East Grampians Health Service  
PO Box 155  
ARARAT  
VIC 3377  
03 5352 0203

East Wimmera Health Service  
PO Box 31  
ST ARNAUD  
VIC 3478  
03 5495 1200

Eastern Access Community Health  
75 Patterson St  
RINGWOOD EAST  
VIC 3135  
03 9879 3933

Emergency Services Superannuation Scheme  
Level 6/4 Riverside Quay  
SOUTHBANK  
VIC 3006  
03 9698 6444

Echuca Regional Health  
PO Box 25  
ECHUCA  
VIC 3564  
03 5482 0284

Education, Employment & Training, Department  
of  
GPO Box 4367  
MELBOURNE  
VIC 3001  
03 9637 2670

Ensay Community Health Centre  
Great Alpine Rd  
ENSAY  
VIC 3895  
03 5157 3215

Environment Conservation Council  
3/250 Victoria Pde  
EAST MELBOURNE  
VIC 3002  
03 9412 5021

Environment Protection Authority  
PO Box 4395QQ  
MELBOURNE  
VIC 3001  
03 9695 2868

Equal Opportunity Commission of Victoria  
Level 3/380 Lonsdale St  
MELBOURNE  
VIC 3000  
03 9281 7132

Falls Creek Resort Management Board  
PO Box 50  
FALLS CREEK  
VIC 3699  
03 5758 3224

Far East Gippsland Health & Support  
Service  
PO Box 238  
ORBOST  
VIC 3888  
03 5154 666

First Mildura Irrigation Trust  
Box 24  
MILDURA  
VIC 3502  
03 5021 1811

Frankston City Council  
PO Box 490  
FRANKSTON  
VIC 3199  
03 9784 1822

Gannawarra Shire Council  
PO Box 252  
COHUNA  
VIC 3568  
03 5450 9353

Geelong Performing Arts Centre Trust  
PO Box 991  
GEELONG  
VIC 3220  
03 5225 1212

Gippsland and Southern Rural Water Authority  
88 Johnson St  
MAFFRA  
VIC 3860  
03 5139 3100

Glen Eira City Council  
PO Box 42  
CAULFIELD SOUTH  
VIC 3162  
03 9524 3333

Gippsland Southern Health Service  
PO Box 168  
LEONGATHA  
VIC 3953  
03 5662 9213

Glenelg Hopkins Catchment Management  
Authority  
79 French St  
HAMILTON  
VIC 3300  
03 5571 2526

Glenelg Region Water Authority  
PO Box 107  
HAMILTON  
VIC 3300  
03 5551 0400

Glenelg Shire Council  
PO Box 152  
PORTLAND  
VIC 3305  
03 5522 2219

Glenview Community Care Inc  
168 High St  
RUTHERGLEN  
VIC  
02 6032 9505

Golden Plains Shire Council  
2 Pope St  
BANNOCKBURN  
VIC 3331  
03 5220 7111

Gordon Institute of TAFE  
Private Bag 1  
GEELONG MAIL CENTRE  
VIC 3221  
03 5225 0511

Goulburn Broken Catchment Management  
Authority  
PO Box 1752  
SHEPPARTON  
VIC 3632  
03 5822 2288

Goulburn Ovens Institute of TAFE  
Fryers St  
SHEPPARTON  
VIC 3630  
03 5833 2635

Goulburn Valley Community Health Service Inc  
272 Maude St  
SHEPPARTON  
VIC 3632  
03 5831 2012

Goulburn Valley Health  
Graham St  
SHEPPARTON  
VIC 3632  
03 5832 2002

Goulburn Valley Water  
104-110 Fryers St  
SHEPPARTON  
VIC 3630  
03 5832 0442

Goulburn-Murray Water  
PO Box 65  
TATURA  
VIC 3616  
03 5833 5500

Government Superannuation Office  
Level 10/35 Spring St  
MELBOURNE  
VIC 3000  
03 9651 3396

Grampians Community Health Centre Inc  
40-44 Wimmera St  
STAWELL  
VIC 3380  
03 5358 3700

Greater Shepparton City Council  
Locked Bag 1000  
SHEPPARTON  
VIC 3632  
03 5832 9763

Greyhound Racing Victoria  
438-442 William St  
WEST MELBOURNE  
VIC 3003  
03 9326 3401

Human Services, Department of  
GPO Box 4057  
MELBOURNE  
VIC 3001  
03 9616 8054

Harness Racing Board  
Level 1/740 Mt Alexander Rd  
MOONEE PONDS  
VIC 3039  
03 9375 4255

Hastings Port (Holding) Corporation  
26 Miller Gve  
KEW  
VIC 3101  
03 9592 7940 03 9679 4708

Health Services Commissioner  
30/570 Bourke St  
MELBOURNE  
VIC 3000  
03 8601 5207

Hepburn Health Service  
Hospital St  
DAYLESFORD  
VIC  
03 5348 2371

Hepburn Shire Council  
PO Box 21  
DAYLESFORD  
VIC 3460  
03 5348 2306

Hesse Rural Health Service  
8 Gosney St  
WINCHELSEA  
VIC 3241  
03 5267 2202

Hindmarsh Shire Council  
PO BOX 250  
NHILL  
VIC 3418  
03 5391 1811

Hobsons Bay City Council  
PO Box 15  
ALTONA  
VIC 3018  
03 9932 1047

Holmesglen Institute of TAFE  
PO Box 42  
CHADSTONE  
VIC 3148  
03 9564 1536

Horsham Rural City Council  
PO Box 511  
HORSHAM  
VIC 3402  
03 5382 9777



Hume City Council  
PO Box 119  
BROADMEADOWS  
VIC 3047  
03 9205 2200

Indigo Shire Council  
PO Box 28  
BEECHWORTH  
VIC 3747  
03 5728 1000

Infrastructure, Department of  
GPO Box 2797Y  
MELBOURNE  
VIC 3001  
03 9655 8707

Inglewood & Districts Health Service  
Hospital St  
INGLEWOOD  
VIC 3517  
03 5438 3000

Inner East Community Health Service  
283 Church St  
RICHMOND  
VIC 3121  
03 9429 1811

Inner South Community Health Service  
240 Malvern Rd  
PRAHRAN  
VIC 3181  
03 9525 1300

ISIS Primary Care  
PO Box 36  
DEER PARK  
VIC 3023  
03 9296 1201

Justice, Department of  
55 St Andrews Pl  
EAST MELBOURNE  
VIC 3002  
03 9651 0520

Kerang & District Hospital  
PO Box 179  
KERANG  
VIC 3579  
03 5450 9200

Knox City Council  
Locked Bag 1  
WANTIRNA SOUTH  
VIC 3152  
03 9298 8000

Knox Community Health Service  
511 Burwood Rd  
WANTIRNA SOUTH  
VIC  
03 9298 8800

Kyabram & District Memorial  
Community Hospital  
PO Box 564  
KYABRAM  
VIC 3620  
03 5857 0200

Kyneton District Health Service  
PO Box 34  
KYNETON  
VIC 3444  
03 5422 1177

Latrobe Regional Hospital  
PO Box 424  
TRARALGON  
VIC 3844  
03 5173 8000

LaTrobe University  
Kingsbury Dr  
BUNDOORA  
VIC 3086  
03 9479 3627

Lake Mountain Alpine Resort  
PO Box 40  
MARYSVILLE  
VIC 3779  
03 5963 3288

Lakes Entrance Community Health Centre  
PO Box 429  
LAKES ENTRANCE  
VIC 3909  
03 5155 8300

Latrobe City Council  
PO Box 345  
TRARALGON  
VIC 3844  
03 5173 1416

Latrobe Community Health Service Inc  
PO Box 960  
MORWELL  
VIC 3840  
03 5136 5400

Legal Ombudsman  
Level 10/461 Bourke St  
MELBOURNE  
VIC 3000  
03 9642 0655

Loddon Mallee Women's Health  
48 Queen St  
BENDIGO  
VIC 3550  
03 5443 0233

Loddon Shire Council  
PO Box 21  
WEDDERBURN  
VIC 3518  
03 5494 1200

Lorne Community Hospital  
Albert St  
LORNE  
VIC 3232  
03 5289 1508

Lower Murray Region Water Authority  
PO Box 1438  
MILDURA  
VIC 3502  
03 5051 3400

Lyndoch Warrnambool Inc  
Hopkins Rd  
WARRNAMBOOL  
VIC 3280  
03 5561 9300

Macedon Ranges Shire Council  
PO Box 151  
KYNETON  
VIC 3444  
03 5422 0352

Magistrates Court of Victoria (includes Vocat,  
Children's & Coroners Courts)  
233 William St  
MELBOURNE  
VIC 3000  
03 9628 7816

Maldon Hospital & Community Care  
PO Box 506  
CASTLEMAINE  
VIC 3450  
03 5475 2000

Mallee Catchment Management Authority  
87-89 Langree Ave  
MILDURA  
VIC 3500  
03 5022 4367

Mallee Track Health & Community  
Service  
PO Box 130  
OUYEN  
VIC 3490  
03 5092 1111

Manningham City Council  
PO Box 1  
DONCASTER  
VIC 3108  
03 9840 9262

Manningham Community Health Service  
8 Jackson Ct  
EAST DONCASTER  
VIC 3109  
03 9848 2424

Mansfield District Hospital  
PO Box 139  
MANSFIELD  
VIC 3722  
03 5775 2111

Maribyrnong City Council  
Cnr Hyde & Napier Sts  
FOOTSCRAY  
VIC 3011  
03 9688 0210

Marine Board of Victoria  
Nauru House, Level 14/80 Collins St  
MELBOURNE  
VIC 3000  
03 9655 8780

Maroondah City Council  
PO Box 156  
RINGWOOD  
VIC 3134  
03 9298 4299

Maroondah Hospital Health Information Services  
Maroondah Hospital, PO Box 135  
RINGWOOD EAST  
VIC 3135  
03 9871 3365

Maryborough District Health Service  
PO Box 155  
MARYBOROUGH  
VIC 3465  
03 5641 0333

Medical Practitioners Board of Victoria  
Level 16/150 Lonsdale St  
MELBOURNE  
VIC 3000  
03 9655 0500

Melbourne & Olympic Parks Trust  
Batman Ave  
MELBOURNE  
VIC 3000  
03 9286 1621

Melbourne City Link Authority  
PO Box 18185, Collins St East  
MELBOURNE  
VIC 8003  
03 9655 8780

Melbourne Extended Care &  
Rehabilitation Service  
Poplar Rd  
PARKVILLE  
VIC 3052  
03 8387 2000

Melbourne Health  
Conebiere Building, RMH Campus, Flemington  
Rd  
PARKVILLE  
VIC 3052  
03 9342 8869

Melbourne Markets Authority  
Box 1, Footscray Rd  
WEST MELBOURNE  
VIC  
03 9258 6100

Melbourne Port Corporation  
GPO Box 261C  
MELBOURNE  
VIC 3001  
03 9628 7502

Melbourne University  
Grattan St  
PARKVILLE  
VIC 3052  
03 8344 7117

Melbourne Water Corporation  
6/607 Bourke St  
MELBOURNE  
VIC 3000  
03 9235 7184

Melton Shire Council  
PO Box 21  
MELTON  
VIC 3337  
03 9747 7222

Mercy Hospital for Women  
126 Clarendon St  
EAST MELBOURNE  
VIC 3000  
03 9270 2238

Metropolitan Ambulance Service  
PO Box 2000  
DONCASTER  
VIC 3108  
03 9840 3632

Metropolitan Fire & Emergency Services Board  
456 Albert St  
EAST MELBOURNE  
VIC  
03 9665 4431

Mildura Base Hospital  
PO Box 620  
MILDURA  
VIC 3502  
03 5022 3333

Mildura Rural City Council  
108-116 Madden Ave  
MILDURA  
VIC 3500  
03 5022 2777

Mitchell Community Health Services  
PO Box 84  
BROADFORD  
VIC 3658  
03 5784 1306

Mitchell Shire Council  
113 High St  
BROADFORD  
VIC 3658  
03 5734 6200

Moira Shire Council  
PO Box 132  
NUMURKAH  
VIC 3630  
03 5862 0228

Monash University  
PO Box 3a, Monash University  
CLAYTON  
VIC 3800  
03 9905 5137

Moonee Valley City Council  
PO Box 126  
MOONEE PONDS  
VIC 3039  
03 9243 8718

Moorabool Shire Council  
PO Box 18  
BALLAN  
VIC 3342  
03 5366 7100

Moreland City Council  
Locked Bay 10  
MORELAND  
VIC 3058  
03 9240 1117

Moreland Community Health Service Inc  
11 Glenlyon Rd  
BRUNSWICK  
VIC 3065  
03 9389 2210

Mornington Peninsula Shire  
Private Bay 1000  
ROSEBUD  
VIC 3939  
03 5986 0188

Mount Alexander Hospital  
PO Box 50  
CASTLEMAINE  
VIC  
03 5471 1578

Mount Alexander Shire Council  
PO Box 185  
CASTLEMAINE  
VIC 3450  
03 5471 1700

Mount Baw Baw Alpine Resort Management  
Board  
Private Bag, via Noojee  
NOOJEE  
VIC 3833  
03 5165 1136

Mount Hotham Alpine Resort  
Management Board  
PO Box 188  
BRIGHT  
VIC 3741  
03 5759 3550

Mount Stirling Alpine Resort  
27 Outlook Dr  
JAMIESON  
VIC 3723  
03 5777 0815

Moyne Shire Council  
PO Box 51  
PORT FAIRY  
VIC 3284  
03 5568 0541

Murray Valley Citrus Marketing Board  
PO Box 1384  
MILDURA  
VIC 3502  
03 5021 1890

Murrindindi Community Health Service  
Inc  
PO Box 104  
EILDON  
VIC 3713  
03 5774 2404

Murrindindi Shire Council  
PO Box 1384  
ALEXANDRA  
VIC 3714  
03 5772 0333

Museum Victoria  
GPO Box 666E  
MELBOURNE  
VIC 3001  
03 8341 7791

Nathalia District Hospital  
Elizabeth St  
NATHALIA  
VIC 3638  
03 5866 2601

National Gallery of Victoria  
PO Box 7259  
MELBOURNE  
VIC 3001  
03 9208 0378

Natural Resources & Environment, Department  
of  
Level 16/8 Nicholson St  
EAST MELBOURNE  
VIC  
03 9637 8575

Nillumbik Shire Council  
PO Box 476  
GREENSBOROUGH  
VIC 3088  
03 9433 3270

North Central Catchment Management Authority  
PO Box 18  
HUNTLY  
VIC 3551  
03 5448 7124

North East Catchment Management  
Authority  
1 Mckoy St  
WODONGA  
VIC 3690  
02 6055 6133

North East Water  
PO Box 863  
WODONGA  
VIC 3689  
02 6022 0555

North Richmond Community Health  
Centre  
23 Lennox St  
RICHMOND  
VIC 3121  
03 9429 5477

North Yarra Community Health  
365 Hoddle St  
COLLINGWOOD  
VIC 3066  
03 9411 4312

Northern District Community Health  
Service Inc  
98 Nolan St  
KERANG  
VIC  
03 5452 2700

Northern Grampians Shire Council  
PO Box 580  
STAWELL  
VIC 3380  
03 5358 8700

Northern Hospital, The  
185 Cooper St  
EPPING  
VIC 3076  
03 9219 8258

Northern Melbourne Institute of TAFE  
77-91 St Georges Rd  
PRESTON  
VIC 3072  
03 9269 1266

Nowa Nowa Community Health Centre  
c/- Post Office  
NOWA NOWA  
VIC 3887  
03 5155 7294

Nurses Board of Victoria  
GPO Box 4932  
MELBOURNE  
VIC 3001  
03 9613 0333

Office of Public Prosecutions  
565 Lonsdale St  
MELBOURNE  
VIC 3000  
03 9603 7548

Office of Regulator-General  
Level 1/35 Spring St  
MELBOURNE  
VIC 3000  
03 9651 391

Otway Health & Community Services  
PO Box 84  
APOLLO BAY  
VIC 3233  
03 5237 6303

Ovens & King Community Health Service Inc  
86-90 Rowan St  
WANGARATTA  
VIC 3677  
03 5222 355

Parks Victoria  
Level 10/535 Bourke St  
MELBOURNE  
VIC 3000  
03 8627 4805

Peninsula Community Health Service  
19 Albert St  
MORNINGTON  
VIC 3931  
03 5975 8266

Peninsula Health  
C/- Health Information Services,  
Hastings Rd  
FRANKSTON  
VIC 3199  
03 9784 7624

Peter MacCallum Cancer Institute  
Locked Bag 1, A'Beckett St  
MELBOURNE  
VIC 8006  
03 9656 1010

Pharmacy Board of Victoria  
381 Royal Pde  
PARKVILLE  
VIC  
03 9903 9587

Plenty Valley Community Health Services Inc  
PO Box 82  
WHITTLESEA  
VIC 3757  
03 9408 6333

Plumbing Industry Commission  
Nauru House, Level 14/80 Collins St  
MELBOURNE  
VIC 3000  
03 9655 8780

Port Phillip City Council  
Private Bag 3, Post Office  
ST KILDA  
VIC 3182  
03 9209 6777

Portland & District Hospital  
Bentinck St  
PORTLAND  
VIC 3305  
03 5521 0342

Premier & Cabinet, Department of  
1 Treasury Pl  
EAST MELBOURNE  
VIC 3002  
03 9651 1280

Pyrenees Shire Council  
5 Lawrence St  
BEAUFORT  
VIC  
03 5349 2000

Ranges Community Health Services Inc  
17 Clarke St  
LILYDALE  
VIC 3140  
03 9739 4577

Robinvale District Health Services  
PO Box 376  
ROBINVALE  
VIC 3549  
03 5051 8111

Port Phillip & Westernport  
Catchment & Land Protection  
Board  
PO Box 488  
FRANKSTON  
VIC 3199  
03 9785 0183  
Portland & District Community  
Health Centre Inc  
33 Otway St  
PORTLAND  
VIC 3305  
03 5523 4000

Portland Coast Region Water  
Authority  
15 Townsend St  
PORTLAND  
VIC 3305  
03 5523 6244

Public Transport Corporation  
Nauru House, Level 14/80  
Collins St  
MELBOURNE  
VIC 3000  
03 9655 8780

Racing Victoria  
400 Epsom Rd  
FLEMINGTON  
VIC 3031  
03 9258 4736

Registered Schools Board  
Department Of Education, Level  
1/2 Treasury Pl  
EAST MELBOURNE  
VIC 3002  
03 9637 2670

Rochester & Elmore District  
Health Service  
PO Box 202  
ROCHESTER  
VIC 3561  
03 5484 1400



Royal Botanic Gardens Board  
Private Bay 2000  
SOUTH YARRA  
VIC 3141  
03 9252 2300

Royal Children's Hospital  
Flemington Rd  
PARKVILLE  
VIC 3052  
03 9345 5156

Royal Melbourne Hospital  
c/- Health Information Services, Post Office,  
Royal Melbourne Hospital  
PARKVILLE  
VIC 3050  
03 9342 7357

Royal Melbourne Institute of  
Technology  
Level 7/449 Swanston St  
MELBOURNE  
VIC 3000  
03 9925 3180

Royal Society for the Prevention of Cruelty to  
Animals (Victoria) Inc  
3 Burwood Hwy  
BURWOOD EAST  
VIC 3151  
03 9224 2222

Royal Victorian Eye & Ear  
Hospital, The  
Medical Administration,  
RVEEH, Locked Bag 8  
EAST MELBOURNE  
VIC 3002  
03 9929 8570

Royal Women's Hospital  
132 Grattan St  
CARLTON  
VIC 3053  
03 9344 2629

Rural Ambulance Victoria  
Locked Bay 9000  
BALLARAT MAIL CENTRE  
VIC 3354  
03 5337 9292

Rural City of Ararat  
PO Box 246  
ARARAT  
VIC 3377  
03 5355 0200

Rural City of Wangaratta  
PO Box 238  
WANGARATTA  
VIC 3676  
03 5722 0888

San Remo & District Community Health Centre  
1 Blackbeach Rd  
SAN REMO  
VIC 3925  
03 5678 5388

Seymour District Memorial  
Hospital  
PO Box 236  
SEYMOUR  
VIC 3661  
03 5793 6100

Shire of Yarra Ranges  
PO Box 104  
LILYDALE  
VIC 3140  
03 9294 6113

South East Water Limited  
20 Corporate Dr  
MOORABBIN  
VIC  
03 9552 3675

South Gippsland Shire Council  
Private Bag 4  
LEONGATHA  
VIC 3953  
03 5662 9213

South Gippsland Water  
Authority  
PO Box 102  
FOSTER  
VIC 3960  
03 5682 1222

South West Healthcare  
Ryot St  
WARRNAMBOOL  
VIC 3280  
03 5563 1593

Southern Grampians Shire  
Council  
Locked Bag 685  
HAMILTON  
VIC 3300  
03 5573 0444

Southern Health  
246 Clayton Rd  
CLAYTON  
VIC  
03 9594 2115

Southwest Water Authority  
PO Box 1158  
WARRNAMBOOL  
VIC 3280  
03 5564 7610

St Georges Health Service  
283 Cothan Rd  
KEW  
VIC 3101  
03 9272 0487

St Vincent's Hospital  
PO Box 2900  
FITZROY  
VIC 3065  
03 9288 2775

State & Regional Development, Department of  
Level 15/55 Collins St  
MELBOURNE  
VIC 3000  
03 9651 8004

State Electricity Commission of  
Victoria  
Level 8/459 Collins St  
MELBOURNE  
VIC 3000  
03 9679 4708 03 9592 7940

State Library of Victoria  
328 Swanston St  
MELBOURNE  
VIC 3000  
03 8664 7505

State Revenue Office  
GPO Box 1641N  
MELBOURNE  
VIC 3001  
03 9628 0515

State Trustees Limited  
168 Exhibition St  
MELBOURNE  
VIC 3000  
03 9667 6200

Stawell Regional Health  
Sloane St  
STAWELL  
VIC 3380  
03 5358 2255

Stonnington City Council  
PO Box 21  
PRAHRAN  
VIC 3181  
03 8290 1333

Strathbogie Shire Council  
PO Box 177  
EUROA  
VIC 3666  
03 5795 2010

Sunbury Community Health Centre  
PO Box 218  
SUNBURY  
VIC 3429  
03 9744 4455

Sunraysia Community Health  
Services Inc  
PO Box 2803  
MILDURA  
VIC 3502  
03 5021 7610

Sunraysia Rural Water Authority  
PO Box 817  
IRYMPLE  
VIC 3498  
03 5021 9730

Surf Coast Shire Council  
PO Box 350  
TORQUAY  
VIC 3228  
03 5261 0622

Sustainable Energy Authority  
Ground Floor, 215 Spring St  
MELBOURNE  
VIC 3000  
03 9655 3214

Swan Hill District Hospital  
PO Box 483  
SWAN HILL  
VIC 3585  
03 5033 9230

Swan Hill Rural City Council  
PO Box 488  
SWAN HILL  
VIC 3585  
03 5032 0333

Swinburne University of  
Technology (includes Uni &  
TAFE)  
PO Box 218  
HAWTHORN  
VIC 3122  
03 9214 5413

Tourism Victoria  
Level 7/55 Collins St  
MELBOURNE  
VIC 3000  
03 9653 9754

Towong Shire Council  
55 Towong St  
TALLANGATTA  
VIC 3700  
02 6071 5100

Transport Accident Commission  
GPO Box 2751Y  
MELBOURNE  
VIC 3001  
03 9664 6528

Treasury and Finance,  
Department of  
Level 3/1 Macarthur St  
MELBOURNE  
VIC 3000  
03 9651 2115

Trust for Nature (Victoria)  
2/385 Little Lonsdale St  
MELBOURNE  
VIC 3000  
03 9670 9933

Trustees of the Necropolis  
Springvale, The  
Princes Hwy  
SPRINGVALE  
VIC 3171  
03 9546 9377

University of Ballarat  
PO Box 663  
BALLARAT  
VIC 3353  
03 5327 9507

Upper Hume Community Health  
Services Inc  
12 Stanley St  
WODONGA  
VIC 3690  
03 6056 1550

Upper Murray Health & Community Services  
PO Box 200  
CORYYONG  
VIC 3707  
03 6076 1355

Urban and Regional Land  
Corporation  
PO Box 2428V  
MELBOURNE  
VIC 3001  
03 9664 8468

Veterinary Practitioners Registration Board of  
Victoria  
11/470 Collins St  
MELBOURNE  
VIC 3000  
03 9620 7444

VicRoads  
60 Denmark St  
KEW  
VIC 3101  
03 9854 2331

Victoria Police  
Level 7, Building C, 637 Flinders St  
MELBOURNE  
VIC 3000  
03 9247 6801

Victoria University  
PO Box 14428  
MELBOURNE  
VIC 8001  
03 9688 4118

Victorian Aquatic Industry Council  
170 Boronia Rd  
BORONIA  
VIC 3155  
03 9761 3722

Victorian Arts Centre Trust  
100 St Kilda Rd  
MELBOURNE  
VIC 3004  
03 9281 8340

Victorian Casino & Gaming Authority  
GPO Box 1988R  
MELBOURNE  
VIC 3001  
03 9651 3708

Victorian Catchment  
Management Council  
DNRE, 250 Victoria Pde  
EAST MELBOURNE  
VIC 3002  
03 9412 5028

Victorian Curriculum & Assessment Authority  
(previously Board of Studies)  
41 St Andrews Pl  
EAST MELBOURNE  
VIC  
03 9651 4535

Victorian Electoral Commission  
Level 8/505 Little Collins St  
MELBOURNE  
VIC 3000  
03 9299 0730

Victorian Legal Aid  
DX 228  
MELBOURNE  
VIC 3000  
03 9269 0237

Victorian State Emergency  
Service  
151 Sturt St  
SOUTHBANK  
VIC  
03 9684 6609

Victorian WorkCover Authority  
Level 24/222 Exhibition St  
MELBOURNE  
VIC 3000  
03 9641 1419

Wangaratta District Base  
Hospital  
PO Box 386  
WANGARATTA  
VIC 3677  
03 5722 0260

Warrnambool City Council  
PO Box 198  
WARRNAMBOOL  
VIC 3280  
03 5564 7814

Wellington Shire Council  
PO Box 506  
SALE  
VIC 3850  
03 5142 3366

Werribee Mercy Hospital  
300 Princes Hwy  
WERRIBEE  
VIC 3030  
03 9216 8619

West Gippsland Catchment  
Management Authority  
PO Box 1374  
TRARALGON  
VIC  
03 5175 7829

West Goulburn Community Health Service  
35 Birdwood Ave  
STANHOPE  
VIC  
03 5857 2400

West Wimmera Health Service  
PO Box 231  
NHILL  
VIC 3418  
03 5391 4254

West Wimmera Shire Council  
PO Box 201  
EDENHOPE  
VIC 3318  
03 5585 9900

Western District Health Service  
PO Box 283  
HAMILTON  
VIC 3300  
03 5571 0388

Western Hospital  
Gordon St  
FOOTSCRAY  
VIC 3011  
03 8345 6352

Western Region Health Care  
72-78 Paisley St  
FOOTSCRAY  
VIC 3011  
03 9689 4888

Western Region Water Authority (T/A Western  
Water)  
Locked Bag 2, Robertson St  
GISBORNE  
VIC 3437  
03 5421 9400

Westernport Region Water  
Authority  
PO Box 40  
COWES  
VIC 3922  
03 5952 2393

Whitehorse Community Health Service Inc  
65 Carrington Rd  
BOX HILL  
VIC 3128  
03 9890 2220

Whittlesea City Council  
Ferres Blv  
SOUTH MORANG  
VIC  
03 9217 2223

William Angliss Institute of TAFE  
555 La Trobe St  
MELBOURNE  
VIC 3000  
03 9606 2111

Williamstown Hospital, The  
PO Box 125  
WILLIAMSTOWN  
VIC  
03 9393 027

Wimmera Catchment Management Authority  
PO Box 479  
HORSHAM  
VIC 3402  
03 5382 1544

Wimmera Health Care Group  
Baillie St  
HORSHAM  
VIC 3400  
03 5381 9251

Wimmera-Mallee Rural Water Authority  
PO Box 19  
HORSHAM  
VIC 3402  
03 5362 0213

Wodonga Institute of TAFE  
PO Box 963  
WODONGA  
VIC 3689  
02 6055 6623

Wodonga Regional Health Service  
PO Box 156  
WODONGA  
VIC 3689  
02 6051 7111

Women's Health West  
60 Droop St  
FOOTSCRAY  
VIC 3011  
03 9689 9588

Wonthaggi & District Hospital  
Graham St  
WONTHAGGI  
VIC 3995  
03 5671 3333

Wyndham City Council  
PO Box 197  
WERRIBEE  
VIC 3030  
03 9742 0743

Yarra Ranges Health Service  
377 Maroondah Hwy  
HEALESVILLE  
VIC 3777  
03 5962 4300

Yarra Valley Water Limited  
Private Bag 1  
MITCHAM  
VIC 3132  
03 9872 1238

Young Farmers Finance Council  
C/- Rural Finance Corporation of Victoria, 350  
Collins St  
MELBOURNE  
VIC 3000  
03 9243 2600

Yarrawonga District Health  
Service  
33 Piper St  
YARRAWONGA  
VIC 3730  
03 5743 8111

Yarriambiack Shire Council  
PO Box 243  
WARRACKNABEAL  
VIC 3393  
03 5398 0100

Yea & District Memorial  
Hospital  
45 Station St  
YEA  
VIC 3717  
03 5736 0400

Yooralla  
PO Box 200, Flinders La  
MELBOURNE  
VIC 8009  
03 9209 4076

Melbourne Extended Care &  
Rehabilitation Service  
PO Box 7000, Carlton South  
MELBOURNE  
VIC 3053  
03 83872199

Zoological Parks & Gardens Board  
PO Box 74  
PARKVILLE  
VIC 3052  
03 9285 9401

Melbourne Health  
level 10,  
Melbourne  
Vic  
03 93428869