

Gambling Regulations 2015

INSTRUMENT SPECIFYING CONTENT OF TRAINING REQUIREMENTS UNDER REGULATION 124

I, Hon Marlene Kairouz MP, Minister for Consumer Affairs, Gaming and Liquor Regulation, under regulation 124(1) of the **Gambling Regulations 2015** as in force on 1 January 2017 (the regulations), specify that the content of the first training module and the second training module are as follows:

First training module

For the purpose of regulation 124(1)(a) of the regulations, the content of the first training module is the online module '*Responsible Service of Gaming and You*,' that is accessible from rsgonline.vic.gov.au and includes content and multiple choice questions on:

- topic 1 titled '*the Office*' which covers: what is gambling?, gambling products and responsible gambling
- topic 2 titled '*the Lobby*' which covers: responsible gambling codes of conduct, entry and identification requirements and staff and venue requirements
- topic 3 titled '*the Gaming Room*' which covers: gamblers help service, indicators that a person may have a problem with their gambling, approaching a customer showing signs of problem gambling and self-exclusion.

Second training module

For the purpose of regulation 124(1)(b) of the regulations, the content of the second training module is face-to-face training ordinarily delivered in gaming venues by venue support workers specified under regulation 125(1) of the regulations, which covers the following:

- a power point presentation on responsible gambling codes of conduct, indicators that a person may have a problem with their gambling and approaching a customer showing signs of problem gambling (module 2 topics)
- group discussion and activities on module 2 topics
- an individual written assessment comprised of two parts:
 - 1) a scenario, in which gaming venue staff are required to problem gambling signs and explain how they would respond to the problem gambling signs
 - 2) short answer and multiple choice questions on the gaming venue staff's responsible gambling code of conduct.

This instrument comes into effect from the date it is published on the Department of Justice and Regulation website.

Dated:

18/12/16


HON MARLENE KAIROUZ MP

Minister for Consumer Affairs, Gaming and Liquor Regulation